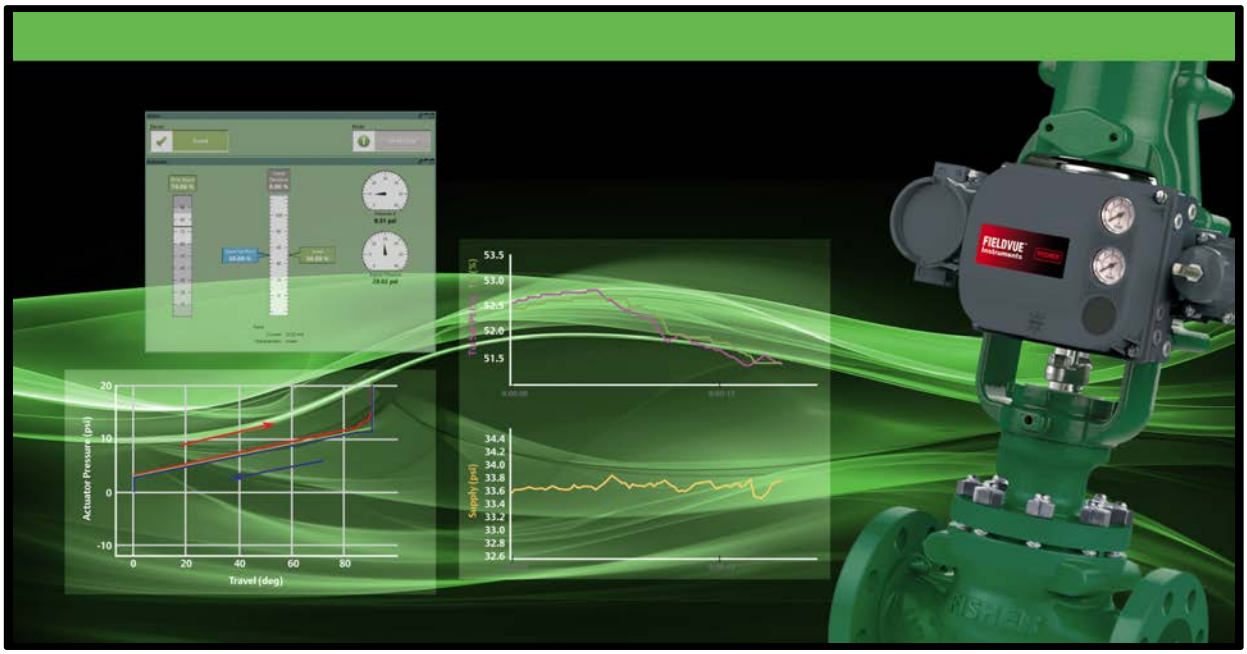
ValveLink™ Software



Installing ValveLink Software

ValveLink™ Solo
ValveLink™ SNAP-ON™
ValveLink™ DTM
ValveLink™ PLUG-IN for PRM®

Table of Contents

Section 1 Introduction

This section is an overview of ValveLink software and this guide.

What is ValveLink Software?

ValveLink software is a Windows® software package that communicates with HART and FOUNDATION Fieldbus FIELDVUE digital valve controllers. ValveLink software supports access to the information available from DVC6200, DVC6200f, DVC2000, DVC6000, and DVC6000f digital valve controllers, and retired DVC5000 and DVC5000f digital valve controllers.

ValveLink software:

- Communicates with HART instruments (DVC6200, DVC2000, DVC6000, DVC5000) over the existing 4-20 milliamp (mA) signal wiring via either HART modem or HART multiplexer.
- Communicates with FOUNDATION Fieldbus instruments (DVC6200f, DVC6000f, and DVC5000f) over the fieldbus H1 segment via the Emerson USB Fieldbus Interface, a National Instruments communications card, or National Instruments USB fieldbus interface.
- Batch Runner or Scheduler automate repetitive actions.
- Accesses real-time instrument status and diagnostic data.
- Overlays current diagnostic test displays with Signature Series test data collected when the valve was new.
- Monitors control performance during process operations using ValveLink software trending capabilities.
- Has the ability to move data between installations using the Merge Database function.
- Supports the automated adjustment of digital valve controller performance using the Performance Tuner.
- Provides a detailed event log through AuditLog.
- PD Performance Diagnostics provide in-service diagnostics for monitoring the health of the valve assembly without disturbing the process.
- Solenoid Valve Test to test and monitor the health of the solenoid connected to the valve assembly (SIS Only).
- Generates diagnostic, calibration, and configuration reports in Microsoft Word and PDF format.

About This Guide

This installation guide contains easy-to-follow instructions that will guide you through the installation of communications hardware and ValveLink software.

Scope

This guide describes:

- Installing ValveLink software. Includes ValveLink Solo, ValveLink SNAP-ON for AMS Device Manager, ValveLink DTM, and ValveLink PLUG-IN for PRM.
- Using License Wizard to enable the license of your ValveLink software, either with a USB hardware key or a software license key.
- Installing the National Instruments FOUNDATION Fieldbus interface software and hardware.
- Making HART and FOUNDATION Fieldbus instrument connections.
- Setting up multiplexer networks.
- Setting up Modbus networks.
- Troubleshooting Installation
- Troubleshooting Communication

Organization

This guide is organized into the following sections:

- Section 1, *Introduction*, describes ValveLink software and this installation guide for ValveLink Solo, ValveLink SNAP-ON, ValveLink DTM, and ValveLink PLUG-IN for PRM.
- Section 2, *Prerequisites and Requirements*, gives "before you begin" information, lists installation tools and device documentation, and charts system requirements.
- Section 3, *ValveLink Solo*, explains how to install ValveLink Solo.
- Section 4, *ValveLink SNAP-ON for AMS Device Manager*, explains how to install and add ValveLink SNAP-ON to AMS Suite: Intelligent Device Manager.
- Section 5, *ValveLink DTM,* explains how to install ValveLink DTM.
- Section 6, *ValveLink PLUG-IN for PRM,* explains how to install and add ValveLink PLUG-IN for PRM to your Plant Resource Manager™ (PRM) application.
- Section 7, *License Wizard*, explains the License Wizard program and the use of the hardware key, or the software license key, to enable the ValveLink software license.
- Section 8, *Users and Permissions,* explains how to change the default "Read Only" privileges to ValveLink Software Administrator privileges.
- Section 9, *Database,* contains information on database credentials & access and backup information.
- Section 10, *Multiplexer Networks for ValveLink Solo,* explains how to set up a multiplexer network and add multiplexers and instruments to a network.
- Section 11, *HART Modem Installation for ValveLink Solo*, explains how to connect the HART Modem.
- Section 12, *Installing Software and Hardware for Communication with* FOUNDATION Fieldbus *instruments for ValveLink Solo,* gives installation procedures for the specialized hardware and software required for communication with FOUNDATION Fieldbus instruments. Also describes connecting to FOUNDATION Fieldbus instruments.
- Section 13, *Modbus Networks for ValveLink Solo,* explains installation and wiring procedures.
- Section 14, *Troubleshooting Installation,* answers questions you may have about installation.
- Section 15, *Troubleshooting Communication*, answers questions you may have about communication.
- Appendix A*, Modbus Protocol*, explains the Modbus data support protocol.

Before Installing ValveLink Software

To successfully install and use ValveLink software, you should:

- Be familiar with the basics of using Microsoft® Windows.
- Be familiar with the installation and function of basic network communications devices and process control instruments.
- Have experience using AMS Device Manager if installing ValveLink SNAP-ON.
- Have experience using an FDT frame application if installing ValveLink DTM software.
- Have experience using Yokogawa PRM if installing ValveLink PLUG-IN for PRM.
- Have knowledge of process control strategies and specific plant operations to be monitored by ValveLink Software.

For more information about ValveLink software installation, contact your Emerson sales office.

For Technical Support

If you have problems or questions that you cannot resolve while using ValveLink software guides or help, ValveLink software technical assistance is available.

Support Directory

For ValveLink software Technical Support, contact your Emerson sales office.

Educational Services

Emerson Automation Solutions
Educational Services - Registration
Phone: +1-800-338-8158
E-mail: education@emerson.com
emerson.com/mytraining

Software updates

For software updates contact your Emerson sales office.

Related Documents

The following documents are for Current FIELDVUE products.

- DVC6200 Series Digital Valve Controller Quick Start Guide (D103556X012)
- DVC6200 HW2 Digital Valve Controller Instruction Manual (D103605X012)
- DVC6200 SIS Digital Valve Controller Instruction Manual (D103557X012)
- DVC6200f Digital Valve Controller Instruction Manual (D103412X012)
- DVC6005 Series Remote Mount Digital Valve Controller Quick Start Guide (D103784X012)
- DVC6000 HW2 Digital Valve Controller Instruction Manual (D103785X012)
- DVC2000 Digital Valve Controller Quick Start Guide (D103203X012)
- DVC2000 Digital Valve Controller Instruction Manual (D103176X012)

The following documents are for Supported and Retired FIELDVUE products. Contact your Emerson sales office if a copy of any of these documents are needed.

Supported

- DVC6200 HW1 Digital Valve Controller Instruction Manual (D103409X012)
- FIELDVUE DVC6000 Digital Valve Controllers Instruction Manual (D102794X012)
- FIELDVUE DVC6000 SIS Digital Valve Controllers for Safety Instrumented System (SIS) Solutions Instruction Manual (D103230X012)
- FIELDVUE DVC6000f Digital Valve Controllers Instruction Manual (D103189X012)

Retired

- FIELDVUE DVC5000 Series Digital Valve Controller Instruction Manual (D200442X012)
- FIELDVUE DVC5000f Series Digital Valve Controllers for FOUNDATION Fieldbus Instruction Manual (D102634X012)

The following document is for the Emerson USB Fieldbus interface.

- USB Fieldbus Interface (AW7060MNL)

The following documentation is available from National Instruments.

- Getting Started with Your PCI-FBUS and the NI-FBUS™ Software (370635A-01)
- Getting Started with Your PCMCIA-FBUS and the NI-FBUS Software (370517B-01)

Section 2 Prerequisites and Requirements

This section is an overview of prerequisites and requirements for installation of ValveLink software.

Before You Begin

The complete ValveLink software installation process includes several steps, some of them dependent on the personal computer system that will run ValveLink software and its configuration. In order to successfully install and run ValveLink software, it is important that you follow all of the appropriate steps covered in this installation guide.

Prior to beginning installation, you should:

- Verify that your personal computer system meets the hardware and software requirements specified in this section.
- Gather the necessary installation tools and documentation.

Installation Requirements

Before you begin the installation procedure outlined in this guide, make sure you have the following items available:

- ValveLink software installation media
- AMS Suite: Intelligent Device Manager v12.5 or later if installing ValveLink SNAP-ON.
- Frame application supporting FDT 1.2 and addendum if installing ValveLink DTM.
- Yokogawa Plant Resource Manager (PRM) v3.30 or later if installing ValveLink PLUG-IN for PRM.
- Licensing USB hardware key, if available. If not, you will need to request a software license key for licensing a new installation.
- Any hand tools (such as a screwdriver) needed for installing communications hardware.
- Communications hardware such as the HART modem, and any necessary wires, cables, or other equipment specified in the device documentation.
- Personal computer with a serial or USB port for connecting to a modem or HART multiplexer network. Additional serial or USB ports are required for communicating on more HART multiplexer networks or to a Modbus network.
- HART multiplexer and RS232-to-RS485 or USB-to-RS485 converter, if the ValveLink software has multiplexer capability and you are planning to communicate to the instruments over a HART multiplexer network.
- HART modem, if you are going to communicate with one HART instrument.
- Communications hardware and software for the FOUNDATION Fieldbus instruments such as the National Instruments PCI-FBUS board or PCMCIA-FBUS card or USB fieldbus interface.
- Personal computer with a PCI slot for an FBUS board or a PCMCIA-compatible notebook computer for a PCMCIA-FBUS card.

Personal Computer Requirements

ValveLink software, v13.7, has been tested on computers manufactured by Dell, Inc. However, ValveLink software runs on any personal computer or notebook computer equipped with the following software and hardware features.

Note

Refer to Bulletin 62.1:ValveLink Software (D102227X012) for compatible Windows operating systems.

Computer and Processor

- 1 gigahertz (GHz) processor

Memory

- 1 gigabyte (GB) RAM

Hard disk

- No Trending - 65 MB available storage space
- Trending - 125 MB available storage space

Drive

- CD-ROM Drive

Note

Installation files are available from your Emerson sales office.

Display

- 1024 X 768 resolution

I/O (ValveLink Solo)

- USB Port required for instrument level step-ups

HART communications require at least one of the following interfaces

- HART Modem - Standard RS-232 Port (requires dedicated interrupt)
- HART Multiplexer - Standard RS-232 Port (requires RS-485 converter)
- HART Multiplexer - USB (requires RS-485 converter)
- MACTek VIATOR USB HART Modem - USB Port
- MACTek VIATOR Bluetooth HART Interface - Windows Bluetooth Serial Port Profile (SPP)

Modbus communications require the following

- Standard RS-232 Port
- Additional HART Interface (see above)

FOUNDATION Fieldbus communications require at least one of the following

- National Instruments Fieldbus H1 interfaces
- NI USB-8486
- PCI-FBUS/2 and above
- PCMCIA-FBUS/2 Series 2 and above
- Emerson USB Fieldbus Interface (v3.0)

Note

The Emerson Interface is not supported on Windows 11 or Server 2022 OS.

NI-FBUS Configuration - 2 Port Card

The following settings are applicable for configuration of a NI-FBUS 2 Port Card:

a) If only one port will be connected to a LIVE segment, the other port must be set to “LAS” (not “Bus Monitor”).

b) If both ports will be connected to LIVE segments, then both ports must be set to “Basic” mode.

NI driver software must be installed BEFORE installing the NI hardware.

Other configurations may result in initialization failure of the NI Communication Manager software

Supported Languages

ValveLink Software v13.7 is only available in English

Supported Operating Systems

ValveLink Solo

- Windows Server® 2012 Essential (64 bit)
  Windows Server 2012 Datacenter (64 bit)
  Windows Server 2012 R2 Essential (64 bit)
  Windows Server 2012 R2 Datacenter (64 bit)
  Windows 10 Professional (64 bit)
  Windows 10 Enterprise (64 bit)
  Windows 10 IoT Enterprise (64 bit)
  Windows Server 2016 Standard (64 bit)
  Windows Server 2016 Datacenter (64 bit)
  Windows Server 2016 (February 2018 Update)
  Windows Server 2019 Standard (64 bit)
  Windows Server 2019 Datacenter (64 bit)
  Windows 11 Professional (64 bit)
  Windows 11 Enterprise (64 bit)
  Windows Server 2022 Standard (64 bit)
  Windows Server 2022 Datacenter (64 bit)

ValveLink SNAP-ON for AMS Device Manager

- Supported AMS Device Manager Versions: 14.0 (Bundle 12), 14.1.1 (Bundle 9), 14.5 (Bundle 3), 14.5 FP1
  Verify compatible Windows OS with appropriate AMS Device Manager installation guide

ValveLink PLUG-IN for PRM

- Supported Yokogawa Plant Resource Manager (PRM) versions: 4.05 or newer
  Verify compatible Windows OS with appropriate Yokogawa PRM General

Software Requirements

- Internet Explorer 6.0 or later
- Microsoft Windows Installer 3.1 or later (3.5 recommended; required by Microsoft .NET Framework)

Compatible Devices

ValveLink Software communicates with:

- HART communicating DVC6200, DVC2000, DVC6000 or DVC5000 digital valve controllers via a HART modem or HART multiplexers
- FOUNDATION Fieldbus DVC6200f or DVC6000f digital valve controllers or DVC5000f digital valve controllers over an H1 segment

After reading this section, continue to page 3-2 for ValveLink Solo installation instructions, page 4-2 for ValveLink SNAP-ON for AMS Device Manager installation instructions, page 5-2 for ValveLink DTM, or page 6-2 for ValveLink PLUG-IN for PRM installation instructions.

Installation Options for ValveLink Software

Installation options for ValveLink software include:

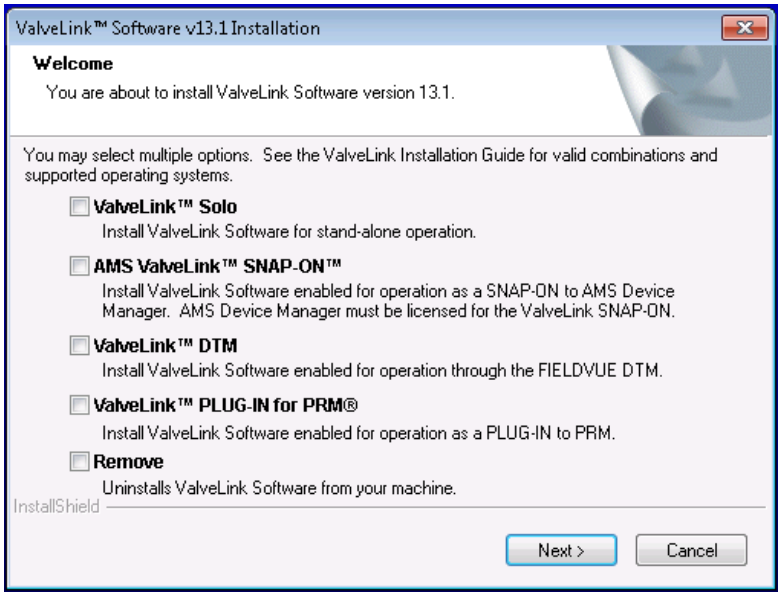
- ValveLink Solo
- ValveLink SNAP-ON for AMS Device Manager
- ValveLink DTM
- ValveLink PLUG-IN for PRM
- ValveLink Solo and ValveLink SNAP-ON installed on the same PC.

Note

ValveLink Solo, ValveLink DTM, and ValveLink PLUG-IN for PRM cannot be installed on the same PC.

At the beginning of the installation process, you can specify how you want the software installed. Refer to figure 2-1 for the ValveLink Software Welcome Window.

Figure 2-1. ValveLink Software Installation Welcome Window



Section 3

ValveLink Solo

This section describes ValveLink Solo installation.

ValveLink Solo Installation Overview

For further information about ValveLink Solo software and hardware installation:

- For using the License Wizard program, see page 7-2.
- A USB hardware key may be used for the licensing of ValveLink Solo. See page 7-4 for instructions on attaching the USB hardware key.
- If a USB hardware key is not available, a software license key is needed to enable the license of ValveLink Solo. See page 7-4 for instructions on obtaining a software license key.
- For connecting the HART modem, see page 10-2.
- For installing the HART Interchange multiplexers and connecting field devices to the multiplexers, refer to the appropriate multiplexer instruction manual. For information about installing HART filters, refer to the appropriate HART filter instruction manual.
- For setting up ValveLink software to communicate with a HART multiplexer network, see page 11-2.
- For installing the NI-FBUS hardware and software, see page 12-2.
- For connecting to a FOUNDATION fieldbus instrument or H1 segment, see page 12-8.

Fill out the registration form that comes with your software and email or fax the form to Emerson Automation Solutions.

Table 3-1 shows ValveLink Solo capabilities.

Table 3-1. ValveLink Solo Capabilities

Capability		Product Type	
		VLDATA_UNLM Database Only	**VLSOLO-XXXXX(1)**
HART Modem			●
HART Multiplexer			●
*Wireless*HART® Communications			
FOUNDATION Fieldbus PC Card			●
FOUNDATION USB Interface			●
Performance Diagnostics	Valve Signature(2)	○	●
	Dynamic Error Band(2)	○	●
	Drive Signal Test(2)	○	●
	Step Response(2)	○	●
	Step Response Analysis	○	●
	Performance Step Test(2)	○	●
	Graph Overlay	○	●
	Stroke Valve		●
	I/P & Relay Integrity	○	●
	Travel Deviation	○	●
	Supply Pressure(3)	○	●
	Relay Adjustment(3)	○	●
	Air Mass Flow(3)	○	●
	PD One Button	○	●
	Valve Friction / Deadband Estimation	○	●
	Valve Friction / Deadband Trend	○	●
	Profiler	○	●
	Triggered Profile	○	●
Status Monitor		○	●
Network Scan(4)			●
Trending(4)		○	●
Event Messenger(4)			●
Modbus(4)			●
Batch Runner			●
Scheduler			●
Merge Database		●	●
Export Tag Data		●	●
Firmware Download(3)			●
Temporary Tiering(3)			●
Instrument Level StepUp			●
Initial Tag Limit		Unlimited	5
Max Tag Limit		Unlimited	Unlimited

● Indicates capability available
○ Indicates diagnostics can be reviewed but not run
1. XXXX indicates tag count.
2. Diagnostic can only be run when the instrument is out of service.
3. DVC6200, DVC6200f, DVC6000, DVC6000f, and DVC2000 only.
4. HART only.

Installing ValveLink Solo

Note

You cannot copy the installed program files to another computer or to another directory or hard disk. ValveLink Solo will not work if the installed program files are copied to another computer, directory, or hard disk.

