

# Emerson's Brazil Certified Product Service Center: Calibration and Repair of CSI 2120, CSI 2130, CSI 2140, CSI 5200, and CSI 52DV Products

Emerson proudly announces the addition of new Certified Product Service Centers around the globe to offer better localized support for customers. These worldwide centers perform calibrations, updates and repairs on CSI products to dramatically increase service levels for Emerson customers. A new Certified Product Service Center location is now open in your area:

## Emerson Process Management Product Service Center

Avenida Hollingsworth, 325  
Sorocaba/Sao Paulo — 18087-105

### For Repair Needs and RMA Registration:

Email Address: [WWCS.CustServ@AP.EmersonProcess.com](mailto:WWCS.CustServ@AP.EmersonProcess.com)

### For further questions, contact your local Emerson office:

Email Address: [Sergio.Lapa@emerson.com](mailto:Sergio.Lapa@emerson.com)  
Phone Numbers: +55-15-3413-8944 / +55-15-3413-8955

Our Certified Product Service Centers have the specific expertise, tools, original equipment manufacturer parts and quality assurance processes in place to ensure the service work meets Emerson's highest level of quality and customer satisfaction, with the added benefits of reduced shipping costs and quick turn-around time.

- All centers undergo extensive training and are constantly kept aware of any hardware, firmware and software updates or issues. Centers adhere to Emerson's standard Machinery Health Management pricing and consistent service levels, and they have full support from the factory.



- Emerson certified technicians and trained professionals check for and repair all problematic issues.
- Calibrations require certified firmware tool unique for every specific CSI firmware version — only the Emerson Certified Product Service Centers have this exclusive calibration firmware capability.

Contact the Brazil Certified Product Service Center for all your calibration and repair needs.

©2015, Emerson Process Management. All rights reserved.

The Emerson logo is a trademark and service mark of Emerson Electric Co. Machinery Health is a mark of one of the Emerson Process Management family of companies. All other marks are the property of their respective owners.

The contents of this publication are presented for informational purposes only, and while every effort has been made to ensure their accuracy, they are not to be construed as warranties or guarantees, express or implied, regarding the products or services described herein or their use or applicability. All sales are governed by our terms and conditions, which are available on request. We reserve the right to modify or improve the designs or specifications of our products at any time without notice.

**Emerson Process Management**  
Avenida Hollingsworth, 325  
Sorocaba/Sao Paulo — 18087-105