



Fisher Controls International LLC
310 E. University Dr.
McKinney, Texas 75069
U.S.A.

July 10, 2007

To: Regulator Customer

Transmit: Via E-Mail, Mail, Fax and Website

IMPORTANT SAFETY NOTICE

REGULATOR RETURN

Return Customer Installed Product and Your Inventory to Your Local Fisher Sales Office

Fisher Controls is requiring the **RETURN OF INSTALLED REGULATORS and YOUR INVENTORY OF UNINSTALLED REGULATORS** per the following instructions.

Fisher Controls continues an investigation into fractured screws, Part Number T13526T0012, found in 4 different product families. The discovery occurred when boxes were opened to install the regulators. Fractures have occurred both in the threaded shank and when the screw head separates from the shank. We have seen multiple screw fractures in a single regulator assembly. If a screw head fractures, there is a possibility for natural gas, air or process gas leakage, **which can pose a potential risk of a system shut down, fire or explosion that could result in personal injury and property damage.** The amount of leakage could vary depending upon the model, the number of screws that may ultimately break, and the inlet or outlet pressure of the application.

FISHER REQUIRES THAT YOU FIND, REPLACE AND RETURN REGULATORS as described later in this letter.

It is important to note that to date Fisher has **NOT** had any reports of screw fractures on installed regulators, product failure incidents or injuries. However, since a visual inspection of the screws will not reveal whether a screw(s) will fracture after installation, we are asking that you find and replace the regulators per the following instructions.

Model Numbers Affected: Actual Model Numbers will have a group of numbers or letters at the end of the model number. Example HSR-BBBALYN or 67CFR -206. See Appendix 1.

HSR Series
67C, 67CR, 67CF, and 67CFR Series
R622 Series

Identifying Production Dates To Return:

Product manufactured between **March 1 and May 31, 2007*** is to be replaced and returned to your local Fisher Sales Office. Regulator model numbers and dates of manufacture **03-07, 04-07, or 05-07** are stamped on the regulator. See location photos in Appendix 2.

*Asia Pacific customers received March 1 through May 31, (03-07, 04-07, or 05-07) production as well as some early June (06-07) production that needs to be repaired or replaced. No June production shipped from McKinney to other world areas (North, Central and South America; Europe; Africa; and the Middle East).

If the product is still in the box, the PACKAGE DATE will be stamped on the box. See box label example in Appendix 2.

How to Identify Reworked Products That DO NOT NEED To Be Returned:

Fisher and your Local Sales Office inventory have been reworked to replace screws or identify good regulators made in early March 2007 and June 2007.

- Good regulators will have a large red “C” marked on the box label.
- Good regulators will have a “C” or “R” stamped near the date of manufacture marked on the regulator.
- See Appendix 3 for “GOOD REGULATOR” markings.

Your Required Actions at This Time

Return Product

1. **Do not install or sell regulators from your inventory that fall within the above production date period**
2. Confirm that the regulator is made between **March 1 and May 31, 2007*** as marked on the box or **if installed as stamped on the regulator with date codes (03-07, 04-07, or 05-07). Asia Pacific Customers need to include June 2007 production (06-07).**
3. DO NOT RETURN product that has a “C” stamped on the box; a “C” or “R” stamped near the date of manufacture marked on the regulator.
4. **Contact your Local Fisher Sales Office** where the products were purchased for return instructions and replacement regulators. Your local Sales Office and



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Fisher will work with you to provide the best course of action to replace the units while minimizing inconvenience to your operation or customers.

We realize this is a significant undertaking that will most likely inconvenience you and your customers, but we believe this is the appropriate action to retrieve product that does not meet Fisher's quality standards. Your understanding and support is greatly appreciated.

Sincerely yours,
Fisher Controls Regulator Division

Attachments: 1 Document Containing
Appendix 1 Type Number List of Regulators to Return
Appendix 2 Date and Model Number Locations
Appendix 3 Reworked Regulator Identification

APPENDIX 1 (Revised 7-14-07)

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TYPE NUMBER LIST OF REGULATORS TO BE RETURNED

Production Date: March 1 through May 31, 2007

Note: Asia Pacific Customers received some early June 2007 production that must be returned for replacement or rework.

Product Stamped with Date Codes:

03-07 04-07 05-07

Asia Pacific Customer Dates: 03-07; 04-07; 05-07; or 06-07

Note: HSR Series is on page 2 of Appendix 1

7-14-07: Revised 67C Series table to remove 67CFSR-235, -237, -601 and 67CSR-208.

