

February 15, 2008

**To: LP-Gas Dealers Who Purchased R622H Regulators**

## **IMPORTANT SAFETY NOTICE**

### **REGULATOR RETURN**

#### **Return Customer Installed Product and Return Your Inventory to Your Local Fisher Distributor**

Dear LP- Gas Dealer;

Fisher Controls is investigating leaks that have occurred in R622H regulators. The leaks occur in the diaphragm flange area which can also be noticed as vent leakage. The gas discharge from these leaks can be large. This communication addresses the **RETURN OF INSTALLED REGULATORS and YOUR INVENTORY OF UNINSTALLED REGULATORS.**

Our investigation to date indicates that only a very small percentage of regulators are potential leakers and that leaks generally occur when first pressurized at installation or shortly after installation. Since the gas leakage can be large, the leakage **can pose a potential risk of a fire or explosion that could result in personal injury and property damage.**

**FISHER REQUIRES THAT YOU FIND AND RETURN REGULATORS** as described later in this letter.

**Model Numbers to Return:** Actual Model Numbers will have three letters at the end of the model number, for example R622H-BGJ. Below is a list of all the R622H model numbers. This model number will appear on the spring case of the regulator and the box label. See Appendix 1 for model number location.

#### R622H Model Numbers

|           |           |           |           |
|-----------|-----------|-----------|-----------|
| R622H-BGJ | R622H-DGJ | R622H-HGJ | R622H-JGJ |
| R622H-BGK | R622H-DGK | R622H-HGK | R622H-JGK |

#### **Uninstalled Product**

Return all uninstalled R622H regulators to your Fisher Distributor for replacement.

### **Installed Regulators**

As stated earlier, installed regulators may leak shortly after installation, therefore, Fisher is requesting that you remove regulators installed within 30 days from the date you receive this notice.

### **How to Identify Inspected Products That DO NOT NEED To Be Returned:**

Regulators in inventory at Fisher and the Distributor from January 2008 and older have been inspected and marked to identify good regulators.

- Good regulators will have a label indicating the unit has been inspected.
- Good regulators will have a “D” stamped on the diaphragm flange between the gauge ports.
- See Appendix 2 for “GOOD REGULATOR” markings and Appendix 1 for manufacture date location.

## **Your Required Actions at This Time**

### **Return Product**

1. **Do not install or sell R622H regulators from your inventory that have not been inspected and marked with a D by Fisher.**
2. **Remove R622H regulators installed within the last 30 days prior to receipt of this notice.**
3. DO NOT RETURN product that has a label on the box indicating it has been inspected and a “D” stamped in the diaphragm flange near the gauge taps.
4. **Contact your Local Fisher Distributor** where the products were purchased for return instructions and replacement regulators. Your local Distributor and Fisher will work with you to provide the best course of action to replace the units while minimizing inconvenience to your operation and customers. Your local Distributor contact person is shown on the attached cover letter.

We realize this is a significant undertaking that will most likely inconvenience you and your customers, but we believe this is the appropriate action to retrieve product that does not meet Fisher’s quality standards. Your understanding and support is greatly appreciated.

Sincerely yours,



Jim Griffin  
Product Safety Officer, Regulator Division  
Fisher Controls

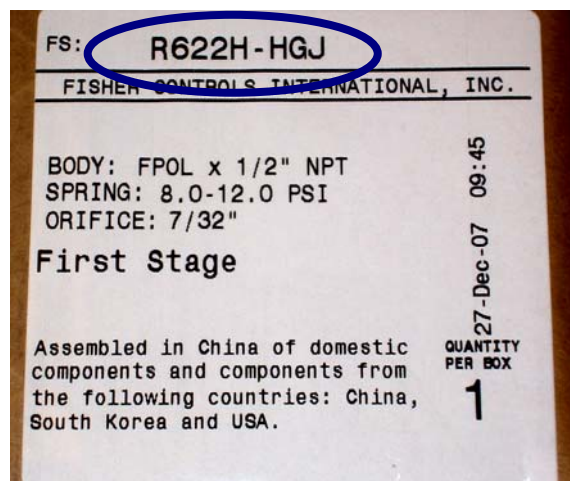
Attachments: 1 Document Containing  
Appendix 1: Model Number and Date Location  
Appendix 2: Inspected Regulator Identification

## APPENDIX 1

### MODEL NUMBER AND DATE LOCATION

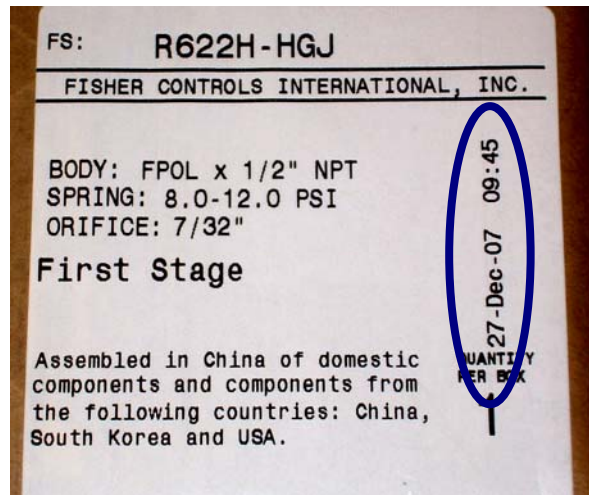
#### Type Number Location

The type number is located on a white label on the spring case chimney and on the box label.



#### Date of Manufacture and Date of Packaging Location

The Date of Manufacture is stamped into the spring case flange in a mm-yy (12-07 for December 2007) format. Date of Packaging is found on the box label.



## APPENDIX 2

### INSPECTED REGULATOR IDENTIFICATION PHOTOS

#### Box and Regulator Marking

Regulators in inventory at Fisher and the Distributor from January 2008 and older have been inspected and marked to identify good regulators.

- Packaging for Good regulators will be labeled “INSPECTED 2008 D”.
- Good regulators will have a “D” stamped on the diaphragm flange between the gauge ports.

The following photos show how to identify good regulators that can be sold and installed.

**Boxes for good regulators will be labeled “INSPECTED 2008 D”**



**Good regulators will have a “D” stamped on the diaphragm flange between the gauge ports.**

