

Date: August 18, 2011

Re: Product Life Cycle Status of the Model 2350 Gas Chromatograph Controller

The status of the Model 2350 gas chromatograph controller has been “**Obsolete**” since 2007. Although Emerson Process Management has made efforts to support it since that time, it has become increasingly difficult to do so. Due to the age and the speed of obsolescence of electronic components we are having difficulty in obtaining all of the necessary spare parts. Some parts are already obsolete and when current stocks run out no more parts will be available. Additionally, our suppliers of electronics have to check component availability on every batch of orders that we place and we are concerned that in the near future other parts will become obsolete.

The successor to the Model 2350 is the Model 2350A. Since its release in 2002, the Model 2350A gas chromatograph controller has been successfully installed at thousands of locations throughout the world. To ensure the maintainability of their gas chromatograph equipment, current owners of the Model 2350 gas chromatograph controller are strongly encouraged to update to the Model 2350A gas chromatograph controller.

Additional information on the Model 2350A can be found at:

[Model 2350A GC Controller Web Page](#)

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