You cannot move installed programs to another computer; doing so will invalidate your ValveLink software license.

Note

To install ValveLink Solo on a personal computer you must log on as Administrator or as a user with Administrator privileges.

The initial installation of ValveLink software will default to **read-only** permissions. Assign permissions to appropriate Windows Users following the process in section 8 of this document.

Step 1: Close all applications on your desktop.

Step 2: Insert the CD into the CD drive of your computer.

If the drive's auto run is enabled, the install wizard will start automatically. Follow the prompts on the screen to start the installation process.

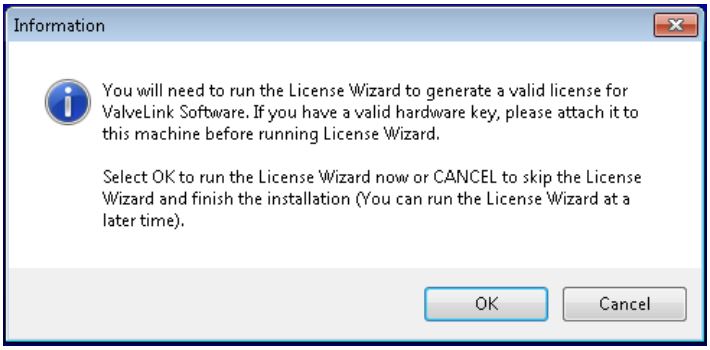
If auto run is disabled, start the install from the run window; Select Start > Run from the taskbar. In the text box, type D:SETUP.EXE (where D is the CD-ROM drive letter). Click OK and follow the prompts.

Step 3: In the ValveLink software installation Welcome window displays as shown in figure 2-1 select the desired installation(s) and click Next to continue.

Step 4: Follow the prompts on screen to finish the installation.

Step 5: If you are installing ValveLink Solo for the first time, you will be prompted to run the License Wizard at the end of the installation process, as shown in figure 3-1. Select OK, and follow the prompts on the screen, or select Cancel, and run the License Wizard later. Note that you are not able to run ValveLink Solo without a valid license. See Section 7 for details on running the License Wizard.

Figure 3-1. Run the License Wizard



Re-installing the Software

If you are re-installing ValveLink Solo, remember:

- It is not necessary to uninstall a previous version of the program.
- The version you are installing will overwrite an older version of the program and use the existing license.
- Restart your computer before running the ValveLink software installation program so a complete, clean installation is possible.
- The ValveLink software installation process allows you to save an existing database.

Section 4

ValveLink SNAP-ON for AMS Device Manager

This section describes the installation of ValveLink SNAP-ON.

ValveLink SNAP-ON Installation Overview

ValveLink SNAP-ON is a software application that is installed as an integral part of AMS Device Manager to extend its functionality. ValveLink SNAP-ON adds the diagnostic test capabilities of ValveLink software to AMS Device Manager.

- A USB hardware key is not used for installing ValveLink SNAP-ON. However, AMS Device Manager must be licensed for the ValveLink SNAP-ON.

Table 4-1 shows ValveLink SNAP-ON capabilities.

Table 4-1. ValveLink SNAP-ON Capabilities

Capability		
HART Modem		●(1)
HART Multiplexer		●(1)
*Wireless*HART Communications		●(1)
FOUNDATION Fieldbus PC Card		
FOUNDATION USB Interface		
Performance Diagnostics	Valve Signature(2)	●
	Dynamic Error Band(2)	●
	Drive Signal Test(2)	●
	Step Response(2)	●
	Step Response Analysis	●
	Performance Step Test(2)	●
	Graph Overlay	●
	Stroke Valve	●
	I/P & Relay Integrity	●
	Travel Deviation	●
	Supply Pressure(3)	●
	Relay Adjustment(3)	●
	Air Mass Flow(3)	●
	PD One Button	●
	Valve Friction/Deadband Estimation	●
	Valve Friction/Deadband Trend	●
	Profiler	●
	Triggered Profile	●
Status Monitor		●
Network Scan(4)		
Trending(4)		
Event Messenger(4)		
Modbus(4)		
Batch Runner		●
Scheduler		●
Merge Database		
Export Tag Data		●
Firmware Download(3)		●
Temporary Tiering(3)		●
Instrument Level StepUp		●
Initial Tag Limit		25
Max Tag Limit		---(1)

● Indicates capability available
○ Indicates diagnostics can be reviewed but not run
1. AMS based capability. AMS ValveLink SNAP-ON does not control or limit this functionality.
2. Diagnostic can only be run when the instrument is out of service.
3. DVC6200, DVC6200f, DVC6000, DVC6000f, and DVC2000 only.
4. HART only.

Installing ValveLink SNAP-ON

To install ValveLink SNAP-ON, you must first have installed a properly licensed copy of AMS Device Manager. Then, follow the steps below to install ValveLink SNAP-ON.

Note

To install ValveLink SNAP-ON, you must log on to the PC running AMS Device Manager as Administrator or as a user with Administrator privileges.

Step 1: Close all open applications on your desktop.

Step 2: Insert the CD with ValveLink SNAP-ON into the CD-ROM drive of your computer.

If the drive's auto run is enabled, the install wizard will start automatically. Follow the prompts on the screen to start the installation process.

If auto run is disabled, start the install from the run window; Select Start>Run from the taskbar. In the text box, type D:SETUP.EXE (where D is the CD-ROM drive letter). Click OK and follow the prompts to start the installation process.

Step 3: In the ValveLink software Welcome window shown in figure 2-1, select the desired installation(s) and click Next. See page 2-8 for valid installation combinations.

Step 4: In the next window, confirm the folder where ValveLink SNAP-ON will be installed. Click OK to continue.

Step 5: A progress bar displays as ValveLink SNAP-ON is installed. Follow the prompts on the screen to finish the installation.

Starting ValveLink SNAP-ON

Follow these steps to start ValveLink SNAP-ON:

Note

Do not run ValveLink Solo at the same time you are using AMS Device Manager or ValveLink SNAP-ON. Running both simultaneously may cause communication errors.

Note

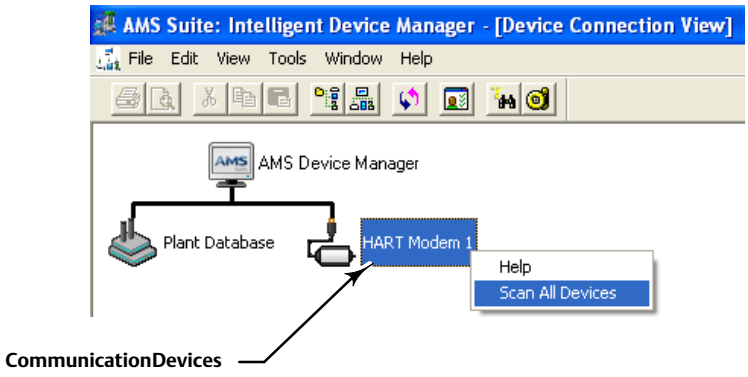
To successfully use ValveLink SNAP-ON, you must be familiar with using AMS Device Manager. Refer to the AMS online User's Guide and online Help for information.

Step 1: Start AMS Device Manager by selecting Start> Programs > AMS Device Manager > AMS Device Manager from the Windows taskbar.

Step 2: The AMS Explorer or Device Connection View window (figure 4-1) displays.

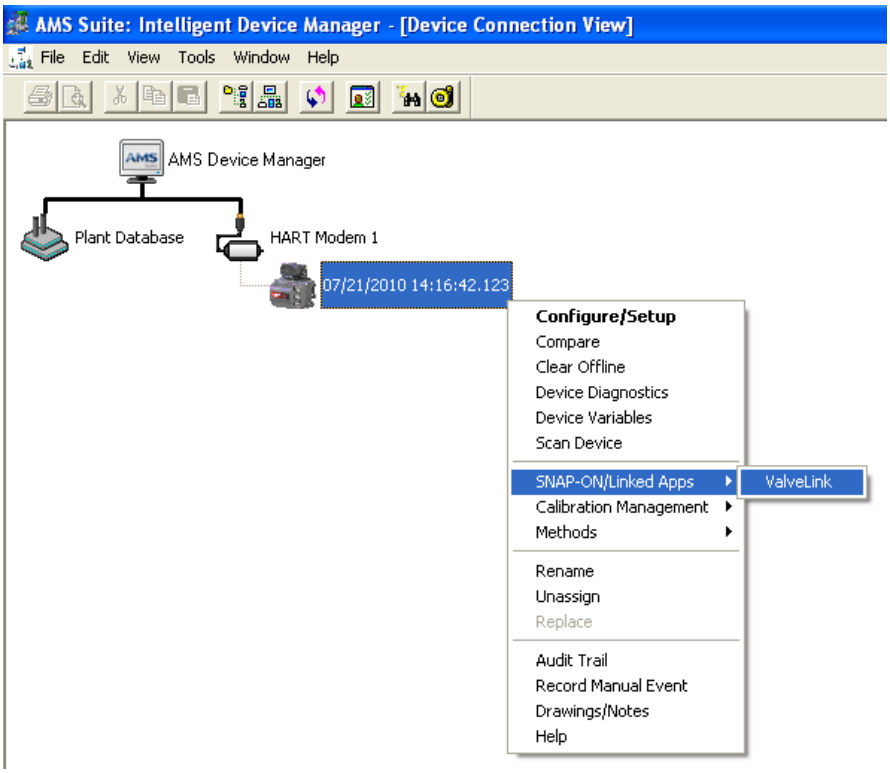
Step 3: AMS displays the communication interfaces that are connected to the PC running AMS and ValveLink SNAP-ON. Right-click the device icon and select Scan All Devices to locate connected instruments.

Figure 4-1. AMS Device Manager Device Connection View



Step 4: Right-click the instrument icon as shown in figure 4-2 and select SNAP-ON/Linked Apps > ValveLink from the context menu.

Figure 4-2. Right-Click Communications Device Icon to Open Menu



Section 5

ValveLink DTM

This section describes the installation of ValveLink DTM.

ValveLink DTM Installation Overview

The ValveLink DTM is part of an open solution for field device management that enables configuration, monitoring, calibration, diagnostics and testing of FIELDVUE digital valve controllers.

- A USB hardware key or a software license key is required for enabling the license of ValveLink DTM software.

Note

Frame application supporting FDT 1.2 and addendum is required.

Table 5-1 shows ValveLink DTM capabilities.

Table 5-1. ValveLink DTM Capabilities

Capability		Product VLDTM-XXXX(1)
HART Modem		
HART Multiplexer		
*Wireless*HART Communications		
FOUNDATION Fieldbus PC Card		
FOUNDATION USB Interface		
Performance Diagnostics	Valve Signature(2)	●
	Dynamic Error Band(2)	●
	Drive Signal Test(2)	●
	Step Response(2)	●
	Step Response Analysis	●
	Performance Step Test(2)	●
	Graph Overlay	●
	Stroke Valve	●
	I/P & Relay Integrity	●
	Travel Deviation	●
	Supply Pressure(3)	●
	Relay Adjustment(3)	●
	Air Mass Flow(3)	●
	PD One Button	●
	Valve Friction / Deadband Estimation	●
	Valve Friction / Deadband Trend	●
	Profiler	●
	Triggered Profile	●
Status Monitor		●
Network Scan(4)		
Trending(4)		
Event Messenger(4)		
Modbus(4)		
Batch Runner		●(5)
Scheduler		●(5)
Merge Database		●
Export Tag Data		●
Firmware Download(3)		●
Temporary Tiering(3)		●
Instrument Level StepUp		●
Initial Tag Limit		5
Max Tag Limit		Unlimited

● Indicates capability available
○ Indicates diagnostics can be reviewed but not run
1. XXXX indicates tag count.
2. Diagnostic can only be run when the instrument is out of service.
3. DVC6200, DVC6200f, DVC6000, DVC6000f, and DVC2000 only.
4. HART only.
5. Limited to Host FDT Frame connected devices.

Installing ValveLink DTM

To install ValveLink DTM:

Note

A USB hardware key or a software license key is required for installation of ValveLink DTM software. If available, locate the USB hardware key to use while running the License Wizard. If a USB hardware key is not available, see Section 7 for instructions for obtaining a software license key. For instructions on attaching the USB hardware key see page 7-4 of this Installation Guide.

Step 1: Close all open applications on your desktop.

Step 2: Insert the CD containing the ValveLink software installation files into the CD drive of your computer. If the drive's auto run is enabled, the install wizard will start automatically. Follow the prompts on the screen to start the installation process.

If auto run is disabled, start the install from the run window; Select Start > Run from the taskbar. In the text box, type D:SETUP.EXE (where D is the CD-ROM drive letter). Click OK and follow the prompts.

Step 3: Click Next to begin the installation process. The ValveLink software installation Welcome window displays as shown in figure 2-1. Select ValveLink DTM.

Step 4: Follow the screen prompts to finish installation.

Step 5: If you are installing ValveLink DTM software for the first time, you will be prompted to run the License Wizard at the end of the installation process. Select OK and follow the prompts on the screen or select Cancel to run the License Wizard later. See Section 7 for details on running the License Wizard.

Step 6: Update the DTM catalog in the frame application after installation.

Starting ValveLink DTM

Follow these steps to start the ValveLink DTM:

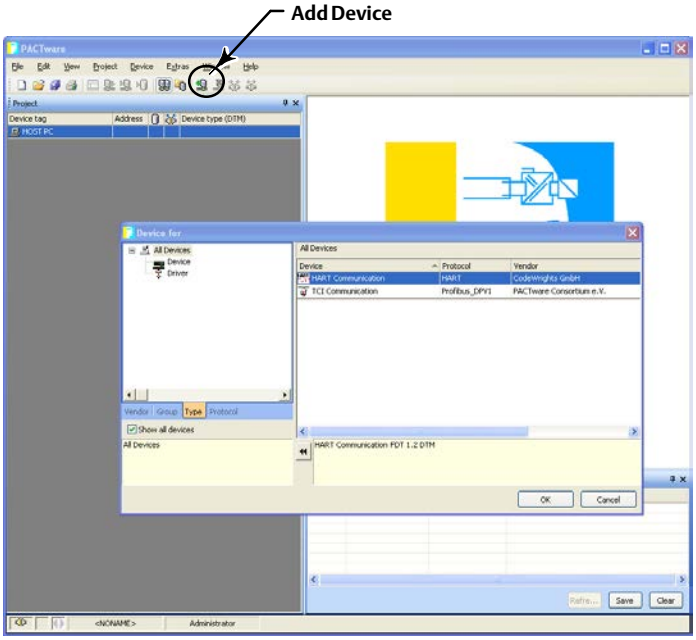
Note

To successfully use the ValveLink DTM, you must be familiar with using the FDT frame application used to launch the ValveLink DTM. This section covers one example. Refer to the users guide for the FDT frame application that the ValveLink DTM is installed with for additional information.

Step 1: Start the FDT frame application.

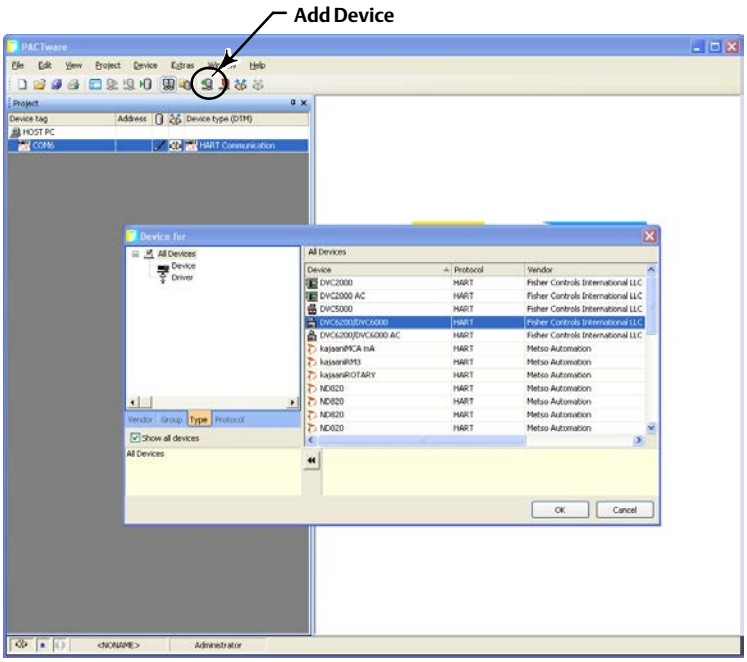
Step 2: Select Add Device, as shown in figure 5-1, and click on the appropriate CommDTM. Select OK.

Figure 5-1. Select Add Device to Add the CommDTM



Step 3: With the CommDTM highlighted, select Add Device, as shown in figure 5-2, and click on the appropriate Device DTM. Select OK.

Figure 5-2. Select the DeviceDTM



Step 4: Set the appropriate settings for the CommDTM and DeviceDTM (see figure 5-3 and 5-4).

Figure 5-3. Setting the CommDTM

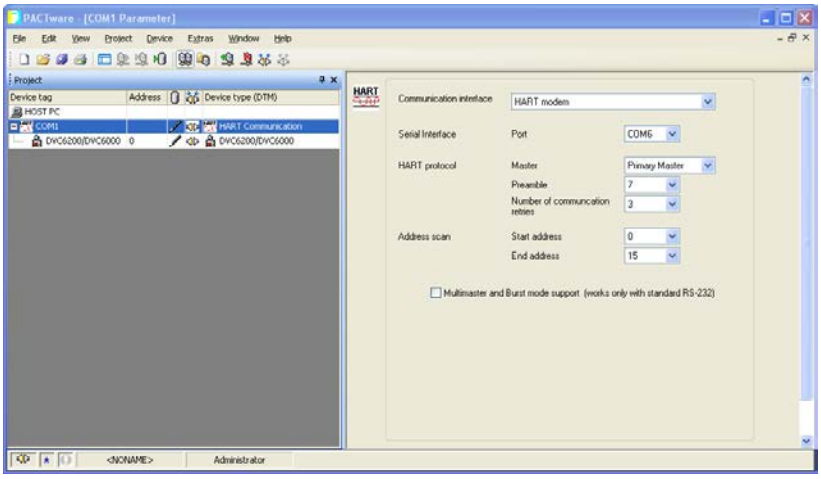
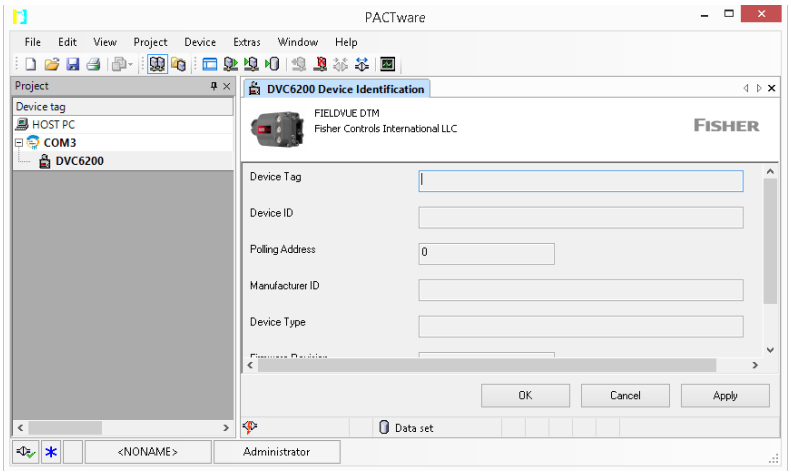
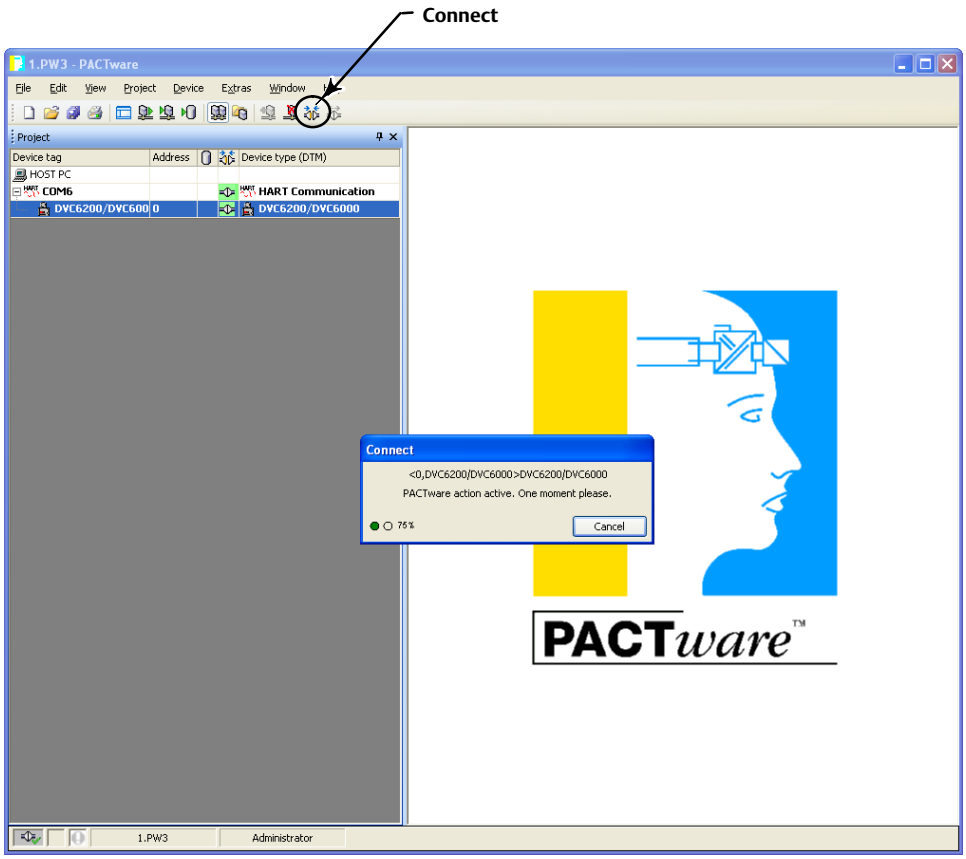


