

Micro Motion® 9739 MVD™ Startup Service Advantage

with Extended 36-month Warranty



Emerson's Micro Motion® 9739 MVD™ Startup Service helps you realize the full benefits from your 9739 MVD Retrofit Kit – quickly and easily. Certified Flow Field Service Technicians ensure the start up of your new meter meets your exact measurement expectations, from the very first time it is placed in operation.



Micro Motion 9739 MVD Startup Service is available in the United States and includes the following:

- Verify current transmitter installation and record configuration file
- Install 9739 MVD Retrofit Kit: remove old module and power supply, install 9739 MVD module with integrated power supply, re-install wiring, and install new cover (if applicable)
- Transfer and verify configuration to the new unit
- Customize and adjust all configuration parameters in the transmitter to match operating parameters using market-leading software tools such as ProLink® III and AMS Device Manager
- Review configuration and test all transmitter displays and outputs to ensure compatibility with plant controllers or indication devices
- Commission meter by performing a meter zero check and verify performance under process conditions
- Train your technicians while the Certified Flow Field Service Technician conducts the Startup Service
- Extended 36-month warranty from date of shipment
- Follow-up phone call to ensure your satisfaction

Startup Service Pricing - U.S.

First Meter	\$995
Each Additional Meter	\$580

A flat rate charged per meter which includes all labor and travel expenses within the contiguous United States (1.5x for AK and HI) when this service is purchased at the time of ordering your Micro Motion or Rosemount Flow equipment (based on one prescheduled trip for an 8 hour day at one location, during normal business hours, Monday-Friday). Additional charges may apply for customer-required site training that exceeds one (1) hour. Startups must be scheduled a minimum of one week in advance or expedite charges may apply. Weekend and holiday prices available upon request.

*** Pricing does not apply for Marine or Offshore Startup service, contact your Emerson Sales office for a quote on these services.**

Improve your process with superior products and services

Please contact the Flow Customer Support Team or Emerson Process Management North American Response Center for additional information or for a price quote.

Flow Customer Support (800) 522-6277
North American Response Center (Dispatch) (800) 654-7768



Startup Service Package

The following information and preparation will ensure a successful Startup Service.

Startup Service Appointment

After you order Startup Service with your meter purchase, an Emerson field service representative will contact you to establish a mutually agreed upon time for the Startup Service. You can also contact the North American Response Center at (800) 654-7768 to setup the Startup Service appointment.

Installation Verification and Commissioning

For a successful Startup Service, please have the following completed:

1. Sensor plumbed in line.
2. Sensor to transmitter, power and output signal wiring connected.

Verification and commissioning includes installation of the 9739 MVD Retrofit Kit, configuration of the new unit, and a loop check to verify the output signals to any peripheral devices. A complete transmitter configuration and diagnostics check will also be performed using market-leading software tools such as ProLink® III and AMS Device Manager.

If capabilities exist and time allows, the Certified Flow Field Service Technician will provide a performance verification. For specific performance verification a method of proving must exist. Contact Flow Customer Support for suggested performance verification setups. State weights & measures approval, or other regulatory agency calibration or verification, is not included in this service.

On-the-Job Training

As an on-the-job training opportunity, customers can observe the Certified Flow Field Service Technician performing the Startup Service. If time permits, the Technician can provide a basic talk on the meter fundamentals in a group setting, such as a lunch room or instrument shop. This talk can include theory of operation, installation, operation details, troubleshooting guidelines, and how to utilize the communication tools such as Emerson's Field Communicator, AMS Device Manager, and ProLink® III.

This hands-on, on-the-job training is not intended to replace formal training classes and information on product training classes will be provided by the Technician. You can also contact Emerson Process Management North America Educational Services at (800) 338-8158 for more information.

Follow Up Phone Call

After the Startup Service, the Certified Flow Field Service Technician will contact you to determine how the meter is performing, if there have been any service issues or questions, and if another service call is required. If another service call is required, this is typically a billable service unless it is determined to be a warranty issue.

Extended 36-month Warranty

The standard warranty is 12 months from installation or 18 months from date of shipment, whichever comes first. With the Startup Service, the warranty is extended to 36 months from date of shipment. It will be your responsibility, however, to alert the factory of the extended warranty should the equipment experience a warrantable failure within the warranty period.

Pricing

Startup Service prices (listed on the front page) include 8 hours on site, Monday through Friday, during normal business hours. This includes one, all expenses paid visit to a single location to complete the Startup Service. Startup Service must be scheduled a minimum of one week in advance or expedite charges may apply. If additional visits are required, the standard service pricing structure applies.

If services are rendered on other equipment while the Technician is on site for Startup Service, the customer will be billed on an hourly basis for the service time of the other equipment. There would be no travel expenses unless the extra service required the technician to stay over additional days.

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