

Application Enrichment



Enhance Your Control System to Meet Changing Requirements

As your needs change and grow, so must your application software. The SureService Application Enrichment module helps you to effectively adapt your control system to your changing requirements. With Application Enrichment, we can remotely modify your existing application software to expand or enhance the functionality of your control system as requested.

Our experienced engineers are able to revise application software quickly and efficiently to accommodate the addition of third-party devices or to help you comply with new regulatory requirements; accommodate plant renovations; or incorporate changes in operational philosophy.

We can also consolidate functionality previously performed by PLCs, modify performance calculations, and make other changes designed to enhance your competitive edge—changes which your staff may not have the time or expertise to implement.

After agreeing on the scope of a project, procedures are thoroughly reviewed with key plant personnel before implementation. Software changes are executed remotely, and after acceptance, are downloaded and effective immediately. We will jointly monitor initial operation of the modifications to ensure full software conformance.

Note: The Application Enrichment module requires the purchase of the SureService Expert Telephone Support module and is available to those customers who have an Ovation system or a WDPF WEStation. This service also requires installation of a SureService Station on your DCS network and a Virtual Private Network connection.

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