Figure 5-4. Setting the DeviceDTM



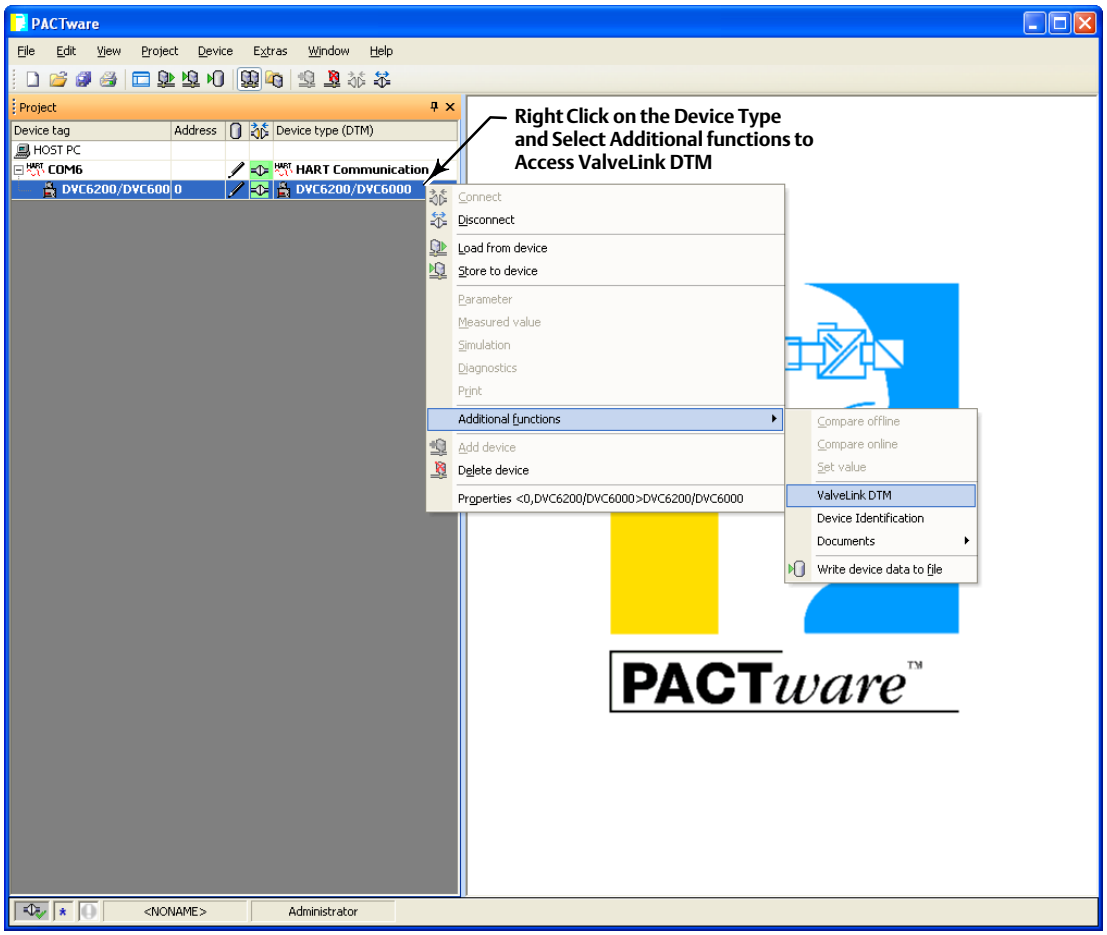
Step 5: With the DeviceDTM highlighted, select Connect as shown in figure 5-5.

Figure 5-5. Connect the DeviceDTM



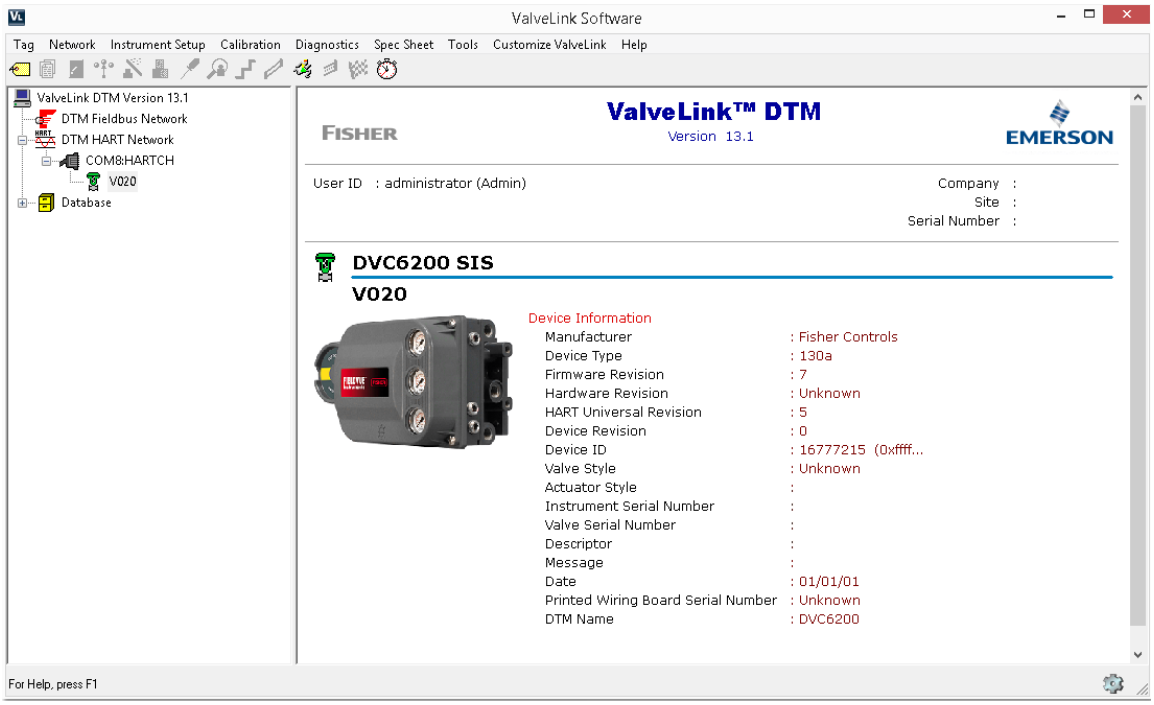
Step 6: Once connected, select ValveLink DTM as shown in figure 5-6.

Figure 5-6. Select ValveLink DTM



Step 7: The ValveLink DTM will launch in a new window. All devices currently connected in the FDT frame application will show in the tree menu to the left of the ValveLink DTM window, as shown in figure 5-7. Double-click the device to open the device tag.

Figure 5-7. ValveLink DTM



Section 6

ValveLink PLUG-IN for PRM

This section describes the installation of ValveLink PLUG-IN for PRM.

ValveLink PLUG-IN for PRM Installation Overview

ValveLink PLUG-IN for PRM is a software application that is installed as an integral part of Plant Resource Manager (PRM) to enhance system functionality. ValveLink PLUG-IN for PRM adds the diagnostic test capability of ValveLink Software to PRM.

- A USB hardware key or a software license key is required for enabling the license of ValveLink PLUG-IN for PRM.

Table 6-1 shows ValveLink PLUG-IN for PRM capabilities.

Table 6-1. ValveLink PLUG-IN for PRM Capabilities

Capability		Product
		VLPRM-XXXX(1)
HART Modem		
HART Multiplexer		
*Wireless*HART Communications		
FOUNDATION Fieldbus PC Card		
FOUNDATION USB Interface		
Performance Diagnostics	Valve Signature(2)	●
	Dynamic Error Band(2)	●
	Drive Signal Test(2)	●
	Step Response(2)	●
	Step Response Analysis	●
	Performance Step Test(2)	●
	Graph Overlay	●
	Stroke Valve	●
	I/P & Relay Integrity	●
	Travel Deviation	●
	Supply Pressure(3)	●
	Relay Adjustment(3)	●
	Air Mass Flow(3)	●
	PD One Button	●
	Valve Friction / Deadband Estimation	●
	Valve Friction / Deadband Trend	●
	Profiler	●
	Triggered Profile	●
Status Monitor		●
Network Scan(4)		
Trending(4)		
Event Messenger(4)		
Modbus(4)		
Batch Runner		●
Scheduler		●
Merge Database		●
Export Tag Data		●
Firmware Download(3)		●(4)
Temporary Tiering(3)		●
Instrument Level StepUp		●
Initial Tag Limit		5
Max Tag Limit		Unlimited

● Indicates capability available
○ Indicates diagnostics can be reviewed but not run
1. XXXX indicates tag count.
2. Diagnostic can only be run when the instrument is out of service.
3. DVC6200, DVC6200f, DVC6000, DVC6000f, and DVC2000 only.
4. HART only.

Installing ValveLink PLUG-IN for PRM

To install ValveLink PLUG-IN for PRM:

Note

ValveLink PLUG-IN for PRM requires PRM 3.30 or newer.

Note

A USB hardware key or a software license key is required for the installation of ValveLink PLUG-IN for PRM. If available, locate the hardware key to use while running the License Wizard. If a USB hardware key is not available, see Section 7 for instruction for obtaining a software license key. For instructions on attaching the USB hardware key, see page 7-4 in this document.

Step 1: Close all open applications on your desktop.

Step 2: Insert the CD containing the ValveLink software installation files into the CD drive of your computer.

If the drive's auto run is enabled, the install wizard will start automatically. Follow the prompts on the screen to start the installation process.

If auto run is disabled, start the install from the run window; Select Start > Run from the taskbar. In the text box, type D:SETUP.EXE (where D is the CD-ROM drive letter). Click OK and follow the prompts.

Step 3: Click Next to begin the installation process. The ValveLink software installation Welcome window displays as shown in figure 2-1. Select ValveLink PLUG-IN for PRM from the installation Welcome window.

Follow the prompts on screen to finish the installation.

Step 4: If you are installing ValveLink PLUG-IN for PRM for the first time, you will be prompted to run the License Wizard at the end of the installation process. Select OK and follow the prompts on the screen or select Cancel and run the License Wizard later. See Section 7 for details on running the License Wizard.

Figure 6-1. Run License Wizard

Starting ValveLink PLUG-IN for PRM

Follow these steps to start ValveLink PLUG-IN for PRM:

Note

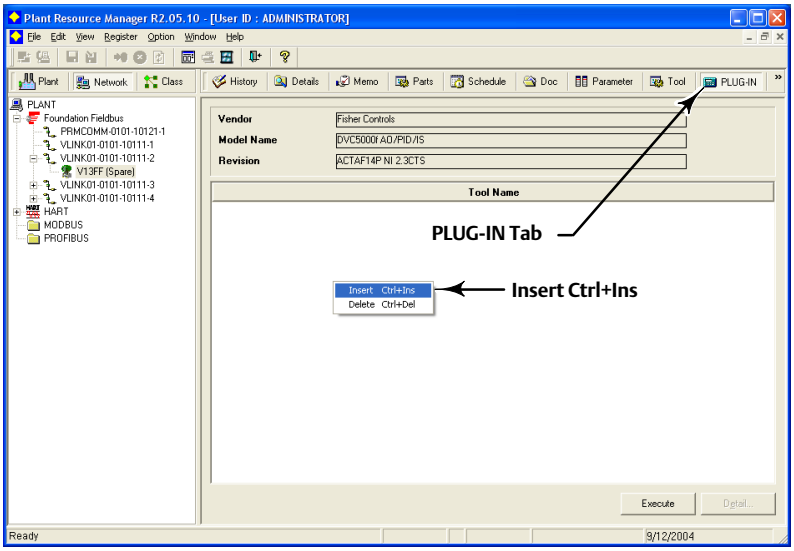
To successfully use ValveLink PLUG-IN for PRM, you must be familiar with using PRM software.

Step 1: Run the PRM application.

Step 2: Select a Fisher fieldbus digital valve controller from the PRM system.

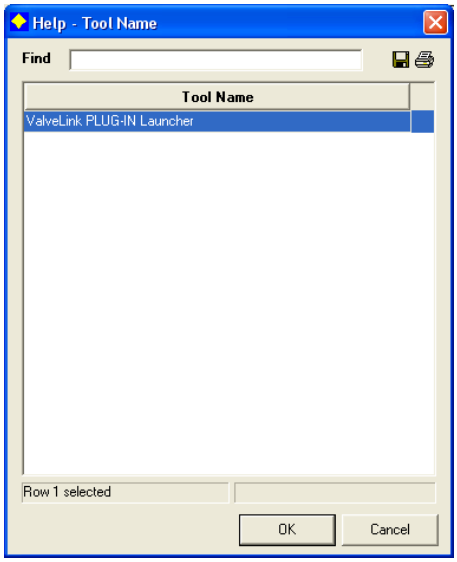
Step 3: Click on the PLUG-IN tab. Move the mouse cursor to the white list box, as shown in figure 6-2 and right-click. Select the Insert Ctrl+Ins option.

Figure 6-2. PLUG-IN Tab



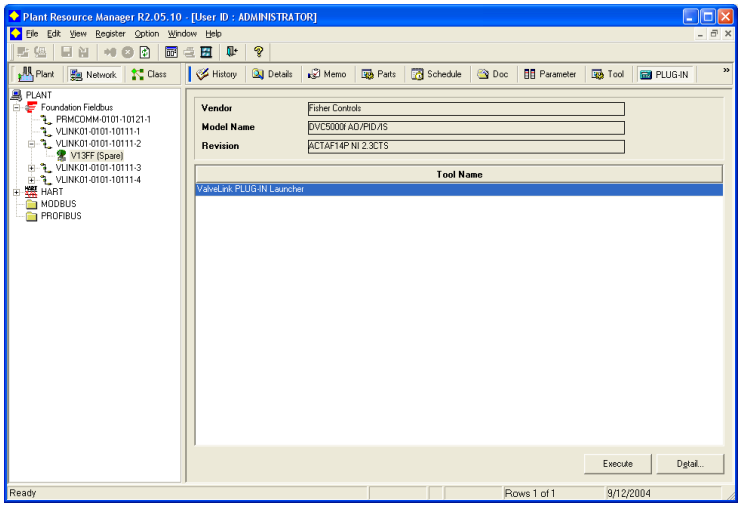
Step 4: Select ValveLink PLUG-IN Launcher from the Tool Name dialog box and click on the OK button.

Figure 6-3. Tool Name Dialog Box



Step 5: Select ValveLink PLUG-IN Launcher and click on execute to start ValveLink PLUG-IN for PRM.

Figure 6-4. Starting ValveLink PLUG-IN Launcher



Section 7

ValveLink License Wizard

This section describes the ValveLink License Wizard

ValveLink License Wizard

ValveLink License Wizard is a utility that assists you to enable and administer the license of your ValveLink software.

The License Wizard program is used to:

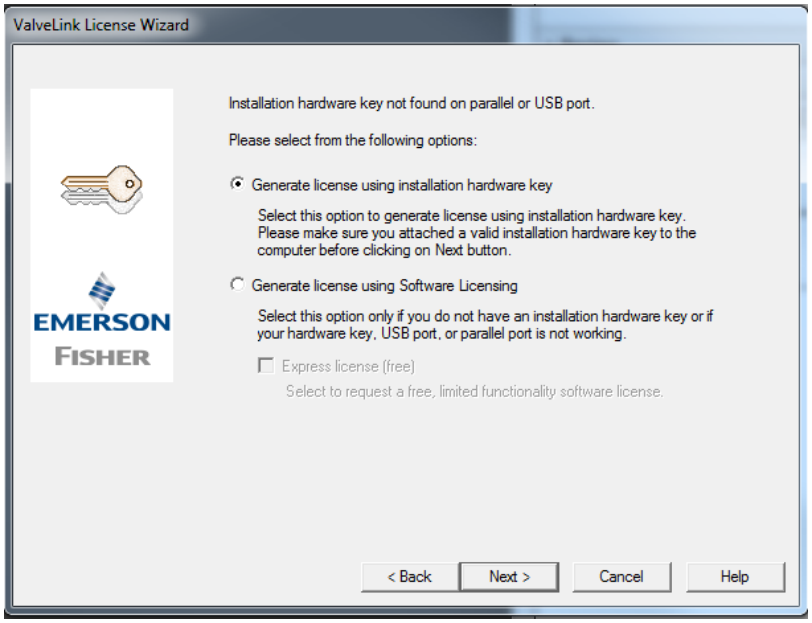
- Activate the ValveLink software license from an installation USB hardware key or from a software license key.
- Increase the capabilities of the installed ValveLink software. A separate StepUp USB hardware key or a software license key is required to increase the tag limit or add features to the installed software.
- Remove the license from the installed software to restore the license to the original installation USB hardware key.
- Transfer the license from ValveLink software installed on one computer to the ValveLink software installed on another computer.
- Identify the type of USB hardware key and the features available in the USB hardware key.
- Enable the 60-day Free Trial License.
- Generate a registration request form that can be e-mailed or faxed to the ValveLink Registration Center to obtain software license keys.

In addition, License Wizard can also be used to save your license information to a file or print your license information.

Enabling the License of Installed Software

ValveLink License Wizard can be used to enable the license of installed ValveLink software. A valid installation USB hardware key or a software license key is required to enable the license of installed ValveLink software. See figure 7-1.

Figure 7-1. Installation USB Hardware Key or Software Licensing



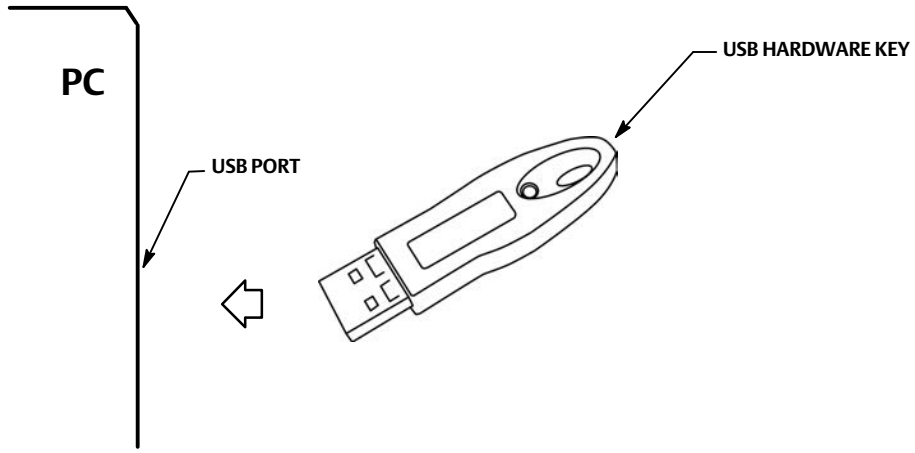
To enable the license using an installation USB hardware key:

Step 1: Attach your installation USB hardware key to the computer, as shown in figure 7-2.

Step 2: Run License Wizard and click on the New License button.

Step 3: Select the Generate license using installation hardware key option button (see figure 7-1), and click Next. Follow the License Wizard steps as directed.

Figure 7-2. Attaching the USB Hardware Key



To generate a registration form to obtain a software license key for a new license:

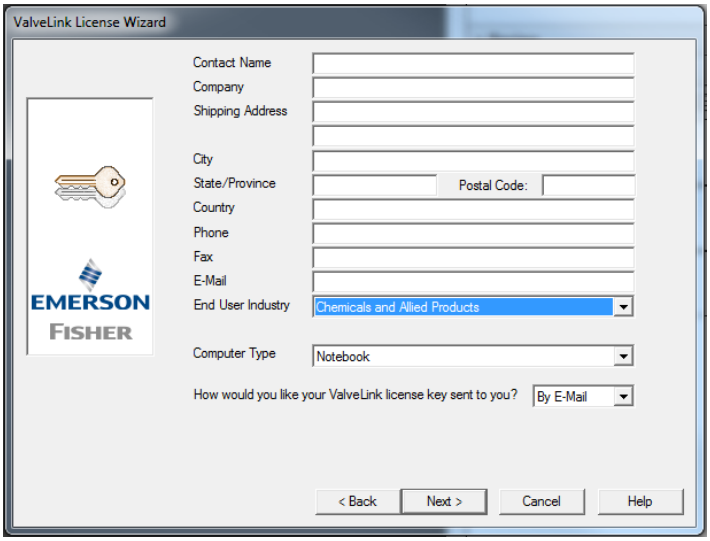
Step 1: Unplug any USB hardware keys attached to computer.

