

Training Programs



Get the Most From Your Control System Investment

Emerson Process Management Power & Water Solutions' training programs are designed to give your personnel vital hands-on experience and practical know how. With options for conventional and virtual classroom training, or online individual tutoring sessions, SureService training programs provide ongoing education and development for operators, engineers, technicians, and maintenance personnel who support and maintain the control system.

Conventional and Virtual Classroom Training

With classroom training, your personnel can attend scheduled courses to enhance existing abilities or develop new skills. Courses address system configuration, programming, administration, operation and maintenance—training programs that help you get the most from your control system. Dedicated training programs are regularly scheduled in our Pittsburgh Training facility.

Virtual training courses from Emerson are the perfect solution for customers interested in attending training courses, but are challenged with time and travel restrictions. The Ovation Virtual Classroom provides real-time learning from our certified subject-matter experts. Students can see and speak with a live instructor while participating in courses from their office or remote desktop computers that have full access to factory systems.

On-Site Training

If there are multiple personnel that need training, it can be more economical and efficient for our training staff to conduct courses at your location. This on-site instruction can also allow the training to consist of additional, mutually agreed upon subject matters from standard course objectives.

Web-Enabled Online Tutoring

Web-enabled Online Tutoring, offers interactive sessions to address a specific educational objective. During each scheduled session, one of our training experts connects to the SureService server and provides instruction on a mutually agreed upon subject matter. The trainer maintains contact with the student through the telephone while explaining subject matters, directing the student through various procedures, and answering questions as they arise.

When you need to bring personnel up to speed or hone specific skills, web-enabled Online Tutoring is a convenient and cost effective option.

Note: This service requires a SureService server installed on the DCS network and a Virtual Private Network connection.



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