

PRODUCT SAFETY BULLETIN

CSB400 Series

Date of Manufacture: 2009 to March 2013

Manufacturing Location: Nuevo Laredo, Mexico

Serial Number Range 19XXXXXX-21XXXXXX and RXXXXXXXXX

June 10, 2013

To: CUSTOMERS WHO PURCHASED FISHER® CSB400 SERIES REGULATORS.

Dear Customer;

Our records indicate that you have purchased a Fisher CSB400 Series regulator without a True Monitor™ module or slam shut installed. Please read the below product safety bulletin and take the required actions necessary.

Background

Regulator Technologies Inc. has received a small number of field returns of the Fisher CSB400 Series regulators which allowed the outlet pressure to drop below acceptable levels when flow rates increased. After evaluating these few returns it was found that the balanced port and stem assembly shown in Figure 1 were not manufactured with the proper amount of lubrication. Regulators with this condition may allow the outlet pressure to drop below or rise above the regulators accuracy with flow rate changes.

For the CSB400 Series regulator installed without an external overpressure protection device or installed as a monitor providing overpressure protection, these installations may allow the outlet pressure to increase above the regulator set point and reach full inlet pressure potentially leading to a downstream system leak, equipment damage, and explosion or fire. These installations need to have the balanced port and stem assembly changed out as soon as possible.

For the CSB400 regulators installed with an external overpressure protection device, this condition may cause the outlet pressure to rise into the setting of the external overpressure protection device causing this device to activate.

To ensure the regulator will operate properly, the balanced port assembly and the stem assembly shown in Figure 1 need to be replaced with new parts at the next scheduled maintenance interval.

Required Actions

1. Locate all CSB400 Series regulators.
2. Contact your local Emerson LBP to order the required repair parts kit.
3. Schedule maintenance to change the balanced port and stem assemblies.

We apologize for this issue and any inconvenience. Your understanding and support is greatly appreciated.

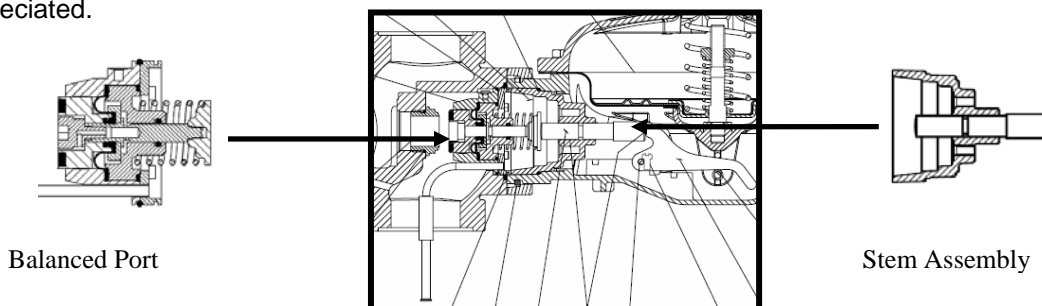


Figure 1: Balanced Port and Stem Assemblies