Step 2: Run License Wizard and click on the New License button.

Step 3: Select the Generate License using the Software Licensing option button (see figure 7-1). Follow the License Wizard steps as directed.

Step 4: Attach the .txt file containing the registration form generated by the License Wizard, shown in figure 7-3, to an e-mail and send to the e-mail address shown on the form. If e-mail is not available, fax the form to the number shown on the registration form.

Figure 7-3. ValveLink License Wizard Registration



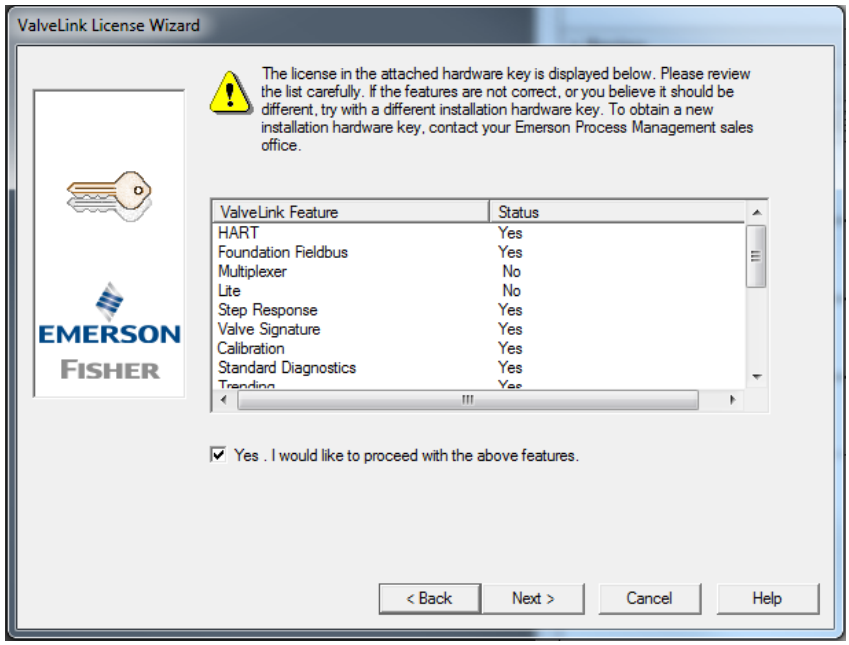
Step 5: After receiving the license keys, re-run License Wizard, and continue with Step 6.

Step 6: Click on the Enter License Key button and either import or manually enter the license key received from the ValveLink Registration Center. Follow the License Wizard steps as directed.

Software Features

After running License Wizard, the next screen lists the available software features. After confirming that the appropriate features are enabled in your software, select “Yes. I would like to proceed with the above features.”, then click Next.

Figure 7-4. Available Software Features



- **HART** enables communication with a DVC6200, DVC2000, DVC6000 or DVC5000 digital valve controller using a HART modem or over a HART multiplexer network.
- **Foundation Fieldbus** enables communication with a DVC6200f, DVC6000f, or DVC5000f digital valve controller over a FOUNDATION fieldbus H1 segment.
- **Multiplexer** allows communicating with FIELDVUE HART instruments over a serial port through HART multiplexers.

Note

ValveLink software that can communicate via HART protocol can communicate through a HART modem or multiplexer.

ValveLink Software can support up to 32 multiplexers per serial port. The software also can support communication on a Modbus network.

- **Lite** indicates that you cannot copy tags or create reference tags by creating a tag or modifying an existing tag.

- Step Response allows running a step response diagnostic test, when the user has the diagnostic privilege. The availability of this level is not dependent upon the availability of the standard diagnostics level.
- Valve Signature allows running a valve signature diagnostic test, when the user has the diagnostic privilege and the instrument level is AD. The availability of this level is not dependent upon the availability of the standard diagnostics level.
- Calibration allows using ValveLink software to calibrate the instrument, when the user has the calibrate instrument privilege.
- Standard Diagnostics enables running any of the diagnostic tests except step response and valve signature. Step response and valve signature tests can be run only if these features are enabled. To run any diagnostic test, the user must be assigned the diagnostic privilege. This level does not affect instrument information. Instrument information is always available.
- Trending enables trending parameters such as input current, actuator pressure, travel, and temperature. You can trend live data or review archived data. You can also view a travel histogram to determine where the valve spends the most of its time. Trending requires a HART modem or HART multiplexer network.
- Batch Runner enables setting up batches to automatically run diagnostic tests, perform instrument calibration, run the performance tuner, upload setup data, or set the instrument clock.
- Diagnostic Tools enables running a Step Response test with greater than 8 steps, Step Response test analysis and overlay, Performance Step test, and DataSync.
- Event Messenger enables e-mail notification of alerts during alert scanning.
- Select DB is not available in current configuration. This feature should be set to “No”.
- Performance Diagnostics permits monitoring of critical performance parameters during normal process operations when the user has diagnostic privilege and the instrument level is PD.
- ValveLink DTM indicates that ValveLink software can be installed as ValveLink DTM
- Database only option does not allow ValveLink software to communicate with devices. ValveLink software can only work with datasets stored in the database.
- In Service only prevents the operator from removing the valve from service and restricts the allowed tests to those that can be done while the valve is in service.
- Hardware Key required this option will not allow ValveLink software to run without a USB hardware key attached to the computer.
- Tag Count indicates the number of instrument tags or reference tags that can be created in the software database.

Adding Features to the Installed Software

ValveLink License Wizard can be used to increase the capabilities of the installed ValveLink software. A separate StepUp USB hardware key or a software license key is required to increase the tag limit or add features to the installed software.

Note

The StepUp From Features in the StepUp USB hardware key or software license key must match with the license. If the features do not match, ValveLink License Wizard will display an error message.

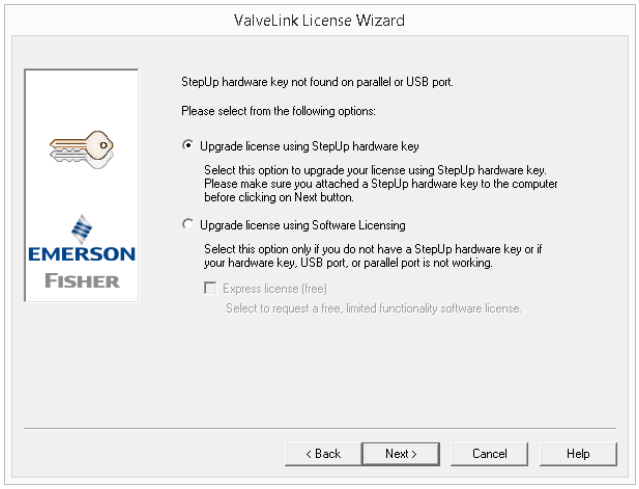
To StepUp the installed ValveLink Software:

Step 1: Attach your StepUp USB hardware key to the computer's USB port.

Step 2: Run License Wizard and click on the StepUp button.

Step 3: Select the Upgrade license using StepUp hardware key option button as shown in figure 7-5. Follow the License Wizard steps as directed.

Figure 7-5. Upgrade Using StepUp Hardware Key



Step 4: If the original license was installed with a software license key, skip the following steps.

Step 5: If the original license was installed with an installation USB hardware key, after successfully upgrading the license, the License Wizard will ask you to attach the original installation hardware key.

Step 6: Unplug the StepUp USB hardware key from the computer before attaching the installation USB hardware key.

Step 7: Click on the Confirmation check box to update your installation USB hardware key. Click on Next and follow the License Wizard steps as directed.

Obtaining a Software License Key for a ValveLink Feature or Tag StepUp

ValveLink License Wizard can be used to generate a registration form that can be submitted to ValveLink Registration Center to obtain your license keys for StepUp.

Note

A software license key cannot be used for obtaining an Instrument StepUp.

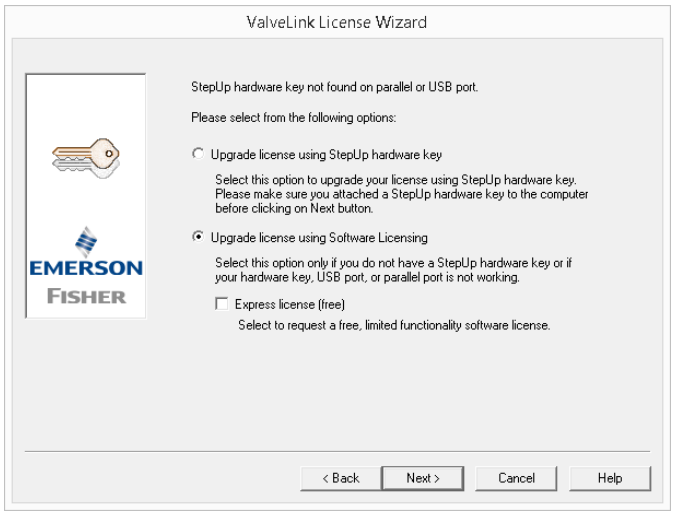
To generate a registration form for StepUp:

Step 1: Unplug the USB hardware key attached to the computer.

Step 2: Run License Wizard and click on the StepUp button.

Step 3: Select the Upgrade License Using Software Licensing option button as shown in figure 7-6. Follow the License Wizard steps as directed.

Figure 7-6. Upgrade Using Software Licensing



Step 4: Attach the .txt file containing the registration form generated by the License Wizard to an e-mail and send to the e-mail address shown on the form.

Step 5: After receiving the license keys, re-run License Wizard and continue with Step 6.

Step 6: Click on Enter License Key button, as shown in figure 7-8 on page 7-15, and either import or manually enter the license key received from the ValveLink Registration Center.

Step 7: Follow the License Wizard steps as directed.

Step 8: If the original license was installed with a software license key skip the following steps.

Step 9: If the original license was installed with an installation USB hardware key, after successfully upgrading the license, License Wizard will ask you to attach the original installation USB hardware key.

Step 10: Unplug any USB hardware keys from the computer before attaching the installation USB hardware key.

Step 11: Click on the Confirmation check box to update the installation USB hardware key. Click on Next and follow the License Wizard steps as directed.

Removing a License

The license from the installed software can be recovered to the original installation USB hardware key. After successfully removing the license, the installation USB hardware key can be used to enable the license of ValveLink software installed on another computer.

Note

The original installation USB hardware key must be attached to your computer's USB port. The features and the serial number of the original installation USB hardware key must match the license in the installed software.

To remove your License:

Step 1: Attach the original installation USB hardware key to the computer.

Step 2: Make sure the features of the original USB hardware key match the features of the installed software.

Step 3: Make sure there are no licenses left in the USB hardware key.

Step 4: Click on the Remove/ Transfer button and follow the License Wizard steps as directed to remove your license.

Step 5: After successfully removing your license, you can still run ValveLink software but it requires that a valid installation USB hardware key be attached to your computer.

Transferring a License to another Computer

A license from the installed software can be transferred to another computer.

Note

After successfully generating the license keys for the target computer, the license on the source computer will be removed permanently. You will not be able to run ValveLink software on the source computer.

To transfer your license:

Step 1: Run License Wizard on the target computer to generate the registration request form. Click on the New License button and select the Generate License Using Software Licensing option. Follow the License Wizard steps as directed to generate the registration form.

Step 2: Run License Wizard on the source computer.

Step 3: Click on the Remove/Transfer button.

Step 4: Import the registration code of ValveLink software installed on the target computer from the registration file you saved in Step 1 above, or enter the registration code manually if you have selected a print option during Step 1.

Step 5: License Wizard will generate the license key for ValveLink software installed on the target computer. You can save the key to a text file or select the print option.

Step 6: Run License Wizard on the target computer. Click on the Enter License Key button. Click on the Import from File button if you have text file saved in Step 5 above. Otherwise, enter the license key manually. Follow the License Wizard steps to enable your license.

Updating the USB Hardware Key

ValveLink License Wizard can update your original installation USB hardware key with the new StepUp features. The updated USB hardware key can be used to enable a license on another computer.

Note

The original installation USB hardware key must be attached to your computer's USB port. The features and the serial number of the original installation USB hardware key must match the license. If the original license was obtained with a software license key the upgrade operation cannot be performed.

If you wish, you can update your USB hardware key at a later time.

To update your USB HardKey:

Step 1: Remove the StepUp USB hardware key from the computer.

Step 2: Attach the original installation USB hardware key to the USB port.

Step 3: Make sure the features of the original USB hardware key match the features of the installed ValveLink Software before upgrade.

Step 4: Make sure there are no licenses left in the USB hardware key.

Step 5: Click on the Update hardware key button to update your USB hardware key.

Step 6: After successfully updating your USB hardware key unplug your installation USB hardware key from the USB port and store it in a safe place.

Enabling the 60-day Free Trial License

Note

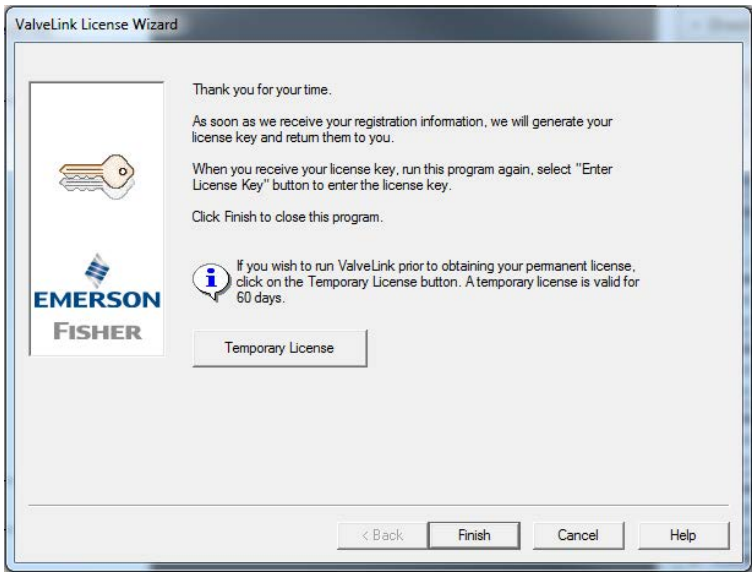
A temporary license may be used only once per machine.

To enable the 60-day Free Trial:

Step 1: Follow steps on page 7-4 to generate a registration form to obtain a software license key.

Step 2: During the final step you will see the below image. Click on 'Temporary License' to enable the 60-day free trial.

Figure 7-7. Temporary License



Note

Applying any license key will terminate the 60-day free trial. This includes the EXPRESS license key.

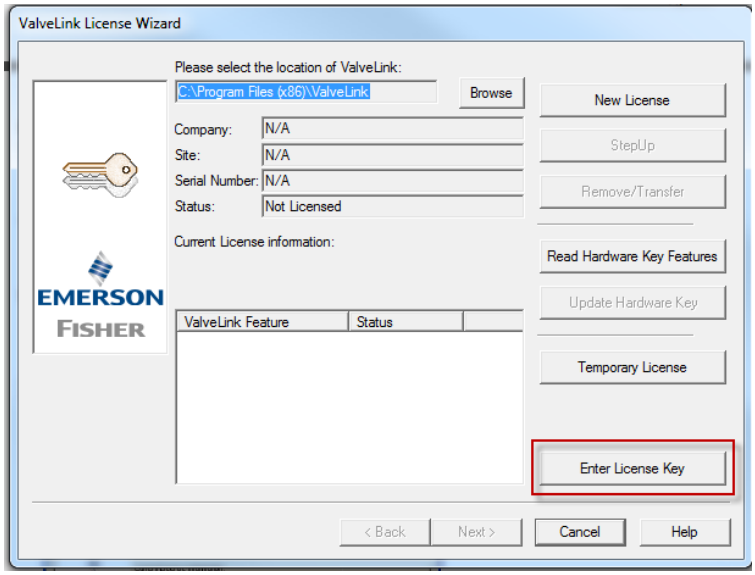
Entering a License Key

After receiving the license key from the ValveLink Registration Center, you must run License Wizard and enable or StepUp the license of the installed ValveLink Software.

To enter your license Key:

Step 1: Run License Wizard and click on the Enter License Key button, as shown in figure 7-8.

Figure 7-8. Enter License Key



Step 2: Click on the Import from File button to import the file received by e-mail from the ValveLink Registration Center. Otherwise, enter the license key manually from the file received from the ValveLink Registration Center.

Step 3: Follow the License Wizard steps to enable or StepUp your license.

Note

The license key can only be used on the computer for which it was originally licensed.

Section 8 Users and Permissions

This section contains information on changing the default “Read Only” privileges to ValveLink Software Administrator privileges.

Note

This section applies to ValveLink Solo, ValveLink DTM, and ValveLink PLUG-IN for PRM. AMS ValveLink SNAP-ON permissions are handled through AMS Device Manager.

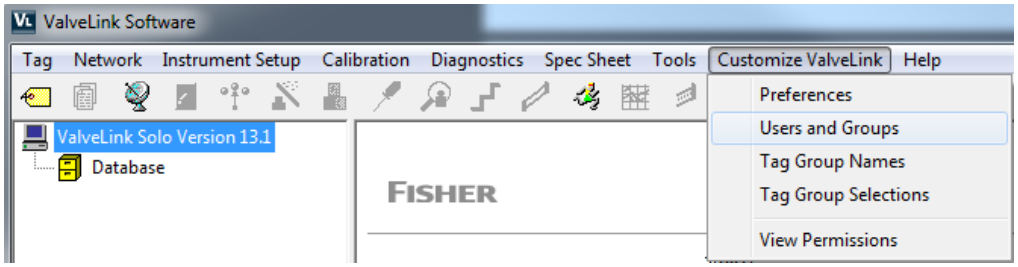
Once the software has been installed and licensed the computer MUST be restarted.

Changing Permissions or Adding Another User

To change permissions or add another user:

Step 1: Go to Customize ValveLink > Users and Groups, as shown in figure 8-1.

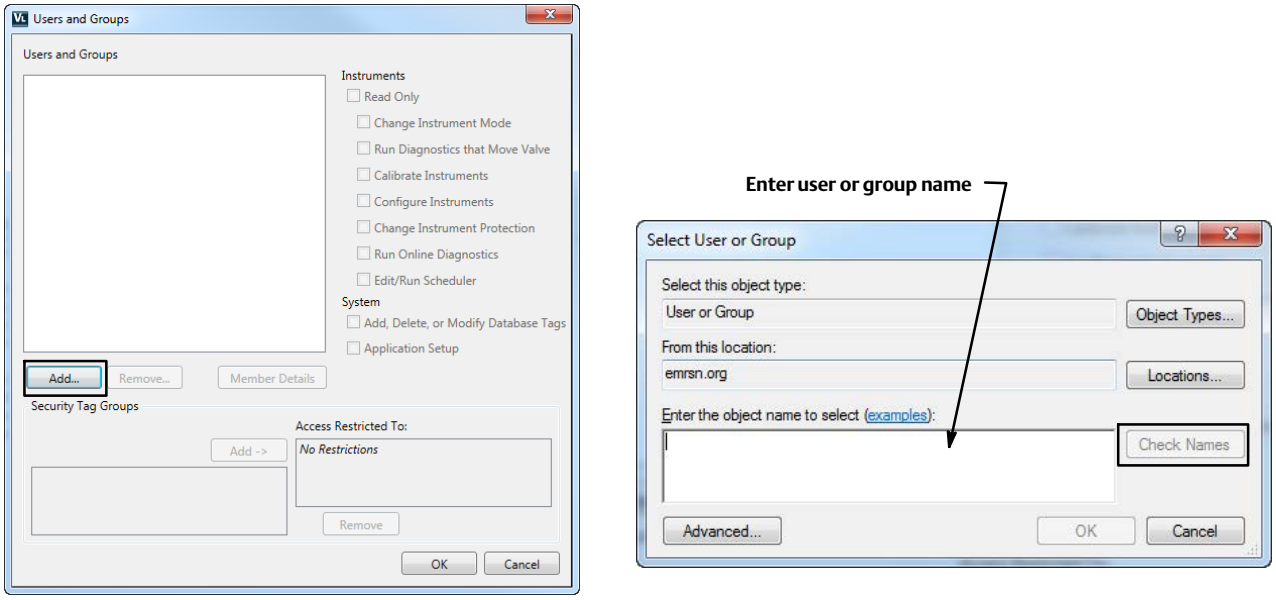
Figure 8-1. Customize ValveLink > Users and Groups



Step 2: Click on Add... to add any Windows User or Windows User Group from either the domain or the local computer.

