

WALKDOWN SERVICE

Understanding Begins with Awareness

Emerson's Walkdown Service helps you better understand the state of your flow measurement equipment with a high-level, in-person survey that provides a snapshot of your flow infrastructure. The data collected and recommendations provided from a complete inventory review will allow you to better plan maintenance goals, help uncover service issues and justify your immediate or longer-term repair and reliability needs, and optimize time and money spent on your next turnaround.

The Measurement Solutions Walkdown Process

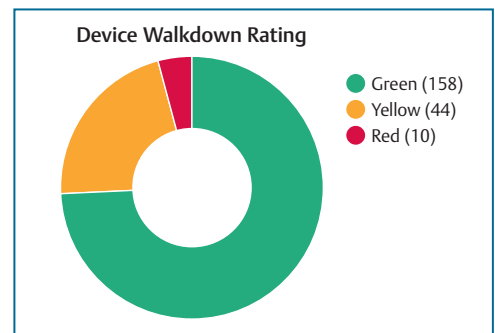
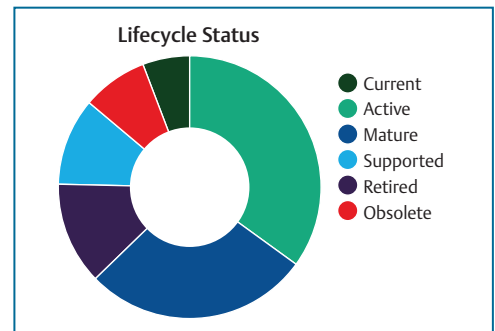
The Walkdown Service will provide you with an electronic record of your asset inventory and status at the time of the Walkdown. Each flow instrument is inspected, and its condition recorded, along a variety of parameters, including:

- Location
- Appearance (photo if permissible)
- Tag number
- Device type
- Manufacturer
- Model number
- Serial number
- Device description
- Alarm status
- Functionality status
- Criticality rating
- Service priority
- Lifecycle status
- Installation

Other custom parameters can also be added to the inspection report, including for example, the type of process fluid, pressure or temperature readings, or typical flow rates. The data is recorded into Emerson's Walkdown application, which not only builds the electronic record, but will also enable on-line access to the information through the MyAssets application of Emerson's MyEmerson customer portal.

If an instrument issue is found, or if a deeper dive inspection is desired, the device can be inspected more closely to assess firmware version, calibration history, or pass/fail conditions from built-in test software like Emerson's Smart Meter Verification.

Emerson staff will verbally communicate any critical or preliminary recommendations during the Walkdown, and upon a review of the data will record all recommendations and advise of any risks or deficiencies that could be mitigated.



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The Value of the Site Assessment

The Walkdown Service provides a record of the high-level assessment of your infrastructure from the perspective of an external partner and industry expert. The digital record can be used for turnaround planning, communicating and justifying maintenance and service needs, and determining service priorities. The Walkdown provides immediate and longer term benefits, including:

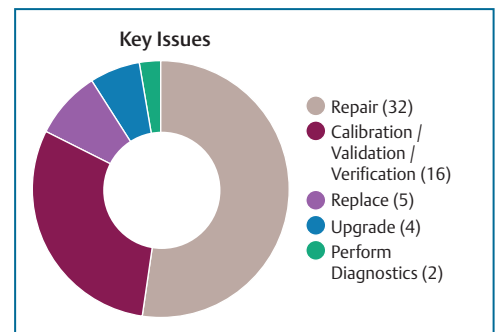
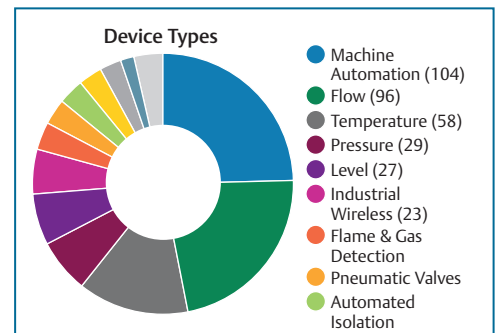
- A completely digitized installed base provides instant access to your assets at any time. With the Emerson MyAssets customer portal, access to your data is available on-line, along with supporting documentation and reference material for your instruments.
- The built-in logic and analytics of Emerson's Walkdown app work for you to help with the prioritization your work scope. This enables objective, data-driven decision making, saving time and money.
- Uncovering issues that might impact the reliability, accuracy and performance of the flow measurement equipment.

Emerson's Walkdown Service can accommodate any manufacturer's products, so you don't need to worry that parts of your system will be overlooked.

How to Order

Please contact the Flow Customer Support Team or your local Emerson representative for additional information, for a price quote or for an appointment.

Additional help and information from Emerson's North America Response Center is only a phone call away at 1-800-654-7768.



Emerson Lifecycle Services provides customers with the expertise, technology and processes that can help them operate safely, improve asset reliability and optimize process capabilities.

To ensure flow solutions and services are closer to our customers, Emerson operates a global network of sales offices, technical support, and accredited service centers. For the location of your nearest support center, or to contact Emerson about a specific request, please visit us at [Emerson.com/ContactUs](https://www.emerson.com/ContactUs).

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