

Minimize Risks by Choosing Trained and Experienced Service Technicians

- *Protect your plant and your people*
- *Reduce costs from accidents and fines*
- *Manage your assets more efficiently*



Minimize the risks to your assets and personnel during periodic maintenance.

Safety First

Maintenance of your facility can be risky. In fact, periodic maintenance and startups can be some of the most dangerous times in a plant's operations.

When your property and people are most at risk, you want technicians on site who are trained above and beyond Occupational Safety and Health Administration (OSHA) standards for personal and environmental safety.

That's what you get when you call Emerson's Instrument & Valve Services. Our commitment to plant safety is reflected in our ratings. At a three-year average of 0.82, our Experience Modifier Rate (EMR) equivalent is below the industry average of 1.0 measurement for worker's compensation claims. And our 1.65 Total Recordable Incidents Rate (TRIR) is dramatically beneath the industry average of 5.5 for injury prevention performance.

Trained Technicians

Completing a Field Service Summary with a customer service associate will provide an assessment of your environmental, safety, and health risks before we dispatch technicians to your site. That way our technicians arrive at your site equipped with the proper tools and the experience to do the job safely and on schedule. Your instrument and valve diagnostics are checked to identify issues and our technicians employ their expertise to any maintenance challenge in your plant.

In addition to addressing your current maintenance needs, we'll work with you to reduce future risks by building a maintenance history and life cycle plan for all your instrument and valve assets.

Emerson's Commitment to Safety

Our commitment to your safety isn't limited to our technicians – it runs throughout our whole organization. Our managers must

also complete safety training, and they bear the responsibility for site safety performance.

Additionally, there's an environment, safety, and health (ESH) manager in every one of our regional offices. Every Instrument & Valve Services site must complete an annual ESH audit.

Every Instrument & Valve Services technician receives training on more than 60 ESH procedures, including:

- Breaking pressure path
- Lockout/tagout procedures and confined space awareness
- Customer site safety, including 100% utilization of a daily checklist
- Respiratory protection, hearing conservation, and hazard communication
- Personal protective equipment (PPE), ergonomics, hand protection, driving safety, and forklift training

In addition, our Instrument & Valve Services associates:

- Are Department of Transportation (DOT) qualified pipeline operators
- Have access to an Emerson's process database with more than 100,000 chemicals and their handling requirements
- Receive training in safety and environmental issues within life cycle procedures, including the customization of reports with Volatile Organic Compounds (VOC) tags, leak notes, packing changes, etc.
- Provide assistance to customers facing environmentally focused ISO 14000 requirements

Emerson continues to be a leader in establishing best practices in the area of environment, safety, and health. You can see proof of our commitment in the technicians who arrive at your site – on time, properly prepared, and practicing safety first.

*For more information or to schedule service, please call your local Emerson Process Management sales representative or the North American Response Center at **1-800-654-7768**.*

Emerson Process Management
Asset Optimization Division
Instrument & Valve Services
205 South Center Street
Marshalltown, IA 50158

©2009, Emerson Process Management.

The contents of this publication are presented for informational purposes only, and while every effort has been made to ensure their accuracy, they are not to be construed as warranties or guarantees, express or implied, regarding the products or services described herein or their use or applicability. All sales are governed by our terms and conditions, which are available on request. We reserve the right to modify or improve the designs or specifications of our products at any time without notice.

All rights reserved. The Emerson logo is a trademark and service mark of Emerson Electric Co. All other marks are the property of their respective owners.