

# Optimal Reliability and Integrity from the Start

Emerson can help you validate installation and ensure proper configuration and commissioning. Whether you're starting up a new or reconstructed plant or updated process, look to Emerson-certified technicians for support. We will ensure proper start-up and commissioning on your process level products.

Rosemount<sup>™</sup> process level radar technology brings improved measurement performance with more reliable level readings to your facilities, helping you greatly reduce shut-ins and spills. However, starting up new tanks or level processes, especially in remote locations, can be more difficult and time consuming than anticipated. Your staff may not have the specialized skillsets, much less the time, to meet all the requirements and stay on schedule. We can help you address potential regulatory, operational, and project risks early to ensure a safe, timely start-up.

## **Solutions to Solve Your Challenges**

Emerson Lifecycle Services provides customers with the expertise, technology, and processes to help them operate safely, improve asset reliability, and optimize process capabilities. Our global network of sales offices, technical support, and accredited service centers ensures Measurement & Analytical services and solutions are available for our customers.



Rosemount level certified safety measurement products are SIL 2 rated to mitigate risk of failures and ensure diagnostic coverage for increased safety.



#### **Maximize and Protect Your Products**

Our service technicians are factory trained and certified on Emerson products. They adhere to standard operating procedure protocols, which ensure consistent support and service outcomes. This enables them to provide accurate and reliable process measurement products in any application, process, or plant, every time.



#### **Start-up Safely**

- Most safety incidents occur during plant start-up; minimize these risk and potential penalties with **Emerson-certified specialists**
- Our specialists recognize the criticality of a strong quality, health, safety, and environmental focus while at your facility



## **Ensure High Quality**

- Validate proper mechanical and electrical product installation
- Configure products to operating parameters
- Commission products and verify performance under process conditions
- Perform diagnostic testing, including echo curve analysis and communication quality tests
- Verify bulk solids measurements



#### Stay on Schedule

- Eliminate delays and associated costs due to improper installation and setup
- Schedule onsite work during the business week, or over the weekend, to fit project timeframes



#### **Improve Staff Skills**

- Receive on-site training from our service team
- Diagnose and solve common product and network issues



#### **Comprehensive Follow-up**

- Receive remote support for the first six months
- Assess device performance with a certified technician
- Commission device upon completing process cycles
- Work with remote support to make adjustments or troubleshoot system configuration

"Our customer had 74 radar level gauges at risk because they lacked the expertise to commission them. I updated and verified all radar level gauges with the correct configuration and recommended enrolling their techs in a Rosemount radar training class to avoid future rework. The customer was pleased with both the immediate and long-term solution."



- Emerson Service Technician

\*Increase one-year factory warranties to three years with the purchase of our Start-up & Commissioning service for Rosemount Products. Note: If the device was purchased with an extended warranty, and you purchase a start-up service, then whichever warranty is longer will be in effect.

#### **Latin America Regional Office**

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# Consider it Solved.

Emerson Automation Solutions supports you with innovative technologies and expertise to address your toughest challenges.

