



**Remote Automation Solutions**

Emerson Process Management  
1100 Buckingham Street  
Watertown, CT 06795

October 31, 2008

Dear Valued Customer:

Network 3000 Retirement Notice

In 2006, Emerson Process Management announced that our Network 3000 product line was entering retirement and would be discontinued in 2009 after twenty years of exceptional service. For the past three years we have continued to encourage our customers to complete the transition to our current ControlWave products, as components used in our Network 3000 products have become increasingly difficult to obtain. Most of our customers have already successfully completed this transition.

We remain committed to supplying new Network 3000 products until September 2009. However, many of the components used in these products have already become obsolete and others are available for a last time buy only.

Last Time Buy Opportunity

To ensure we can meet your final requirements for Network 3000 products as planned, we are offering a last time buy opportunity through January 31, 2009.

This notification announces that the following products will be moved to INACTIVE status and removed from sale on January 1, 2009 and orders will be accepted only until January 31, 2009. Orders with a valid purchase order may be scheduled for delivery through August 2009. For your convenience, we have listed suggested ControlWave replacements for each of the discontinued products.

<u>Discontinued</u>	<u>Replacement</u>	<u>Discontinued</u>	<u>Replacement</u>
RTU 3305	→ ControlWave Express & Micro	TeleRTU	→ ControlWave Express
RTU 3310*	→ ControlWave Micro	TeleFlow	→ ControlWave XFC & GFC
DPC 3330	→ ControlWave Micro & PAC	TeleFlow Plus	→ ControlWave EFM & GFC Plus
RSP 3332*	→ Redundant ControlWave	TeleCorrector	→ ControlWave GFC Corrector
DPC 3335	→ ControlWave PAC	TeleRecorder	→ ControlWave ExpressPAC
RIO 3331	→ ControlWave RIO	ControlWave LP	→ ControlWave GFC, EFM & Micro

\* Products already discontinued and not available for Last Time Buy.

Continued Support

As always, we will continue to provide technical support on these products, but will not initiate any further development efforts. Repair services will be available on a best-effort basis, contingent upon service exchange and parts availability.

Manufacture of the 3310, 3330 and 3335 I/O modules, communication cards and power supplies will continue indefinitely, in order to meet our commitment of long term product support. While there will be a paring of the available options with very low usage, we will make every effort to maintain alternative options. In addition, we will continue to manufacture the ControlWave CPUs, CW\_10, CW\_30 and CW\_35, providing a cost effective migration path to upgrade installed 3310, 3330, 3335 and 3331 RTUs to the ControlWave architecture while maintaining your investment in I/O, wiring and enclosures.

On behalf of Emerson Process Management, we thank you for your commitment to their products and for your loyalty and trust as a customer.

Sincerely,  
Tom Elf  
RTU Product Manager  
Remote Automation Solutions