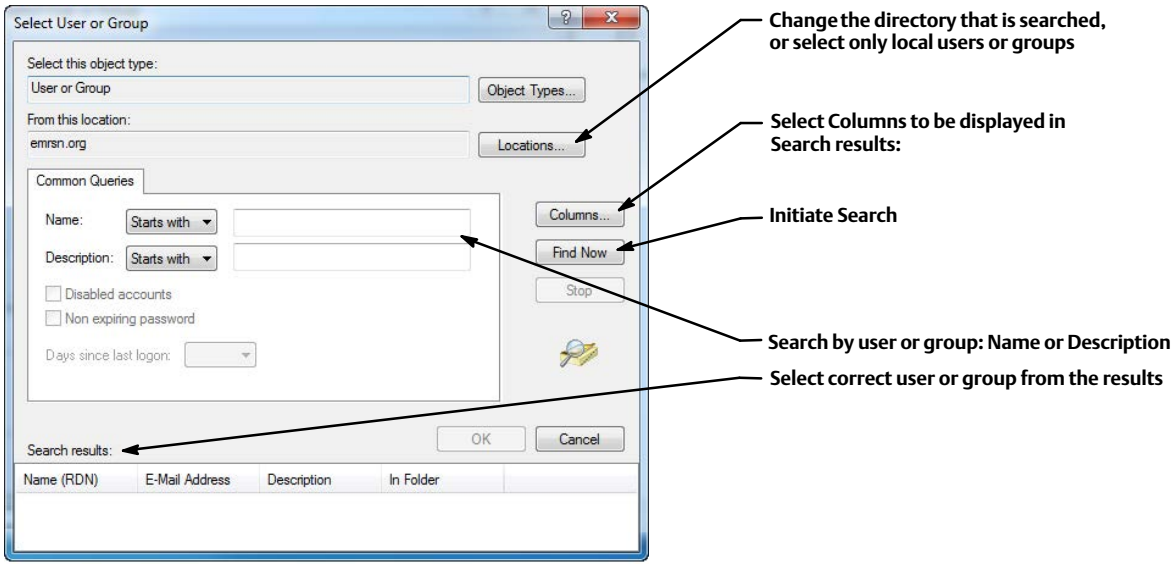
Step 3: Enter a known user or group name into the provided text area and click Check Name to verify the Windows User Account. If multiple names match the text, the Multiple Names Found dialog will appear; select the appropriate user or group.

Figure 8-2. Add User



Step 4: Click Advanced... (figure 8-2) to search for all possible users from the selected location, as shown in figure 8-3.

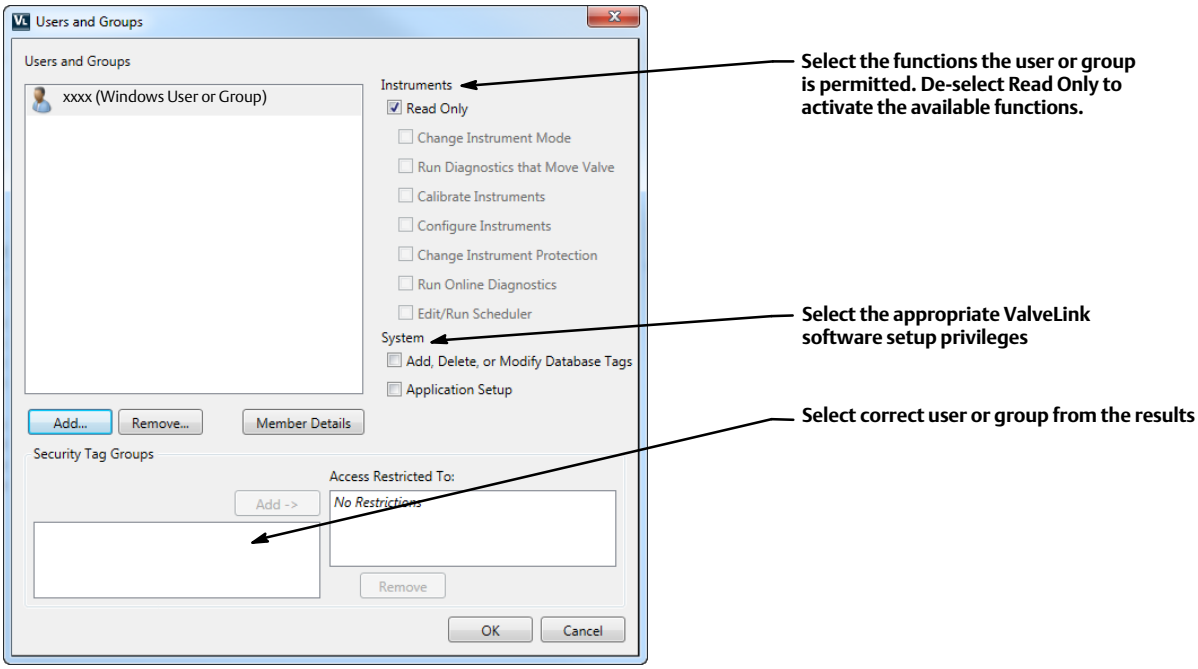
Figure 8-3. Advanced...



Step 5: Once the user or group is added, add to the Users and Groups dialog, as shown in figure 8-4.

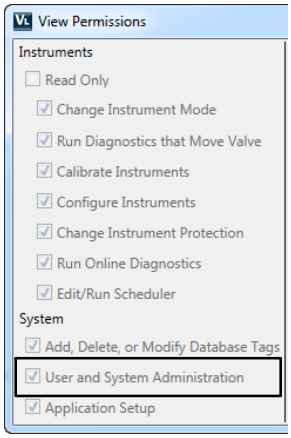
You can add and remove users and groups as appropriate if you are in the ValveLink Software Admin Windows User group that was created when ValveLink software was installed.

Figure 8-4. Users and Groups Dialog



To determine if the current user is a ValveLink Admin, go to Customize ValveLink > Permissions; the User and System Administration box will be selected.

Figure 8-5. User and System Administration



Users and Permissions: Q and A

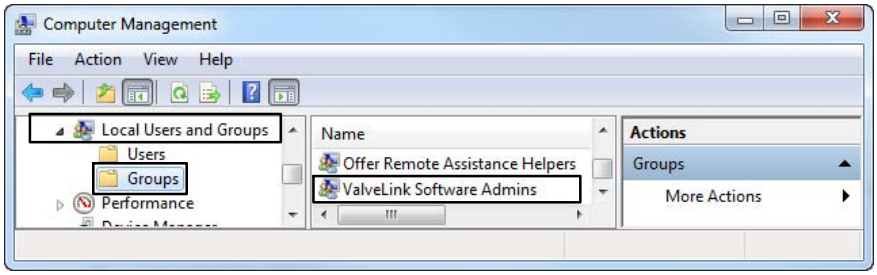
1. What happens to my users and security groups I have created prior to ValveLink 13.7?

When upgrading from a version prior to ValveLink 13.1, all current users and security groups will be removed. Installation of ValveLink 13.1 (or newer) will create the *'ValveLink Software Admins'* Windows user group and add the current Windows user account to it. If upgrading from ValveLink 13.1 (or newer) to ValveLink 13.7 the current windows and security group settings will remain the same.

2. How do I add a user or group to the Windows user group "ValveLink Software Admins"?

Type **Computer Management** in the start menu or right click **computer**, then click **manage**.

Navigate to **Local Users and Groups > Groups > ValveLink Software Admins.**



Then add the appropriate users and groups to the ValveLink Software Admins group. These users and/or groups will have the ability to add new ValveLink users and/or groups from the application.

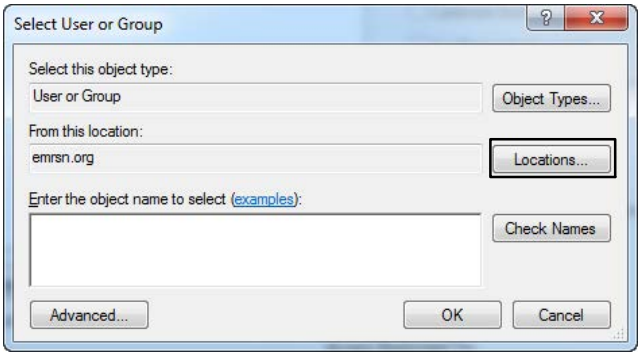
Note

You **MUST** have administrative privileges for the PC (Personal Computer) to add users or groups to the ValveLink Software Admins group.

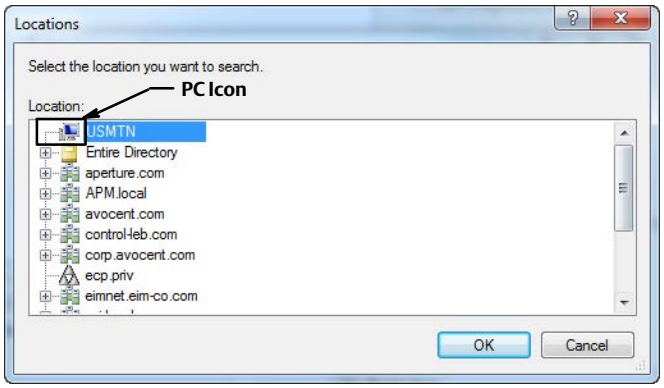
See Question 9 for alternatives to locating the users and groups on your PC.

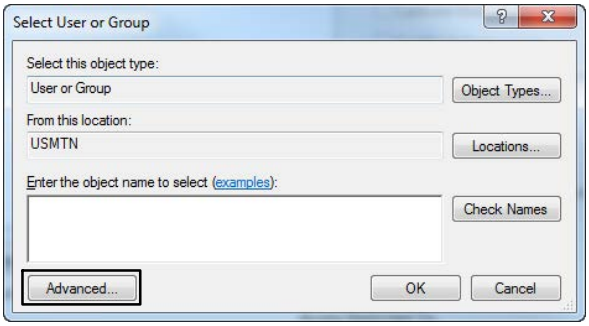
3. I have local users or groups (not on network connection), how can I set their permissions in ValveLink software?

Navigate to Customize ValveLink > Users and Groups > Add > Locations

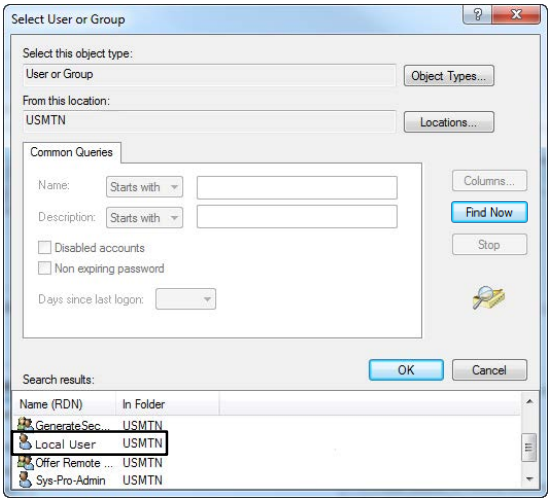


Click on the PC Icon and then **OK**. Click **Advanced** in the resulting screen.





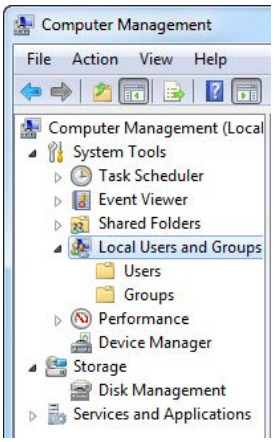
Click **Find Now** to display all local users or enter search criteria in the **Common Queries** section and click **Find Now**. Select the User or Group and click **OK**.



4. How can I add a local user or group to my PC?

Type **Computer Management** in the start menu or right click **computer**, then click **manage**.

Navigate to **System Tools > Local Users and Groups.** Right click on **Users** or **Groups** and click **New User...** or **New Group...**



Note

See Question 9 for alternatives to locating the users and groups on your PC.

5. What happens to my users and groups if I need to downgrade to a version prior to ValveLink 13.1?

When downgrading to a version older than ValveLink 13.1, all current users and/or groups will be removed. A single user login using username “manager” and password “falcon” will be available. This will give them administrator privileges and the ability to add new users and make them administrators.

6. Why are there different images for my Users and Groups?

Represents a Single User

Represents a Group

7. What if a user is assigned permissions, but is also part of a group that is assigned different permissions?

The user permissions ALWAYS override the group permissions. Whatever the individual account is assigned is what ValveLink software will enforce.

8. What if a user is part of multiple groups that have assigned permissions?

Permissions are cumulative. A user inherits ALL permissions from each group they belong to.

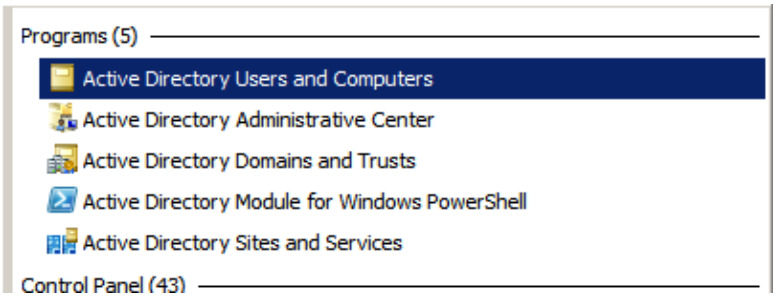
Note

Single User permissions override ANY group permissions.

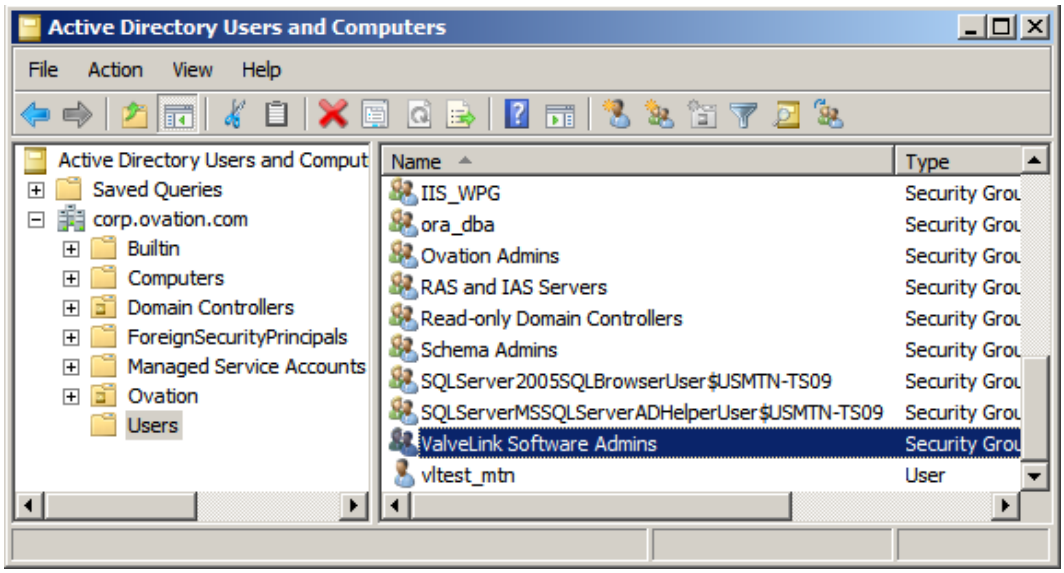
9. I can't locate the users and groups on my PC as explained in question 2 or 4. What should I do?

Some PC configurations have the users and groups setup differently. First make sure you are logged in as the administrator of the PC.

A. Type Active Directory User and Computers in the start menu.



A similar directory will appear. Navigate to **Users** and both Users and Groups will appear.



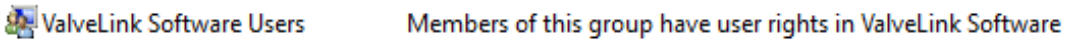
B. Navigate to **Server Manager > Configuration > Local Users and Groups**

C. From **Server Manager** or **Computer Manager** navigate to **Tools > Computer Management**

D. Gather all of the system properties, specifically the operating system, and contact your Emerson sales office or Fisher Instrument Support (Support.Fisher.Inst@Emerson.com).

ValveLink Solo File Permissions

When a user is granted permissions in ValveLink Solo, they are added to the Microsoft Users Group “ValveLink Software Users”.



A user must be part of this Windows Users Group to access or modify ValveLink Files.

Note

This applies to ValveLink Solo Only.

Section 9 Database

This section contains information on database credentials & access and backup information.

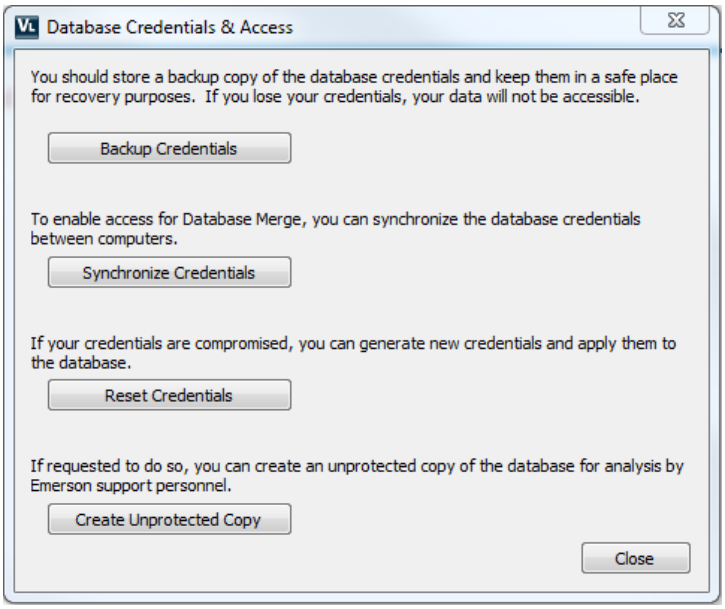
Database Credentials & Access

ValveLink software 13.3 and newer includes credentials that allow only ValveLink software to read the database. The database is automatically encrypted on installation.

Note

Emerson recommends that you back up the database credentials (see figure 9-1). **If these credentials are lost, the database will not be accessible.**

Figure 9-1. Database Credentials & Access



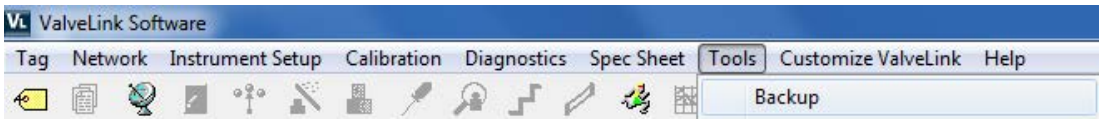
- **Backup Credentials** allows you to save the credential file to a specific location.
- **Synchronize Credentials** allows you to import credentials from another installation or export them to another installation of ValveLink software. This shares the same credentials on multiple machines to allow the Merge Database function.
- **Reset Credentials** will generate new credentials for your database.
- **Create Unprotected Copy** allows you to create a database file that can be viewed by Emerson support personnel.

Backup Service

ValveLink software version 13.3 and newer allows you to enable a service to backup relevant ValveLink data.

Step 1: Navigate to Tools > Backup to configure the service.

Figure 9-2. Tools > Backup



The Status will display the status of the last backup.

The utility will calculate an estimated minimum space required, based on the current database size. If a large amount of data is collected or imported, this value will grow.

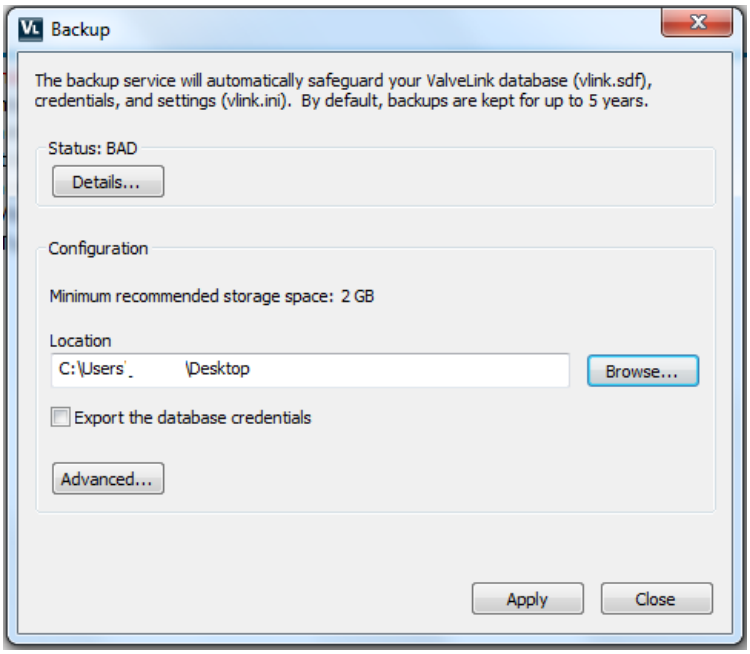
Step 2: Select the location that you wish the backup to be stored. This can be a local or network location that is accessible by the PC's Network Service account.

Note

If mapped to a network location the full UTC address needs to be used.

If you wish to change the user that the service runs as, you can do this in the Windows Services configuration. The VLBackup, VLTask, and VL Trace services must all be the same user.

