

Reference Guide

D301495X412

April 2012

OpenEnterprise Licensing Reference Guide (V2.83)

Remote Automation Solutions

Website: www.EmersonProcess.com/Remote



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1 OpenEnterprise Licensing Guide

This guide covers licensing of the server installation.

1.1 Server Software Registration and License Activation

1. Register for SupportNet at:

http://www2.emersonprocess.com/en-US/brands/remote/systems_and_software/supportnet/Pages/supportnet_registration.aspx

2. After installation, start License Manager (Start>Programs>Bristol Licensing>License Manager) and generate the LRF file.
3. Open a new SupportNet ticket and upload the LRF file along with the Sales Order number for the product you purchased.
4. Technical Support Group will send you the License Key via SupportNet.
5. Include the returned Key file. During registration, a key file will be provided with which to activate your software. To activate the software, select the [Include Key] button. This will apply the key file and complete the license activation process.

1.1.1 Viewing the Current License State - Server

Open the License Manager and it displays a list of all installed Bristol products along with their current license state. The following list details the possible states:

1. **Trial.** The software package is currently running in evaluation mode. The options column should indicate the number of days remaining before the evaluation period expires.
2. **Licensed.** The software package is fully licensed.
3. **Unlicensed.** The software package is not licensed and the evaluation period has finished.

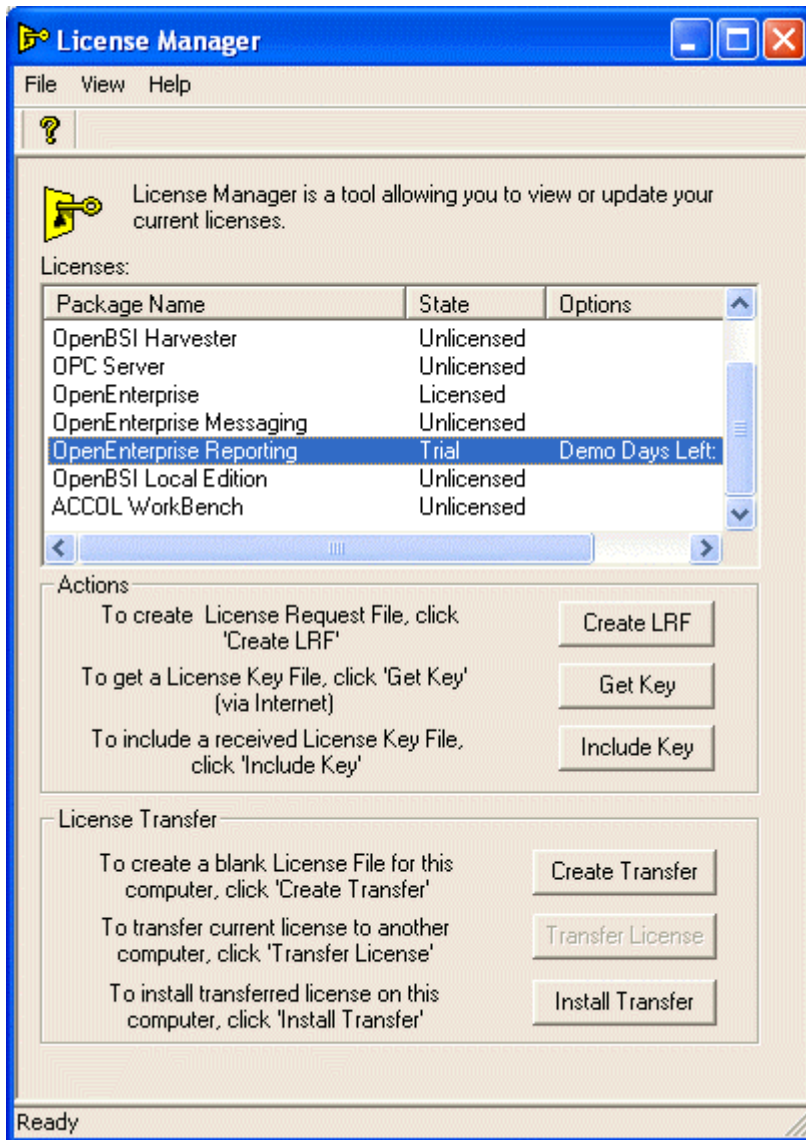
1.1.2 The Trial Period

When the server product is installed, and first run, a 30-day trial license will be activated. After this time the trial license will expire, and the product will not run until a full license is issued.

