

Aligning Our Shared Values



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On October 1, Emerson launched a transformative initiative that aligns and strengthens our core business by focusing on two best-in-class operating platforms: Commercial & Residential Solutions and Automation Solutions. In addition to the Climate Technologies businesses, the new Commercial & Residential Solutions platform will not only include signature brands—like RIDGID® and InSinkErator®—but also provide new services to enhance the relevance and breadth of our offerings and improve our ability to serve customers. The move will allow us to concentrate on the critical issues affecting our industry and the world we share through an increasing emphasis on innovation to tackle them head on.

For our customers and end users in the commercial refrigeration and air conditioning industries, we are working to become a more focused Emerson by providing you with the solutions you need to rise to the significant market and regulatory challenges we face today. To help you do this, we're concentrating our efforts on four shared values

that are driving our industries forward: sustainability, efficiency, human comfort and stewardship. Following are examples of how we're doing this:

- **Sustainability.** Preserving and protecting food quality in a sustainable fashion is critically important, both for operators and consumers. Grind2Energy™ is an example of how we're transforming

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food waste into renewable energy. And our cold chain solutions ensure that food stays fresh and safe from farm to fork.

- **Efficiency.** Advancing energy efficiency and environmental conservationism not only helps us meet regulatory challenges, but also become better citizens of the planet. Evidence of this

commitment includes our continued focus on compression and system technologies that reliably deliver significant efficiency improvements, and our ongoing leadership role in embracing climate-friendly refrigerants.

- **Human comfort.** In today's competitive landscape, ensuring human comfort is good for business. Our ProAct™ Services, site management and controls technology, and forward-looking system architectures allow your facilities to operate with comfortable indoor environments for patrons and employees.

- **Industry stewardship.** Readers of these *E360 Outlook* pages are no strangers to our commitment to helping customers, channel partners and the industry navigate through change. Just as we've used this platform to create an industry dialogue and help usher in the next generation of refrigeration technology, we will provide stewardship on a much broader level to promote sustainable practices and foster new innovations.

By combining our efforts through Emerson, we're now in a better position to develop true solutions that preserve the integrity of these values. We're also able to integrate components, electronics and supporting technology more seamlessly at the system level, tapping into our deep expertise to address your biggest challenges. Under the Emerson name, we'll continue our commitment to the E360 platform, providing guidance for our served industries through Forums, Webinars and this periodical.

To learn more about how we're aligning our solutions to these core values, please visit our new website at www.Emerson.com. Once there, you'll find stories that illustrate our shared values and spell out our means of preserving them. We look forward to serving you better.