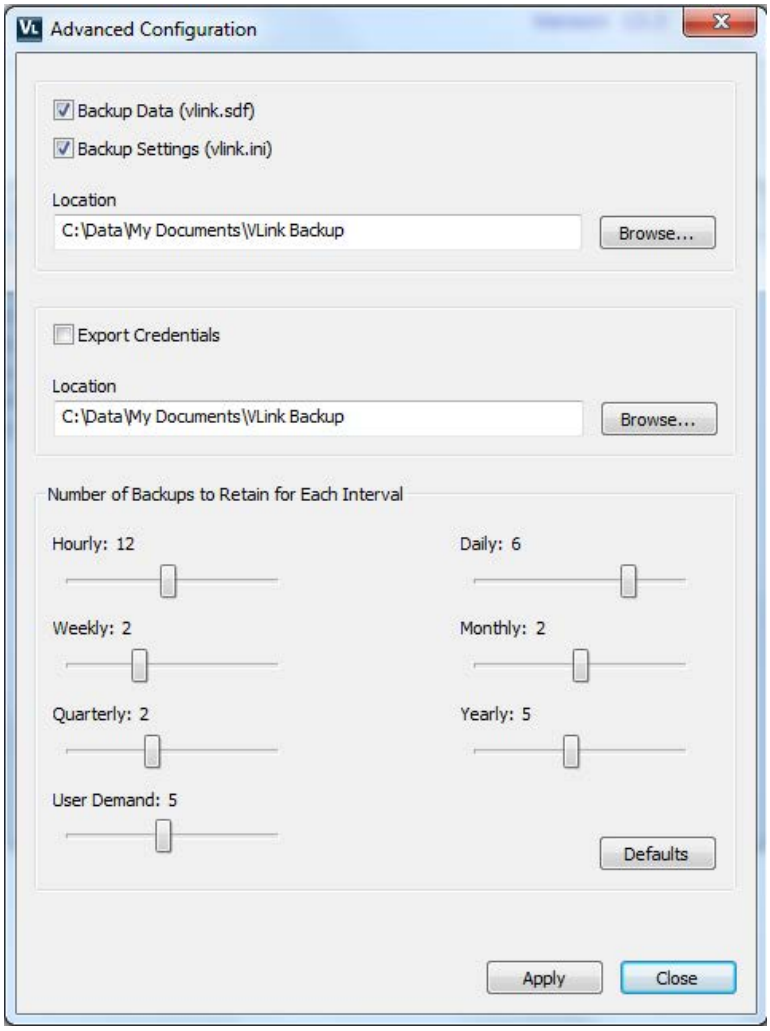
Figure 9-3. Backup



Step 3: Select Apply for the changes to take effect.

The Advanced button allows for further configuration. These settings should only be adjusted when absolutely needed.

Figure 9-4. Advanced Configuration



You can select to back up the database (vlink.sdf), ValveLink Settings (vlink.ini), and/or the ValveLink database credentials.

Note

Emerson recommends manually exporting the credentials and keeping them in a safe non-networked location with limited access.

The Backup is run at a frequency of Hourly, Daily, Weekly, Monthly, Quarterly, Yearly, and On Demand. The backups occur ONLY if the file has changed. Therefore, the 12 Hourly backups may cover more than the last 12 clock hours if the files have not changed.

Note

Selecting All for any of these settings will require you to manually manage the files that are stored. This can require a large amount of memory.

Section 10 HART Modem Installation for ValveLink Solo

This section is an installation overview of the HART modem.

Attaching the HART Modem

The HART modem attaches to the USB or Serial Port on the PC

Note

HART modem drivers, which are needed for the HART modem to work, are installed during ValveLink software installation.

Step 1: Locate the serial port or USB port.

If ValveLink Solo setup and installation *is complete*, connect the modem to the port specified on the Communication page in the Preferences window.

If ValveLink Solo setup is not complete, make note of the port where you attach the modem so that you can designate the correct port.

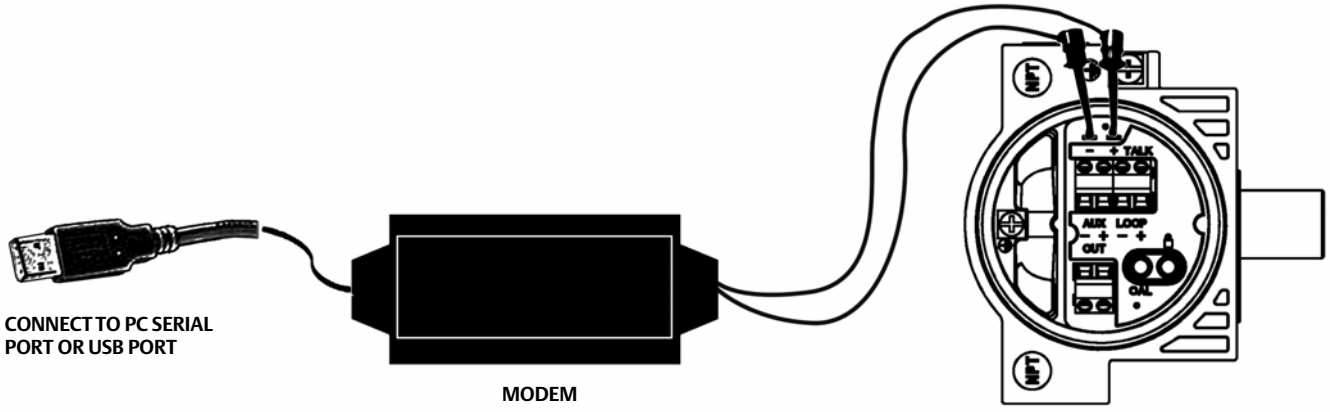
Step 2: Attach the HART modem directly to the serial port, the USB port, or to a cable connected to the serial port or USB port.

Use the modem cable assembly to connect the HART modem to the instrument, or to the signal wiring.

Step 1: To communicate with the instrument, locate the signal wires or the terminals of the instrument.

Step 2: Clip the cable assembly to the wires or the terminals.

Figure 10-1. Connecting the HART Modem



Section 11

Multiplexer Networks for ValveLink Solo

This section is an overview of multiplexer networks.

Setting Up a Multiplexer Network

ValveLink Solo uses an RS485 network to communicate with FIELDVUE DVC6200, DVC2000, DVC6000, and DVC5000 instruments through HART multiplexers. An RS232-to-RS485 or USB-to-RS485 converter is required to connect the serial port (RS232 protocol) or USB port on the computer to the RS485 network.

Depending upon the multiplexer, ValveLink Solo can support up to 256 individual loop channels per multiplexer. You can connect one instrument to each loop channel.

The following procedure briefly describes how to set up a multiplexer network. The subsections that follow provide more detail about setting preferences.

To add a multiplexer network to the computer running ValveLink Solo:

Step 1: Connect physical equipment. Set all multiplexers and the RS232-to-RS485 or USB-to-RS485 converter to the same baud rate.

For details about wiring and connecting equipment, refer to the appropriate instruction guide.

Step 2: Apply power to the instruments.

Step 3: Apply power to the multiplexers.

Step 4: Apply power to the RS232-to-RS485 or USB-to-RS485 converter.

Step 5: Start ValveLink Solo. Log on with an account that will allow you to set preferences.

Step 6: Select Customize ValveLink>Preferences.

Step 7: On the Communication page:

- Click the HART Multiplexer option button.
- Select the communication port on your personal computer to which the RS232-to-RS485 or USB-to-RS485 converter is connected.
- Select an appropriate baud rate that matches the baud rate of the RS232-to-RS485 or USB-to-RS485 converter and multiplexers attached to the communication port.

Step 8: On the Multiplexers page:

- Verify that the highest multiplexer address to scan for includes the addresses of all multiplexers on the network.
- Select whether the multiplexers should function as primary or secondary communicating devices for the instruments attached through the network.

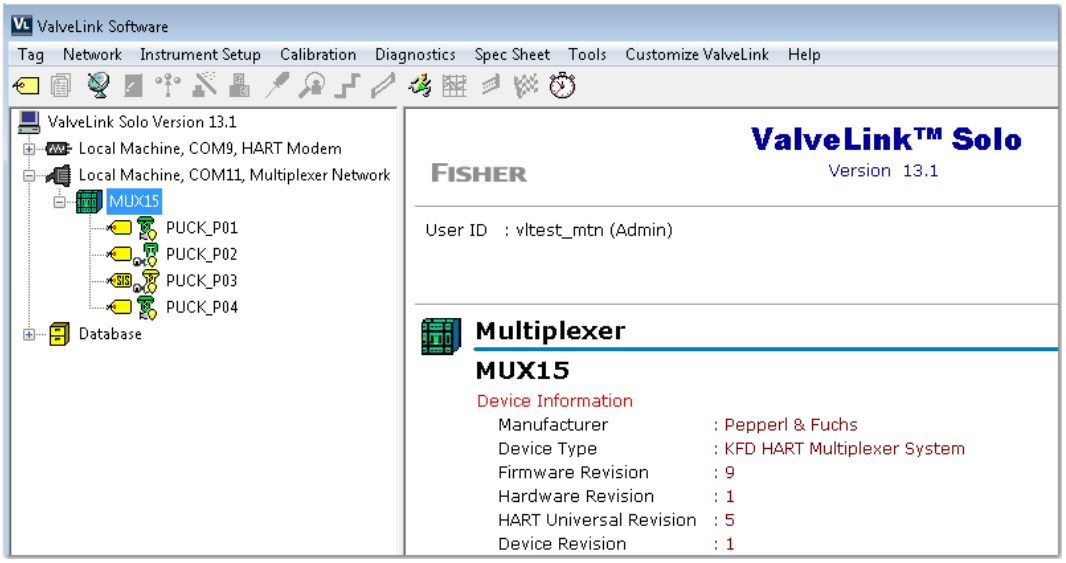
Step 9: Click the OK button then exit the program and restart to cause changes to take effect.

Step 10: Refer to figure 11-1. After restarting the program, right click the Communication icon in the left pane of the window.

Step 11: From the drop-down menu select Scan for New. Watch the messages as ValveLink Solo scans the network. You should see the network being scanned. If the software does not recognize and scan the network, check physical connections, baud rates, and communication port, then try again.

Step 12: Verify that the software recognizes the multiplexers and instruments. You should see a symbol in the left pane of the window for each multiplexer connected to the network. Beneath each multiplexer symbol you should also see a symbol for each instrument connected to the multiplexer. See figure 11-1.

Figure 11-1. Scanning for New Multiplexers and Instruments On a Network



Changing the Multiplexer Tag and Descriptor

To change the multiplexer tag or descriptor, click the Tag & Descriptor button on the Multiplexer Information display. Enter an up to 8-character tag and an up to 16 character descriptor.

Valid characters for the tag and descriptor include the letters A through Z, the numbers 0 through 9, and the following special characters: single quotation mark (`), exclamation point (!), at sign (@), number sign (#), dollar sign ($), percent sign (%), caret (^), ampersand (&), asterisk (*), parenthesis (), hyphen (-), underscore (_), plus (+), equal sign (=), semicolon (;), colon (:), apostrophe ('), quotation marks (”), period (.), slash (/), backslash (\), less than and greater than (<>), brackets ([ ]), and question mark (?).

Setting Up the Pepperl+Fuchs Multiplexer

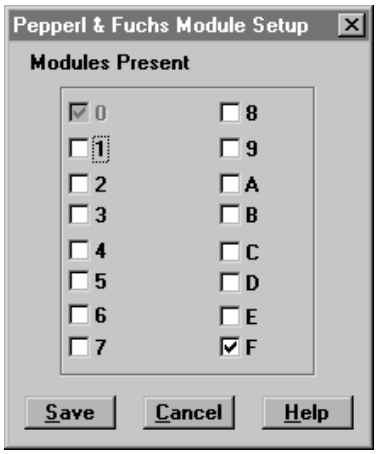
When adding or removing a submodule from a Pepperl+Fuchs multiplexer you must reconfigure the multiplexer to indicate the changes. Multiplexer configuration changes are made from the Pepperl+Fuchs Module Setup screen, figure 11-2.

To setup a Pepperl+Fuchs multiplexer:

Step 1: On each Pepperl+Fuchs slave module, set the slave address switch to an unused value so that each module has its own individual setting.

Step 2: On the Pepperl+Fuchs Module Setup screen, check those modules that are installed.

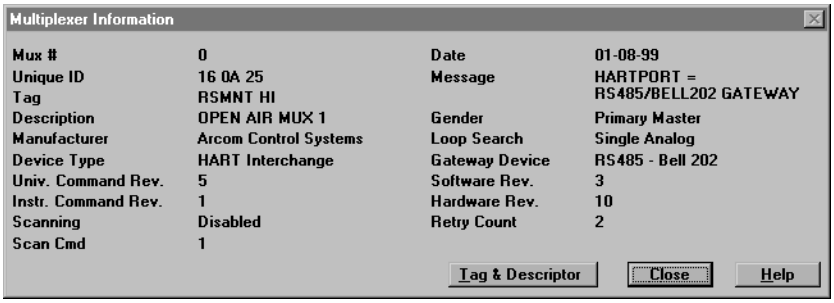
Figure 11-2. Pepperl+Fuchs Module Setup Screen



Viewing Multiplexer Status

You can view the status and add a tag and descriptor to each multiplexer on the network. For a Pepperl+Fuchs multiplexer, you can also define which modules are included in the multiplexer.

Figure 11-3. ValveLink Solo Multiplexer Information Window



The following define the fields on the Multiplexer Information window:

- Mux # is the multiplexer address, determined by the address switch settings on the multiplexer or communications module.
- Unique ID is the last six digits of a unique ID number assigned to the multiplexer by the manufacturer.
- Tag is a name assigned to the multiplexer from the Tag & Descriptor screen.
- Description is a description assigned to the multiplexer from the Tag & Descriptor screen.
- Manufacturer indicates the multiplexer manufacturer, Emerson Process Control Systems, MTL, ELCON, or P&F.
- Device Type the HART Interchange for a 2530H1 HART Interchange Multiplexer, MTL4841 Communications Module for a MTL4840 HART Maintenance System, KFD HART Multiplexer System for a Pepperl+Fuchs multiplexer, or an ELCON Mux.
- Univ. Command Rev. is the HART command language revision number, always 5.
- Instr. Command Rev. is the multiplexer or communications module firmware revision number.
- Scanning indicates Alert scanning. Should always be disabled when not viewing the Network Scan window.
- Scan Cmd is the HART command level returned to the multiplexer or communications module by the instrument if an alert occurs. May be a 1 or a 3.
- Date indicates the date data was entered.
- Message is a message programmed into the multiplexer or communications module software.
- Gender indicates whether the multiplexer or communications module is a primary master or secondary master.
- Loop Search currently the multiplexer or communications module only searches for single analog loops, those loops where the instrument polling address is 0.

- Gateway Device indicates the HART signaling scheme. Always RS485 - Bell 202
- Software Rev. is the revision number of the software installed in the multiplexer or communications module.
- Hardware Rev. is the hardware revision level.
- Retry Count indicates the number of times multiplexer or communications module attempts to send a command to the instrument. Should be 2 after initialization.

Adding Instruments to a Multiplexer

Note

ValveLink Solo must be licensed with a Tag Limit sufficient for the number of connected instruments. See page 7-8 for more information.

Depending upon the multiplexer, ValveLink Solo can support up to 256 individual loop channels per multiplexer. You can connect one instrument to each loop channel.

To add a new instrument to a multiplexer:

Step 1: Connect HART signal wiring to the multiplexer.

Step 2: Apply power to the instruments.

Step 3: Apply power to the multiplexers.

Step 4: Right click the multiplexer symbol and select Reset and Rescan the Multiplexer from the drop-down menu.

If the instrument is recognized by the software, a valve symbol appears beneath the multiplexer on the device connection diagram, as shown in figure 11-1. If no symbol appears, then the software does not recognize the instrument. Check physical connections and instrument loop power.

Note

HART Multiplexers can only communicate with FIELDVUE instruments when the polling address is “0”. Communication does not occur with a higher polling address.

Step 5: To open the instrument's tag, double click the valve symbol for the instrument.

If a tag does not exist in the ValveLink Solo database, the software creates a database tag that matches the HART tag stored in the instrument. If no HART tag exists, the software creates the following database tags:

- FIELDVUE_0001 for the first instrument,
- FIELDVUE_0002 for the second instrument, etc.

If you have created a tag in the database, ValveLink Solo attempts to match the instrument to the tag.

However, if key data, such as the HART tag, descriptor, valve serial number, and multiplexer address do not match, ValveLink Solo will not use the database tag you created.

Use Query And Match to resolve any discrepancies in key data.

Section 12 Installing Software and Hardware for Communication with FOUNDATION Fieldbus Instruments for ValveLink Solo

This section is an overview of installing software and hardware from National Instruments Corporation and setting up communication with FOUNDATION Fieldbus instruments.

NI-FBUS Installation

Before beginning any installation, refer to the Installation Requirements on page 2-3.

Connecting to a FOUNDATION Fieldbus instrument requires software and hardware supplied by National Instruments Corporation:

- Fieldbus Interface and Driver (NI-FBUS) software. The installation procedure depends on the operating system installed on your computer.
- PCMCIA Type II card for a desktop or notebook computer.
- PCI-FBUS board for a desktop computer

For a complete installation description and procedures, refer to the documentation supplied with your NI-FBUS interface.

Installing the software

To install the NI-FBUS software, complete the following steps:

Step 1: Insert the first CD of the NI-FBUS Communication Manager software in the CD drive of your computer.

If the drive's auto run is turned on, the install wizard will start automatically.

If auto run is not on, start the install from the run window; Select Start>Run from the taskbar. In the text box, type D:SETUP.EXE (where D is the CD drive letter).

Step 2: Click Next and follow the prompts until the software is installed.

Installing the hardware

To install the PCMCIA-FBUS card, complete the following steps:

Step 1: Shut down your operating system and turn off your computer.

Step 2: Insert the card into a free PC Card (PCMCIA) socket.

Step 3: Connect the PCMCIA-FBUS card to the FOUNDATION Fieldbus network using the cable provided with the card.

Step 4: Turn on your computer.

The card has no jumpers or switches to set.

To install the PCI-FBUS/2 board, complete the following steps:

Step 1: Shut down your operating system and turn off your computer.

Step 2: Insert the card into any unused PCMCIA socket.

Step 3: Turn on the computer and configure the PCI-FBUS/2 board in accordance with the PCI-FBUS/2 board's documentation.

Note

On a two-port fieldbus board, set the second port (PORT1) to LAS NI-FBUS to ensure ValveLink software uses the first port (PORT0). Refer to figure 12-2.

Port0 is associated with Port1 on the cable that connects to the fieldbus segment or instrument.
Port1 is associated with Port2 on the second connecting cable.

Configuring the PCMCIA-FBUS Card

Note

When using ValveLink Solo with a dual-port PCMCIA-FBUS/2 card, only one of the ports (PORT0) is used. ValveLink Solo will use the port configured as NI-FBUS. To prevent ValveLink Solo from attempting to use the second port (PORT1), configure that port as LAS NI-FBUS. Refer to figure 12-2.

⚠ WARNING

Ensure that the connecting cables in the following steps are connected to the correct ports:

- **The cable labeled PORT1 is connected to the software PORT0, and connected to the segment.**
- **The cable labeled PORT2 is connected to the software PORT1, but NOT used in the segment.**

Refer to Step 3 below for PORT0 configuration and Step 6 below for PORT1 configuration.

Incorrect cable configuration and connection could cause loss of communication and control of the segment, resulting in personal injury or property damage.

Follow these steps to configure the PCMCIA-FBUS card to work with ValveLink Solo:

Step 1: Start the NI-FBUS Configuration utility by selecting Start > Programs > NI-FBUS > Interface Config.

Step 2: In the Interface Config window, select PORT0 and click the EDIT button.

Step 3: Select Basic Device in the Device Type area and NI-FBUS in the Usage area, as shown in figure 12-1.

Port0 here is associated with Port1 on the cable that connects to the fieldbus segment or instrument.

Step 4: Click the OK button.

In the NI-FBUS Interface Configuration Utility dialog box, click the board icon to highlight it; click the Edit button. In the Interface dialog box, click the down arrow on the IRQ list box and select an unused IRQ noted at the start of the NI-FBUS software installation. Then click OK.

Step 5: Select PORT1 in the Interface Config window and click on the EDIT button.

Port1 here is associated with Port2 on the second connecting cable.

Step 6: Select Link Master Device in the Device Type area and NI-FBUS in the Usage area, as shown in figure 12-2.

