

To Register AMS Suite™: Machinery Health™ Manager software on a Single User System:

1. You must have access to the Computer that you have AMS Machinery Manager installed on. (Make certain AMS Machinery Manager is NOT running)
2. Run the file serial.exe that is located in the \rbmsuite\sys\ directory.
3. This will open a serial screen. Select the Register Product button. You will now see the Serial Number and Request Number listed.
4. This information will be needed by the Product Support representative or entered into the [Registration Form on the CSI Web Site.](#)
5. You will be given a Response Code which is only valid for your computer. Enter this number into the appropriate field.
6. Select OK or press enter.
7. Exit the serial program and launch AMS Machinery Manager.

To Register AMS Machinery Manager Network software on a Network:

1. You must have access to the Computer that will be running the Netadmin Server. This will require you to go to the physical server that the Netadmin Server is running on.
2. On a network system make certain the services are not running. If the programs netadmin.exe and mtldbmgr.exe are not setup as services then make certain that they are not running. You will need admin rights on the server as well as on a stand alone version that has NT Operating System.
3. Run serial.exe that is located in the \rbmsuite\sys\ directory. Note that AMS Machinery Manager should NOT be running.
4. From there select the Register Product button. You will see the Serial Number and Request Number.
5. You will need to give this information to the Product Support representative over the phone or type it into the [Registration Form on the CSI Web Site.](#)
6. You will be given a Response Code which is only valid for your computer. Enter this number into the appropriate field.
7. Select OK or press enter.
8. Exit the serial program and restart the services and launch AMS Machinery Manager.
9. Again, it is very important that you run serial.exe on the same computer that will be running the Netadmin Server. If you do not, the software will not register.