

The purpose of this document is to outline Emerson's import compliance procedure when issuing **Return Material Authorizations (RMA)** on CSI equipment to international customers including Canada, Mexico, and Puerto Rico. This applies to all RMAs for Warranty, Support Agreement, or Billable Repair work. It is the responsibility of all Emerson Employees to inform our customers as to these import compliance requirements. This procedure may be distributed to all customers to aid them in our import compliance requirements.

In addition, customers must e-mail a copy of the commercial invoice and air waybill for review to: PSGTradeCompliance.Notifications@emerson.com before shipping the item to Knoxville. Failure to do so could result in severe delay in importation into the U.S.A. Upon Receipt, Trade Compliance will review the customer's documents to ensure they meet our import compliance requirements. Once all documents have been approved, Trade Compliance will notify the customer that the item can be shipped to Knoxville. For all RMA returns, the customer must include the following information on a commercial invoice and/or air waybill with each shipment:

1. **RMA Number:** The RMA number must be listed on the commercial invoice and air waybill.
2. **Item Description:** A complete and accurate description of items returning must be included on the commercial invoice, e.g. CSI 2120 Machinery Health Analyzer, CSI 2130 Machinery Health Analyzer, CSI 2140 Machinery Health Analyzer, CSI 9420 Wireless Vibration Transmitter, or CSI 8225 Laser Alignment System.
3. **County of Origin:** After the RMA has been issued; Trade Compliance will aid the customer in the assignment of the country of origin. **For items of U.S. origin shipper must send a Foreign Shipper Declaration.**
4. **U.S. Harmonized Tariff System (USHTS):** After the RMA has been issued, Trade Compliance will aid the customer in the assignment of the proper USHTS code.
5. **Items that are being returned** for any type of repairs, upgrade, and/or calibration must have the sale value on the invoice. The following statement must be declared on the commercial invoice: **"Item Being Returned for Repair."**
6. **Manufacturer's Affidavit:** During the document review process, Trade Compliance will provide the customer and broker a Manufacturer's Affidavit to expedite clearance.
7. **Hazardous Shipments:** Any chemicals, lithium batteries, paint, or other hazardous materials shipment by any method, including hand carrying, is prohibited without the prior written approval from the Machinery Health Management's Distribution Department. If you are returning a CSI 9420 Wireless Vibration Transmitter, the power module must be removed before shipping the unit back to Knoxville. The power module is a primary Lithium battery and considered a dangerous good/regulated shipment. **DO NOT SHIP THE POWER MODULE TO KNOXVILLE!** It is the shipper's responsibility to ensure compliance with all transportation regulations. Failure to do so may result in hazardous conditions, loss of life or property, and refusal of receipt by the Knoxville receiving department.

Emerson will not be responsible for importation delays, payment of additional duty, demurrage, or other U.S. Customs-related or any transportation charges associated with deviation from this procedure.

If you have any questions, please email the Emerson Trade Compliance group PSGTradeCompliance.Notifications@emerson.com.

Revision	Reason	By	Date
A	Initial Release	Habibi Andre	January 29, 2009
B	Email Update	Scott Ferguson	February 12, 2009
C	Updates	Doug Huddleston	February 9, 2011
D	Updates	Robyn Buckner	February 13, 2015
E	Updates	Robyn Buckner	June 29, 2016

Revision History