Figure 12-1. Configuring PORT0; Connects Physically to PORT1 on the Cable

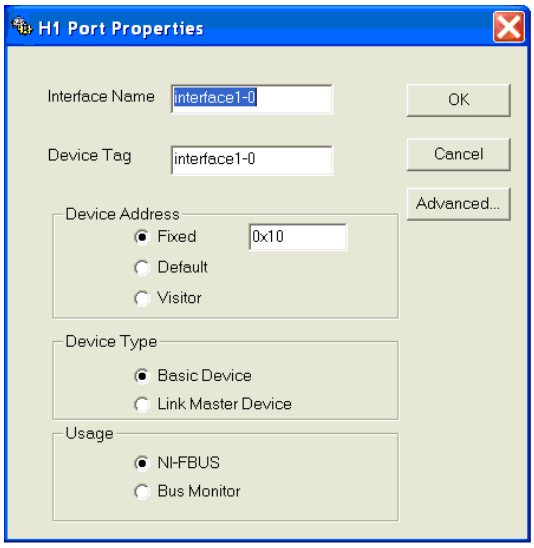
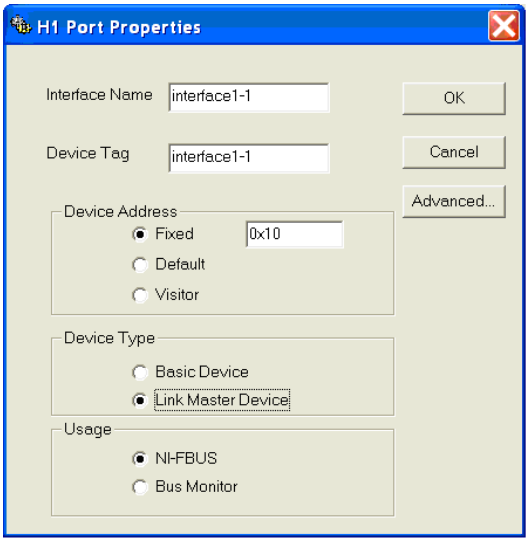


Figure 12-2. Configuring PORT1; Connects Physically to PORT2 on the Cable



Step 7: Click the OK button.

To automatically reserve resources for NI-FBUS whenever the system starts, repeat steps 1 through 7 plus the following steps:

Step 8: Select Start>Settings>Control Panel>System.

Step 9: Click on the Hardware tab.

Step 10: Click the Device Manager button.

Step 11: Click on View in the menu bar and select Resources by Type from the drop down menu.

Step 12: Expand the Interrupt Request (IRQ) node and double click on the NI-FBUS adapter (nifb).

Step 13: On the Nifb properties box, click the Driver tab and click the Start button. The Nifb device status should change from Stopped to Started. Click the Stop button then click the OK button.

Step 14: Close the Device Manager, System Properties and the Control Panel.

Checking for IRQ and Memory Conflicts

To make sure that your NI-FBUS software is installed correctly and is working properly, complete the following steps:

Step 1: After you configure your installation, restart Windows. You must restart your computer before you can use the NI-FBUS software.

Step 2: Select Start > Programs > National Instruments FBUS.

Step 3: Double click the NIFB icon (the blue box).

On successful startup, NI-FBUS displays a message saying that the process started successfully, and the title bar of the nifb window changes to NIFB (running).

Once you have determined that NI-FBUS starts and is working properly, shut it down and install ValveLink Solo as described in section 3.

If the NI-FBUS software does not start up successfully, note any error messages that may appear. The base address, the interrupt request (IRQ), or your network address may be incorrect. Restart the computer again and assign new IRQ/Memory locations again.

Installing Device Descriptions (DD)

For ValveLink Solo to communicate with DVC6200f, DVC6000f, and DVC5000f instruments, the instrument device descriptions (DDs) must be installed along with the NI-FBUS software on the computer running ValveLink Solo. Use the NI-FBUS configuration utility to setup a location for the DDs. Install the DDs as follows:

Step 1: Create a directory named x:\DD where x is the drive where you want the DDs to be located, preferably on the same drive as the NI-FBUS program and where ValveLink Solo will be located. For example, if you installed the NI-FBUS software in `C:\NIFBUS`, then create a directory named `C:\DD` for the device descriptions.

You may load new DD information from the ValveLink installation CD. The CD-ROM contains new device descriptions and the instruction guide for DVC6200f, DVC6000f, and DVC5000f digital valve controllers for FOUNDATION Fieldbus. You can also locate this information at:

https://www.emerson.com/en-us/support/software-downloads-drivers

select FIELDVUE Device Descriptions

Step 2: On the CD or from the downloaded internet files, locate the folder called \RELEASE.

Step 3: Open this folder and select the folder named 005100. The number 005100 is the FOUNDATION Fieldbus code for Fisher products.

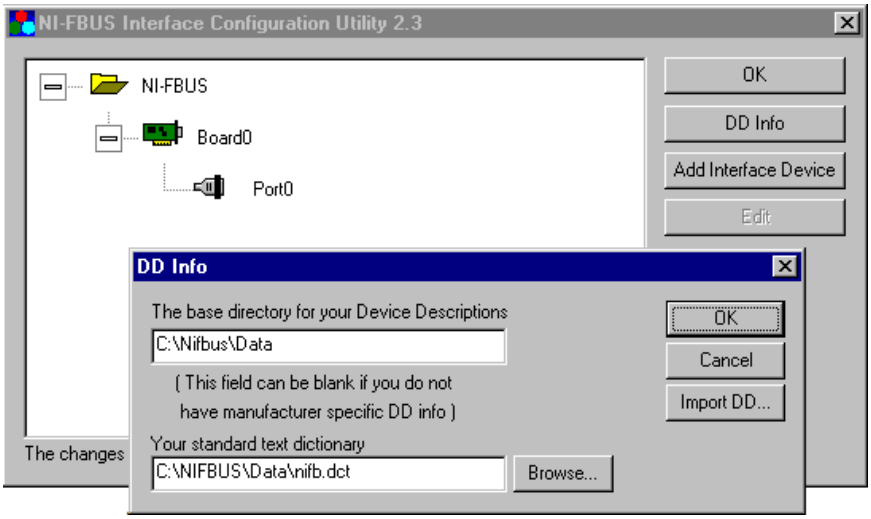
Step 4: Copy folder 005100 and all its contents, including subfolders, to the directory you created in Step 1. If this is an update (the folders already exist), the system informs you that the folders already exist and asks if they should be replaced. Select OK so the existing folders are properly updated.

Step 5: Start the NI-FBUS configuration utility by selecting Start>Programs>NI-FBUS>Interface Config.

Step 6: Click the DD Info button.

Step 7: From the DD Info dialog box, shown in figure 12-3, rename the base directory from C:\Nifbus\Data to the directory you created in the DD Info Dialog Box. (For example, C:\DD)

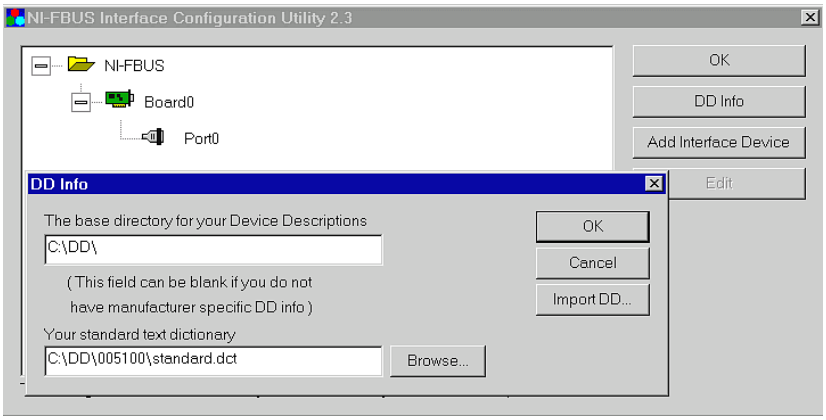
Figure 12-3. NI-FBUS Interface Configuration Utility DD Info Dialog Box



Step 8: The standard dictionary provides instructions for NI-FBUS to look up specific instrument parameters. This dictionary is in a file named Standard.dct in the 005100 folder. Therefore, on the DD info dialog box, rename Your standard text dictionary by browsing to the standard.dct file in the directory you created in 12-3. For example, C:\DD\005100\Standard.dct.

Step 9: When you finish, the DD info box should appear similar to figure 12-4.

Figure 12-4. Example DD Info Dialog Box with Path to Installed DDs and Standard Dictionary



Step 10: Click the OK button on the Interface configuration Utility screen. The new support files are now installed.

Connecting to a FOUNDATION Fieldbus Segment

The FOUNDATION Fieldbus communication protocol is:

- all digital
- two-way communication
- a protocol that interconnects devices such as digital valve controllers, transmitters, discrete devices, and process controllers.
- a local area network (LAN) for instruments that enables the transfer of basic control and I/O to the field devices.

DVC6200f, DVC6000f, and DVC5000f digital valve controllers use the FOUNDATION Fieldbus technology developed and supported by Emerson and the other members of the independent Fieldbus Foundation.

In order for ValveLink Solo to communicate with a DVC6200f, DVC6000f, or DVC5000f digital valve controller an NI-FBUS interface card must be installed in the computer. Cards with a dual-port fieldbus connection are supplied.

⚠ WARNING

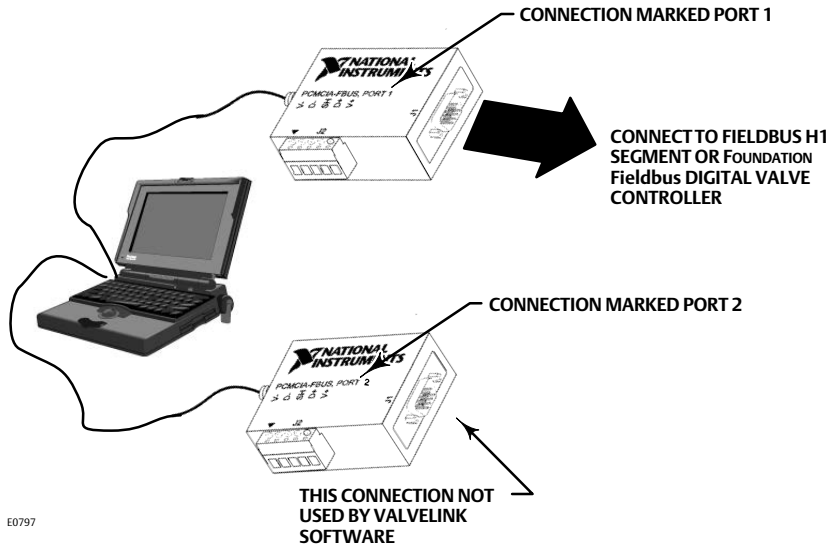
To avoid personal injury or property damage due to loss of process control, do not connect the computer to an active H1 segment while ValveLink Solo and NI-FBUS software is running. Doing so could interfere with Link Active Scheduler (LAS) operation.

The Link Active Scheduler (LAS) controls traffic on the H1 segment. For an active H1 segment, the LAS function is provided by the host system or another FOUNDATION Fieldbus device. When ValveLink Solo is connected (to either an active segment or a single instrument), the NI-FBUS interface card waits to see if the LAS is present. If not, the NI-FBUS interface card provides the LAS function. Therefore, to avoid conflict between the LAS function in the NI-FBUS interface card and LAS on the active segment, do not disconnect ValveLink Solo from a single instrument and connect it to an active segment without first shutting down ValveLink Solo.

For a cable with connector:

Step 1: Connect pin 6 of the 9-pin DSUB connector to the segment positive (+) connection.

Figure 12-5. Computer Running ValveLink Solo with Dual-Port NI-FBUS



Step 2: Connect pin 7 to the segment negative (-) connection.

Step 3: Connect the cable shield to the H1 segment shield.

To connect a twisted shielded pair cable:

Step 1: Connect one wire of the twisted pair to the D+ screw terminal on the PCMCIA-FBUS cable PORT 1.

Step 2: Connect the other end of this same wire to the H1 segment positive (+) connection.

Step 3: Connect the second wire to the D- screw terminal on the PCMCIA-FBUS cable PORT 1.

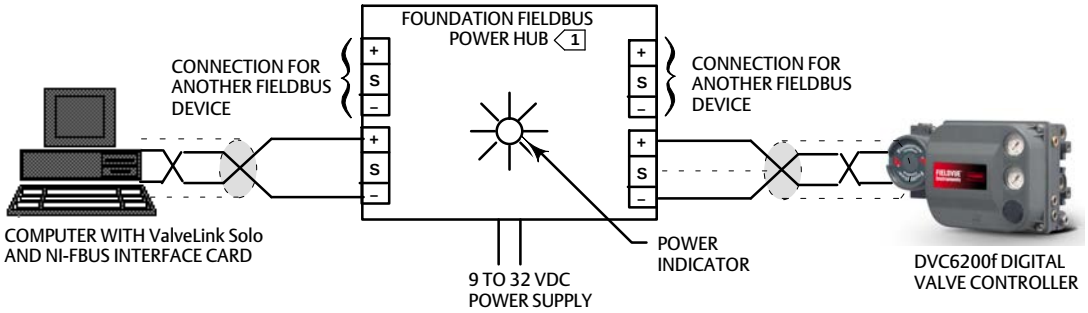
Step 4: Connect the other end of this same wire to the H1 segment negative (-) connection.

Step 5: Connect the cable shield to the H1 segment shield. Connect the shield at one end only.

Connecting to a DVC6200f, DVC6000f, or DVC5000f, Digital Valve Controller

Connecting to a single instrument requires a fieldbus power hub (Relcom F11 Fieldbus Power Hub, or equivalent). The power hub provides a power supply and double terminator. Up to four devices can be connected to the Relcom power hub. The computer with ValveLink Solo and NI-FBUS interface card is considered as one device. This product is used for bench testing. It is not designed for field applications.

Figure 12-6. Typical Connection to a DVC6200f Digital Valve Controller



NOTE
1 RELCOM F11 FIELDBUS POWER HUB OR EQUIVALENT

If using a connection method other than the Relcom power hub, provide power using an approved fieldbus power conditioner in conjunction with a 24 VDC power supply.

For more information on making connections to the digital valve controller, refer to the FIELDVUE DVC6200f instruction manual (D103412X012), the DVC6000f Digital Valve Controller instruction manual (D103189X012) or the DVC5000f Digital Valve Controller for FOUNDATION Fieldbus instruction manual (D102634X012) (obsolete product).

Connecting the computer

For a cable with connector:

Step 1: Connect pin 6 of the 9-pin connector to a power hub positive (+) connection.

Step 2: Connect pin 7 to a power hub negative (-) connection.

Step 3: Connect the cable shield to the power hub shield (S) connection.

To connect a twisted shielded pair cable:

Step 1: Connect one wire of the twisted pair to the D+ screw terminal on the PCMCIA-FBUS cable PORT 1.

Step 2: Connect the other end of this same wire to the power hub positive (+) connection.

Step 3: Connect the second wire to the D- screw terminal on the PCMCIA-FBUS cable PORT 1.

Step 4: Connect the other end of this same wire to the power hub negative (-) connection.

Use twisted pair shielded cable to connect the instrument to the power hub.

Step 5: Remove the instrument terminal box cover.

Step 6: Connect the instrument LOOP + terminal to the power hub positive (+) terminal.

Step 7: Connect the instrument LOOP - terminal to the power hub negative (-) terminal.

Step 8: Connect the shield to the power hub shield (S) terminal.

Section 13 Modbus Networks for ValveLink Solo

This section is an overview of Installing Modbus Networks.

Setting Up the Modbus Network

ValveLink Solo communicates with a Modbus master over the Modbus interface. The Preferences window provides selections that allow you to:

- Select the Modbus Transmission Mode and Delay. ValveLink Solo supports both ASCII or RTU serial transmission modes. Select the transmission mode and Modbus parameters to match the settings in the Modbus master. You can also specify a delay in milliseconds between the time ValveLink Solo receives a request and the time the software begins to prepare a response.
- Identifies the Communication Port on your personal computer to which the null modem adapter or RS232-to-RS485 converter is attached.
- Set Modbus Parameters. Allows you to set up the Modbus parameters to match the settings in the Modbus master. These parameters include: baud rate, data bits, stop bits, and parity.

You must also define the instruments for which ValveLink Solo should communicate information over the Modbus network. The Modbus Setup window allows you to:

- List the ValveLink Solo Database Tags. You define the instruments for which ValveLink Solo should communicate information by listing the database tags in the List of Tags to Scan box on the Network Scan Setup window.

Figure 13-1. Example ValveLink Solo Computer Connections to HART Multiplexer and an RS232 Modbus Network

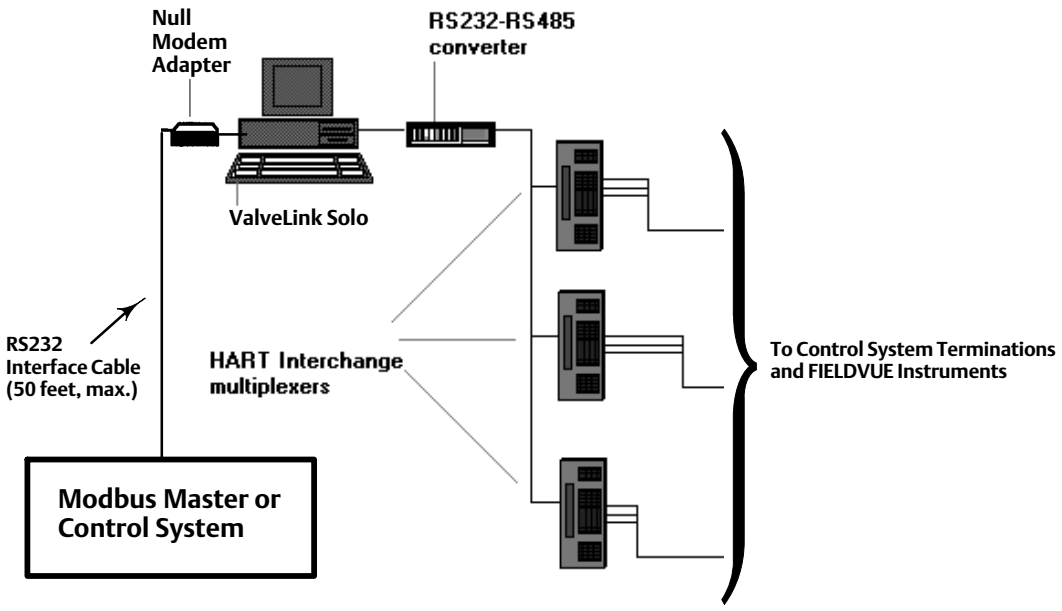
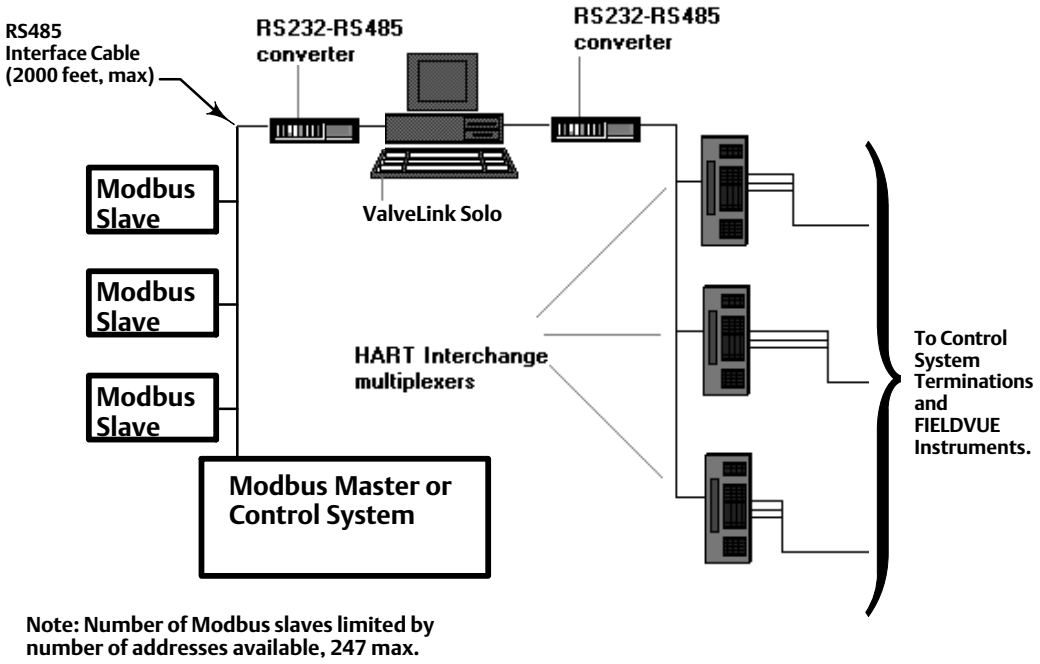


Figure 13-2. Example ValveLink Solo Computer Connections to HART Multiplexer and an RS485 Modbus Network



- Assign Slave Addresses to the Database Tags. ValveLink Solo supports up to 256 slave addresses. You can assign up to 312 tags to each address. As database tags are assigned to the slave addresses, ValveLink Solo automatically calculates the starting coils and registers for that tag.

Refer to the Appendix for information about data support and Modbus function codes.

Refer to ValveLink Software help for detailed information.