At any time during or after the trial period, the License Manager can be used to apply for a permanent license.

2 Licence Manager Main Dialog

Every aspect of OpenEnterprise server licensing can be viewed and managed from this dialog.

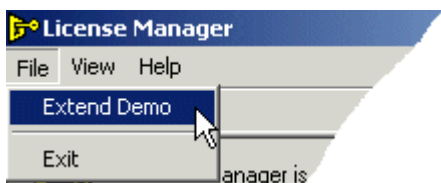


2.1 Licenses

The text in this box describes the type of license found (the installed package), the state of the license and information on extra options purchased.

2.2 File Menu

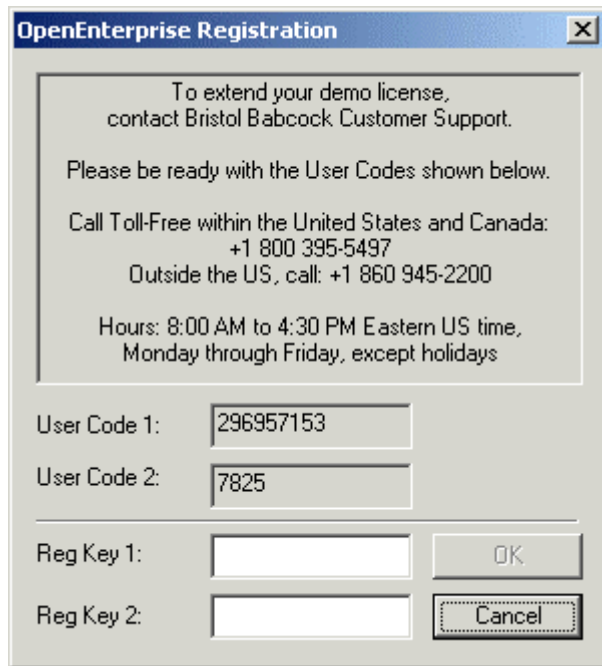
This menu provides options to Exit the License Manager, and also to extend a demo license. In order to enable the *Extend Demo* option, a valid package must be first selected from the list of installed packages.



2.2.1 Extend Demo

The title of the dialog will vary depending on what application was selected from the main dialog. You need to contact us, providing the User Codes displayed in the relevant fields of the dialog. We will then provide you with the registry keys to extend the demo license.

Enter the keys provided into the *Reg Key 1* and *Reg Key 2* fields (if *Reg Key 2* is enabled), then press OK.



2.2.2 Exit

Selection of this option causes the License Manager to close.

2.3 View Menu

Options are provided to toggle visibility of the Toolbar and Status bar.

2.4 Help Menu

Options are available to view this Help file, or to view the 'About' box, which provides information about the version and build number of the product, plus contact details.

2.5 What's This?

Selecting this button will invoke the About Box for product, which displays information about the product version and build number, as well as contact details.

2.6 Create LRF Button

Use this button to generate a new License Request File for this computer. On selection a 'Save As' dialog will open, enabling the user to specify a name and location for saving a license request file.

2.7 Get Key Button

When selected, this button will open up the Internet Browser and locate Bristol's Licensing page. Here you will be able to log in and obtain a license file for the selected Bristol product .

You will need your License Request file (LRF) to complete the request. Upon completion, a License Key file will be available for download.

2.8 Include Key Button

Use this button to locate and apply the License Key file, which may be obtained by using the 'Get Key' button. The Bristol product will then be licensed for this computer.

2.9 Create Transfer Button

This button is enabled or disabled based on whether the Package selected in the *Licences* list is currently licensed.

It enables you to initiate the transfer of a license for the selected Bristol product from one computer to another. The process begins by creating a blank license transfer file on the unlicensed computer.

2.10 Transfer License

This button is enabled or disabled based on whether the Package selected in the *Licences* list is currently licensed.

It enables you to transfer the license from a licensed computer to an unlicensed computer. The button is selected on the licensed computer. The license is removed from the licensed computer and the blank license transfer file from the unlicensed computer is identified, selected and updated.

2.11 Install Transfer

This button is enabled or disabled based on whether the Package selected in the *Licences* list is currently licensed.

This button is selected on the unlicensed computer from which you created the original blank license transfer file. The now updated license transfer file is located and the license is installed on this computer.

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