Type Number	Type Number	Type Number	Type Number
67C Series			R622 Series
67C-413	67CFR-237	67CFR-600	R622-1
67C-414	67CFR-239	67CFR-600SC	R622-2
67C-443	67CFR-24	67CFR-600TB	R622-3
67CF-206	67CFR-26	67CFR-601	R622-4
67CF-207	67CFR-260	67CFR-601SC	R622-5
67CF-208	67CFR-362	67CFR-601TB	R622-6
67CF-210	67CFR-362SC	67CFR-N224	R622-7
67CF-211	67CFR-362TB	67CFR-N225	R622-18
67CFR-206	67CFR-38	67CR-206	R622-20
67CFR-224	67CFR-581	67CR-207	
67CFR-225	67CFR-585	67CR-208	
67CFR-226			
67CFR-235			

APPENDIX 1--Continued

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Type Number	Type Number	Type Number	Type Number
HSR Series			
HSR-BBBAMYN	HSR-BFBBMYN	HSR-CDBBMYN	HSR-CHGBMYN
HSR-BBBAMY	HSR-BFFAMYN	HSR-CDBBMY	HSR-CHJBLYN
HSR-BBBBLYN	HSR-BHBAMYN	HSR-CDCALYN	HSR-CHKALYN
HSR-BBBBMYN	HSR-BHBAMY	HSR-CDCAMYN	HSR-DBBAMYN
HSR-BBBBMY	HSR-BHBBMYN	HSR-CDCBMYN	HSR-DBBBLYN
HSR-BBCAMYN	HSR-BHCAMYN	HSR-CDFAMYN	HSR-DBBBMYN
HSR-BBCBMYN	HSR-BHGALYN	HSR-CDFBMYN	HSR-DBBBMY
HSR-BBGAMYN	HSR-BHJAMYN	HSR-CDGALYN	HSR-DCBBMYN
HSR-BBGBMYN	HSR-CBBAMYN	HSR-CDGAMYN	HSR-DCBBMY
HSR-BBJBMYN	HSR-CBBAMY	HSR-CDGBMYN	HSR-DCCBMYN
HSR-BCBAMYN	HSR-CBBBMYN	HSR-CDHBMYN	HSR-DDBALYN
HSR-BCBBMYN	HSR-CBBBMY	HSR-CFBALYN	HSR-DDBAMYN
HSR-BCCAMYN	HSR-CBGALYN	HSR-CFBAMYN	HSR-DDBBMYN
HSR-BCCBMYN	HSR-CBGBMYN	HSR-CFBAMY	HSR-DDGBMYN
HSR-BCFAMYN	HSR-CBJBLYN	HSR-CFBBMYN	HSR-DHBBMYN
HSR-BCGCLYN	HSR-CJBMYN	HSR-CFBBMY	HSR-PCJBLYN
HSR-BCHBMYN	HSR-CBKBLYN	HSR-CFCALYN	HSR-PSE1
HSR-BCJAMYN	HSR-CCBALYN	HSR-CFCAMYN	HSR-RBBBLYN
HSR-BCJBLYN	HSR-CCBAMYN	HSR-CFCBMYN	HSR-RJBLYN
HSR-BCJBYN	HSR-CCBAMY	HSR-CFFAMYN	HSR-RCBAMYN
HSR-BCJBMYP	HSR-CCBBMYN	HSR-CFFBMYN	HSR-RCBBLYN
HSR-BCJCMYN	HSR-CCBBMY	HSR-CFGBMYN	HSR-RDBAMYN
HSR-BDBALYN	HSR-CCCALYN	HSR-CFJBYN	HSR-RDJAMYN
HSR-BDBAMYN	HSR-CCCAMYN	HSR-CHBALYN	HSR-SBBBLYN
HSR-BDBBLYN	HSR-CCFAMYN	HSR-CHBAMYN	HSR-T5560
HSR-BDBBMYN	HSR-CCGALYN	HSR-CHBAMY	HSR-T5564
HSR-BDCALYN	HSR-CCGAMYN	HSR-CHBBMY	HSR-T5567
HSR-BDCAMYN	HSR-CCGBMYN	HSR-CHCALYN	HSRX1
HSR-BDGALYN	HSR-CCJBYN	HSR-CHCAMYN	
HSR-BDHALYN	HSR-CCJBMYP	HSR-CHFAMYN	
HSR-BDJAMYN	HSR-CDBALYN	HSR-CHFBMYN	
HSR-BDJBYN	HSR-CDBAMYN	HSR-CHGALYN	
HSR-BFBALYN	HSR-CDBAMY		

APPENDIX 2 DATE AND MODEL NUMBER LOCATIONS

Revised 7-14-07 to add Date Stamping Photos to Figure 2.

Product in Boxes

If the product is still in the box,

The PACKAGE DATE will be stamped on the box.



Type Number Location

The type number location is the same for all regulators.

The type number is located on a white label on the spring case chimney.



Regulator Date Stamp Location

For HSR and R622 Regulators, the date stamp is found on the spring case flange.

HSR & R622, the Date is located on the spring case chimney between 2 flange screws.



For 67CF series regulators, the date stamp is found on the bottom of the regulator.

67CF Series, the Date is located on the bottom of the regulator.



APPENDIX 3

REWORKED REGULATOR IDENTIFICATION PHOTOS

Box and Regulator Marking

Fisher inventory and the Local Sales Office inventory have been reworked to replace screws and identify good regulators made in early March 2007 through May 2007 (June 2007 for Asia Pacific). The following photos show how to identify reworked product that can be sold and installed. The following shows typical examples of box and regulator date marking.

Good regulators will have a large red “C” marked on the box label.



Good regulators will have a “C” or “R” stamped near the date of manufacture marked on the regulator.

