

Fisher® Valve Lifecycle Services

Quality Management System



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- ASME Section IX qualified weld procedures and welders
- Calibrated and traceable test equipment
- Latest technology in valve diagnostics
- Part Materials Identification (PMI) and traceability
- Emerson factory support for replacement OEM components and assemblies
- Direct access to proprietary manufacturing specifications, engineering drawings for current, active, supported, or retired Fisher equipment, as well as engineering and subject-matter experts
- A singular focus on reliability-centered control valve maintenance that delivers quantifiable results that impact your operations availability and profitability

80% of our technicians have at least ten years of diagnostics, maintenance, and repair experience.

Commitment to Quality

Knowledgeable staff—from customer service agents, to Fisher certified technicians, to project managers—provide unmatched industry and product expertise, trust, and professionalism that build on our heritage of consistently and constantly improving our services. This helps ensure you receive quality, industry-leading services resulting in increased reliability of your plant throughout its lifecycle.

Our continuous improvement and career development methodology ensures each member of Instrument & Valve Services is successful in their role—success that equates to longevity.



Quality Management System (QMS)

Exceeding Expectations

Exceeding industry standards requires certified technicians performing quality services to keep your process equipment functioning to factory specifications. Surpassing expectations demands a high-performance service provider with a wide range of maintenance and repair qualifications. Emerson's Instrument & Valve Services capabilities are second-to-none in value and scope, offering you an array of world-class services and quality assurance.

Our Fisher certified technicians ensure your valves are properly maintained for optimal performance. You can be certain OEM parts are used and that critical support services meet or exceed current industry standards when our problem-solvers provide innovative solutions to address your urgent and long-term process control needs.

Extensive training prepares our technicians to deliver the expertise required to handle maintenance, repairs, or replacement challenges at our service centers or at your plant. Flexible deployment of strategically located, highly skilled Fisher certified technicians provide service capabilities for all manufacturer's control valves and associated field instruments. Our responsive technicians arrive equipped with the knowledge, tools, and expertise to complete the job effectively and efficiently. Our 40-plus year heritage and service quality represent our continued commitment to earn the role of trusted advisor as your complete plant lifecycle services provider.



Our Fisher certified technicians follow documented processes and procedures to ensure consistent quality.

Processes for Improved Performance

Every valve we diagnose or repair is completed to industry standards, OEM specifications, and reconciled to your requirements. All work processes are supported through our Quality Management System, which outlines the policies, procedures, and steps to be followed for conforming to your requirements to dynamically improve your business performance. Implementation of this system is monitored through the use of self-audit checklists and formal internal site reviews.

From order entry, through final product inspection, to shipment, you will receive timely service using best-in-class processes and procedures developed around Emerson and industry best practices. Our Fisher certified technicians adhere to engineering standards using traceable protocols and equipment.

When you work with Instrument & Valve Services, you can be assured of:



Control valve experts delivering efficient services consistently with the highest quality control and safety using documented systematic Quality Management Systems (QMS) and Environmental Safety & Health (ESH) procedures.



Fisher® certified technicians use OEM parts, proprietary Fisher drawings, performance, regulatory, and ANSI requirements.



Local application support and expertise with direct contact to product designers, engineers, severe service team, global industry sales, and contact specialists.

Additional Standards

To maximize your competitive edge, all our service work, including that done on third party products, is performed under recognizable Fisher quality management and safety protocols that ensure the service excellence your plant needs. In addition, we adhere to other recognized industry standards in materials, processes, and procedures such as:

- Manufacturers Standardization Society of Valve and Fitting (MSS)
- International Organization for Standardization (ISO)
- American Society of Mechanical Engineers (ASME)
- American Petroleum Institute (API)
- National Institute of Standards and Technology (NIST)
- Occupational Safety & Health Administration (OSHA)

Exceeding industry benchmarks in all aspects of our business demonstrates our commitment to remain your trusted partner in control valve maintenance. When you call Instrument & Valve Services, you'll benefit from our national quality management system that ensures consistent, superior services with the highest quality control and safety to deliver excellence.



Click or scan the QR Code to learn more about how Instrument & Valve Services can increase the reliability and profitability of your plant.



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