

Emerson Process Management
Rosemount Analytical
6565P Davis Industrial Parkway
Solon, OH 744139
USA
Toll Free 800 433 6076
T +1 440 914 1261
GAS.CSC@Emerson.com

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SUBJECT: Spare Parts and Service Support for the MicroCEMS continuous emissions monitoring system

Please be advised that Rosemount Analytical, Inc. is no longer directly providing spare parts and/or new repair services or contracts for the MicroCEMS. This continuous emission monitoring system (CEMS) was originally removed from sale in October of 2008.

Customers who require spare parts and repair services for their MicroCEMS should contact:

CEMTROL
3035 East La Jolla Street
Anaheim, CA 92806
Tel: +1 714-666-6606
FAX: +1 714-666-6616
Email: centrol@centrol.com

Any parts and/or services for the MicroCEMS purchased from CEMTROL will be warranted by CEMTROL, not by Rosemount Analytical, Inc. In addition, any new purchase agreements for parts and/or repair services for the MicroCEMS will also be governed by any terms and conditions agreed upon between CEMTROL and the customer.

We recognize this change may impact some of our valued customers, but Rosemount Analytical, Inc. feels this arrangement will best serve MicroCEMS users going forward.

Sincerely,

Customer Service Center
Rosemount Analytical, Inc.