

# Return of products for repair

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<b>Contact at customer</b>	
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If products shall be returned to Emerson Process Management for service or any other reason, this form shall be used to speed up and facilitate the handling of the case. It is important that information that may be relevant to the health and safety of our staff is noted as complete as possible on this form. Description of the defect must be supplied. The form must be pasted outside the package along with your packing slip.

<b>Customer name</b>	
<b>Address</b>	
<b>Zip Code</b>	
<b>City</b>	
<b>Contact</b>	
<b>E-mail</b>	
<b>Phone</b>	

<b>Product</b>	
<b>Pieces</b>	
<b>Serial number</b>	
<b>Original order/Invoice</b>	
<b>Installation</b>	

<b>Reason for return/Expected action</b>	

<b>Fault description</b>	

<b>Have the above equipment been exposed to Hazardous Substances or Material. If so, please state here which;</b>	

<b>Is the product cleaned from the medium?</b>	
<input type="checkbox"/> Yes	
<input type="checkbox"/> No - if the product is not clean it will be returned for cleaning before any action	

<b>Chemical characterization of the above</b>	

<b>Protective measures to deal with the above medium</b>	

<b>Other information</b>	

By signing and returning this RMA sheet I confirm that the equipment has been cleaned and or and decontaminated in accordance with good industrial practices and in compliance with all regulations. This equipment poses no health or safety risk due to contamination.

<b>Date</b>	
<b>Signature</b>	
<b>Name</b>	

<b>Return address</b>	<b>Emerson Process Management Oy</b> <b>Myllyhaantie 6</b> <b>FI-33960 PIRKKALA</b> <b>tel: (358) 201 111 200 fax: (358) 201 111 250</b>
	<b>info.fi@emerson.com</b>