Section 14 Troubleshooting Installation

This section contains questions about the installation of ValveLink software. The answers to these questions may help you if you have problems installing the software.

Licensing	Q. What is the License Wizard, and when do I use it ? A. The License Wizard is used to activate, step up, restore, remove or transfer the license of your ValveLink software. The License can be enabled by using a hardware key, or from a software license key.
	Q. Do I have to have a new USB hardware key with a ValveLink software license to reinstall the software on another computer? A. If you wish to install a copy of ValveLink software on another computer, you must first remove the license from the installed program and return it to the USB hardware key using the License Wizard. After the license is removed, the installed program will no longer run unless the USB hardware key is installed or until the license is restored. See page 7-2 for information on using the License Wizard.
	Q. Can I remove a license from the installed ValveLink software? A. Yes. Remove License option removes the License from the installed ValveLink software and increments the New License count in the hardware key. After you remove the License, a USB hardware key will be required to run ValveLink software. Consult page 7-11 for more information.
	Q. Can I transfer a license from one computer to another? A. Yes. The Transfer License option can be used to transfer the license of ValveLink software installed on one computer to ValveLink software installed on another computer. Consult page 7-12 for more information.
	Q. My computer does not have a USB port. I received a USB hardware key in the ValveLink software package, but I am unable to use the hardware key. How do I activate the license? A. The USB will need to be returned to an Emerson Representative to be verified before a software license key can be created.
	Q. The License Wizard displayed CrypKey error message (CrypKey error -100, -102, or -103). What can I do to fix this error? A. There are a number of causes for CrypKey errors during the activation of license. Consult the Readme.txt file on the installation CD. For more information, contact your Emerson sales office.
Installing	Q. How can I make sure that my National Instruments FOUNDATION fieldbus software is installed correctly and is working properly? A. On successful startup, the NI-FBUS Communications Manager displays a message saying that the process started up successfully, and the title bar of the nifb window changes to NIFB (running). The “blue box” appears on the Windows task bar at the bottom of the screen.

NI-FBUS Does Not Start	Q. What if the NI-FBUS software does not start up successfully? A. Note any error messages that may appear. The base address, the interrupt request (IRQ), or your network address may be incorrect. Start the NI-FBUS Interface Configuration utility by selecting Start>Programs> National Instruments NIFBUS>Interface Config, and make sure that your network address is unique.
Uninstalling	Q. Do I have to uninstall my previous version of ValveLink software to install a new version? A. No, it is not necessary to uninstall a previous version. The new version will overwrite the previous version. If you feel a complete uninstall is required for any reason contact your Emerson sales office.
Configuring Port	Q. When I am using ValveLink software with a dual-port PCMCIA-FBUS/2 card, ValveLink software tries to use my second port. What am I doing wrong? A. When using ValveLink software with a dual-port PCMCIA-FBUS/2 card, only one of the ports is used. ValveLink software will use the port configured as NI-FBUS. To prevent ValveLink software from attempting to use the second port, configure that port as Bus Monitor.

Section 15 Troubleshooting Communication

This section contains questions about communications problems. The answers to these questions may help you if you encounter a problem with communication.

Serial Ports	Q. ValveLink software does not detect all of my serial ports. How do I enable ValveLink Software to use a port that it doesn't automatically detect ? A. In the VLink.INI file, [COMM] section, change Serial Port Auto Detect = Yes to Serial Port Auto Detect = No. This will cause ValveLink software to bypass auto detection and enable ports 1 through 16 even if all 16 ports are not installed. If you make this change while ValveLink Software is running, you will have to exit and restart the software for this change to take effect. Some add-on serial ports, such as USB serial ports, may not be detected by ValveLink software and may not be compatible with the HART modem driver used by ValveLink software. Using a serial HART modem on a USB-to-serial port converter may cause significant problems and is not recommended. The following add-on serial boards have been tested and are approved for use with ValveLink Software. B & B Electronics Manufacturing Company, Inc. http://www.bb-elec.com 3PCISD2A, PCI 2-Port RS-232/422/485 Serial Card w/SD and 16550A3PCISD4A, PCI 4-Port RS-232/422/485 Serial Card w/SD and 16550A QUATECH, Inc. http://www.quatech.com ESC-100D, 8-Port, RS-232 Serial PCI Board with Standard D25 Connector Cable.
COM Port	Q. ValveLink Software isn't seeing the COM port. What could be causing this problem? A. If you use a PDA (personal digital assistant), and have HotSync Manager® installed on your computer, it may be grabbing the COM port, so ValveLink software can't see it. You need to turn HotSync Manager off, so it can free up the COM port. Alternatively, other programs, such as Allen Bradley or competitive valve suppliers, etc., may be using the COM port. Other causes may include: The power saving is set and has caused the port to use the low power option. You need to set the power saving to none and delete and re-install the COM port. The COM ports hardware is bad. Replace the PC or the motherboard.

Multiplexer	Q. I know I have a certain multiplexer attached to my network, but ValveLink software doesn't see it. What can I do? A. One of the first things you should do is verify the settings for the COM port where the multiplexer is attached. In particular, make sure that the baud rate is set properly in ValveLink software and that the baud rate matches what is set in the multiplexer itself and in any converter/repeater devices installed between the personal computer running ValveLink software and the multiplexer. Adjust the port acceleration to a lower value, such as Low or <none>. Ensure that the address assigned to the multiplexer is not already in use by another multiplexer and that it is selected to be scanned in ValveLink software. You can access all of the above ValveLink software specific properties via the Communications page of the ValveLink software Preferences window. If none of the above recommendations solves the problem, you should thoroughly investigate your network hardware to make sure it is properly installed and configured.
Network Rebuild	Q. How can I reduce the time it takes to perform a full network rebuild? A. ValveLink Software can scan all ports and all multiplexers virtually simultaneously during a full network rebuild. However, there are some limitations to this when you have more than a handful of multiplexers connected to the same serial port. More evenly distributing your multiplexer network across two or more serial ports can help reduce the time it takes to perform a full network rebuild. Also, increasing the port acceleration can help reduce network rebuild time.
Communications Errors, ValveLink SNAP-ON	Q. I am getting communications errors when performing operations with ValveLink SNAP-ON. What can I do to fix the errors? A. One cause of communications errors may be that it is taking too long to get message replies from the device. ValveLink SNAP-ON communicates to a device through AMS Device Manager. Depending on the AMS network configuration and activity, it may take a considerable amount of time to get a response back from a device. However, ValveLink SNAP-ON will only wait for a specified period for a message reply. This message timeout period is defined in the VLink.ini file and may be modified, as necessary, to a value between 2 and 30 seconds.
	The timeout value is located under the [COMM] section and is initially set to 5000 milliseconds. You may adjust this setting to a value between 2000 (2 seconds) and 30000 (30 seconds). For example, if you want to adjust the timeout value to 10 seconds, you would change the timeout entry to Timeout = 10000 in the VLink.ini file. If you make this change while ValveLink software is running, exit and restart ValveLink software for this change to take effect.

Appendix A Modbus Protocol

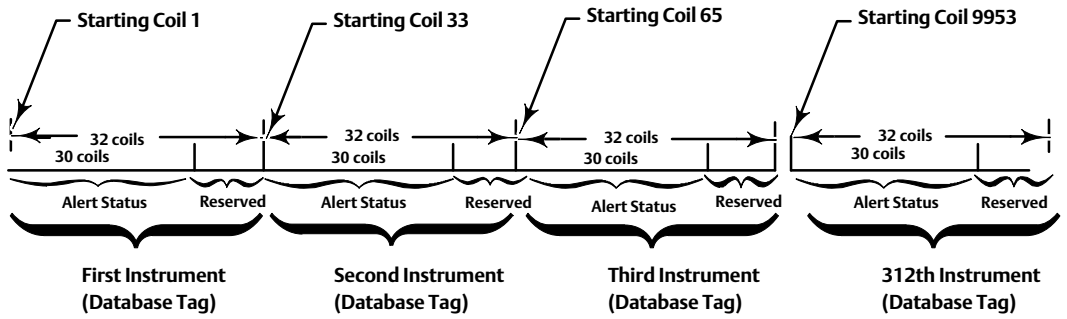
ValveLink Solo acts as a slave on the Modbus network and supports five data block requests from a Modbus master. Table A-1 lists the supported Modbus functions. Either ASCII or RTU Modbus protocols at baud rates from 300 to 19,200 are supported by ValveLink Solo.

The software may be set up to represent one or up to 256 slaves. Each slave can communicate information from up to 312 instruments. Each instrument must have a tag assigned to it in the ValveLink Solo database and must be communicating via a HART multiplexer.

Table A-1. Modbus Function Codes Supported

Code	Meaning	Description
1	Read Coil Status	Status of 30 alerts, 32 bits reserved per tag.
2	Read Input Status	Status of up to 30 alerts. Alerts may be individually selected and packed.
3	Read Holding Registers	Status of up to 30 alerts and 4 analog values. Analog values are single precision IEEE floating point. Alerts and analog values may be packed or unpacked. Unpacked data reserves 32 registers per tag.
4	Read Input Registers	Status of up to 30 alerts and 4 analog values. Analog values are signed integers or scaled zero-based integers. Alerts and analog values may be packed or unpacked. Unpacked data reserves 32 registers per tag.
8	Diagnostics	Subfunction 00 only for loopback testing.

Figure A-1. ValveLink Solo Response to Modbus Function Code 1, Unpacked Data



Data Support, Modbus Function Code 1

When ValveLink Solo receives a function code 1 from a Modbus master, it responds with alert data according to a predetermined format. The software always allocates 32 coils for each tag although only the first 30 coils are actually used for reporting alert status. The sequence (starting coil to ending coil) in which alerts are provided remains constant. Figure A-1 shows an example response and how the coils are allocated. When an instrument (tag) is added to a slave address, the first (lowest) coil range available is used. If the tag is deleted, the coil range is left open, until another tag is added to the slave address.

The alert statuses are assigned to the coils as shown in figure A-2. The coil contains a “1” when the alert is active and a “0” when the alert is clear. Empty coils all contain “0”s.

Figure A-2. Alert Status Assignments to Coil Addresses, Unpacked Data

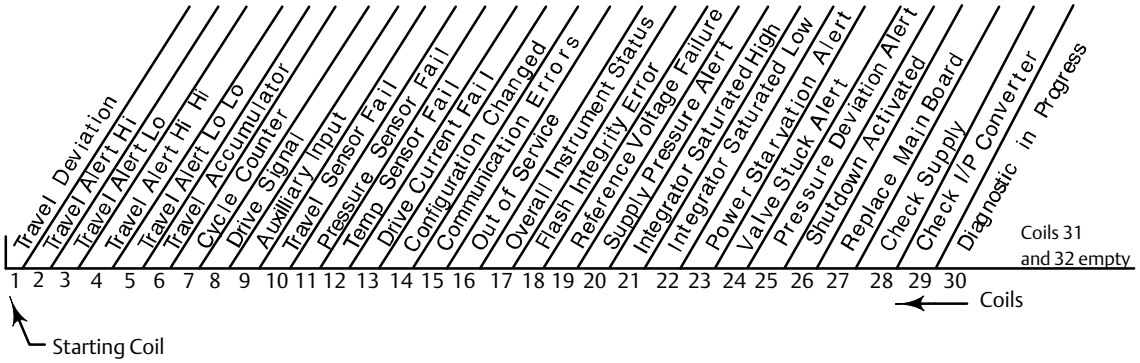
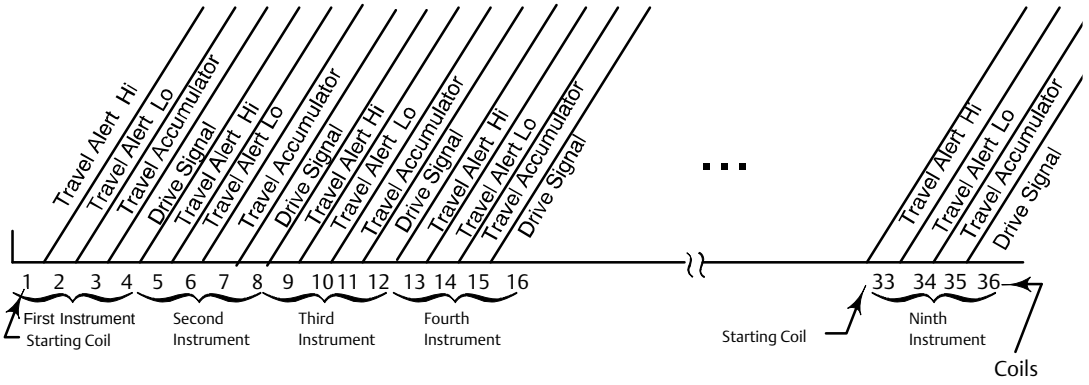


Figure A-3. Example Alert Status Assignments to Coil Addresses for Packed Data



Data Support, Modbus Function Code 2

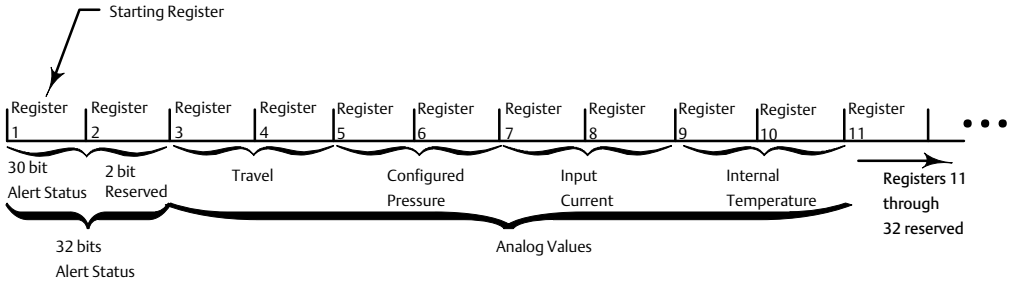
If unpacked, the response to a function code 2 is exactly the same as the response to a function code 1. However, in order to optimize communication, the alert data may be compressed (packed) into less than 32 coils per instrument. When packed, ValveLink Solo allocates coils only for selected alerts.

As an example, suppose that only Travel Alert Hi, Travel Alert Lo, Travel Accumulator, and Drive Signal have been selected. Then the response to a function code 2 will appear as shown in figure A-3. The starting coil address for the first instrument is 0. The starting coil address for the second instrument is 4, etc.

Although packing the data maximizes the number of tags (instruments) that can be monitored in a single contiguous block, it also means that changes in the configured alerts or tags will probably require repacking the data and making changes to the master's requests. When tags are added to a slave address, they will be added to the first (lowest) available coil range. If a tag is deleted, the coils for that tag are left unassigned until another tag is added to the slave address or the data is repacked.

If an alert is deselected, the number of coils assigned to a tag does not change until the data is repacked. When an alert is added, any empty coils are filled first. If no empty coils are available, you are requested to repack the data.

Figure A-4. Register Allocation for One Instrument, Modbus Function Code 3, Unpacked Data



Data Support, Modbus Function Codes 3 and 4

When ValveLink Solo receives a function code 3 or 4 from a Modbus master, the response to either function code may be packed or unpacked. If left unpacked, the software always allocates 32 registers for each tag: 2 registers for alert status and 8 registers for analog data; 22 registers are reserved. The sequence (starting register to ending register) in which data is provided remains constant. For example, the starting register for the first instrument is always register 1. The starting register for the second instrument is always register 33, etc. The starting register for the 312th instrument is register 9953 [Starting register = (N-1)32+1]. Each register contains two bytes (16 bits). Therefore, 32 bits are always used for the alert status. Figure A-4 shows an example unpacked response and how the registers are allocated. The first 30 bits of the starting register are allocated to the alert status in the same order shown in figure A-2, that is, Travel Deviation status is represented by the lowest order bit, Travel Alert Hi is represented by the next bit, etc. Therefore, if the alert status register is displayed as an integer and Travel Alert Hi is the only alert active, the integer 2 will be displayed.

For a function code 3, analog values are reported as IEEE, floating-point numbers. For function code 4, analog values are reported as integers. The integers may be signed or zero-based with user configurable scaling. Zero-based integer values are always positive. Only one register is used for each analog value as shown in figure A-5. Except for temperature, default scaling for signed integer values is 100; i.e., to obtain the actual value for travel, configured pressure, or input current, divide the integer value received by 100. The default scaling for signed integer temperature values is 10.

To optimize communication, the alert data may be packed (compressed) into less than 10 registers per tag. When packed, ValveLink Solo allocates registers only for selected alerts and analog values.

As an example, suppose that only Travel Alert Hi, Travel Alert Lo, Travel Accumulator, and Drive Signal have been selected. In addition, suppose we want to communicate Travel, Input Current, and the Internal Temperature. The response to a function code 3 will appear as shown in figure A-6.

Although packing the data maximizes the number of tags (instruments) that can be monitored in a single contiguous block, it also means that a change in the configured alerts or tags will probably require repacking the data and making changes to the master's requests. When tags are added to a slave address, they will be added to the first (lowest) available register range. If a tag is deleted, the registers for that tag are left unassigned until another tag is added to the slave address or the data is repacked.

If an alert or analog value is deselected, the number of registers assigned to a tag does not change until the data is repacked. When an alert or analog value is added, any empty registers are filled first. If no empty registers are available, you are requested to repack the data.

Figure A-5. Register Allocation for One Instrument, Modbus Function Code 4, Unpacked Data

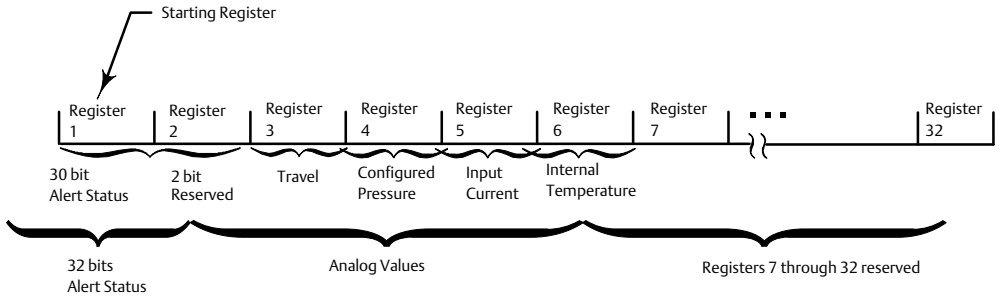
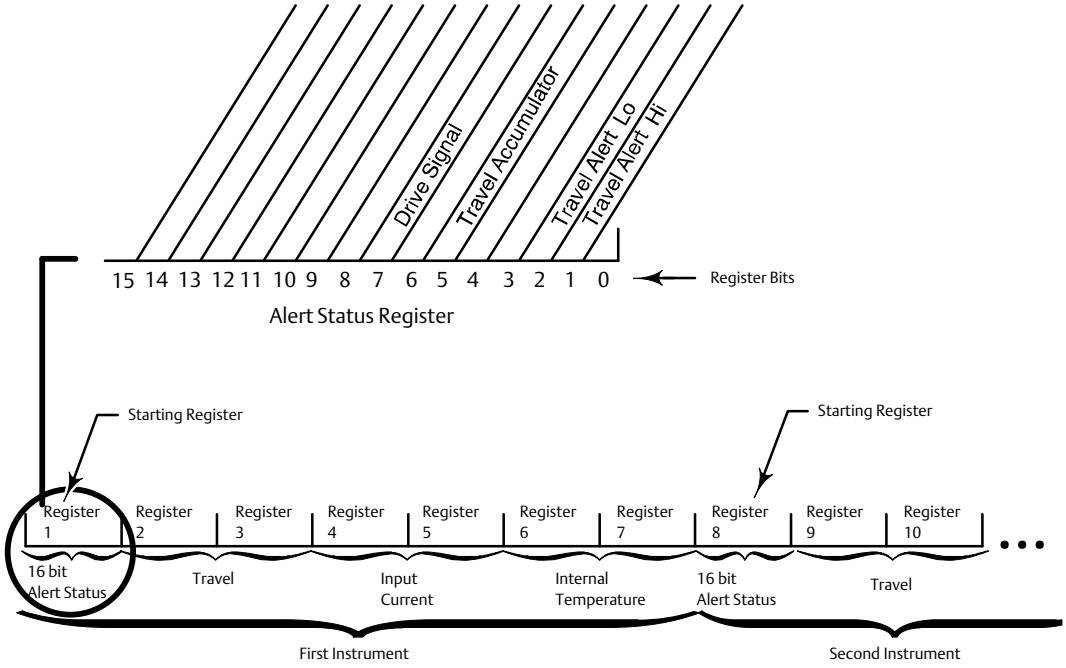


Figure A-6. Register Allocation for Modbus Function Code 3, Packed Data



Data Support, Modbus Function Code 8

ValveLink Solo supports Modbus function code 8, subfunction code 0 for loopback testing. When ValveLink Solo receives a request function code 8, subfunction code 0, it echoes back exactly what was received.

Glossary

abort
Request to discontinue a procedure.

active tag
The open tag as displayed in the title bar. Data for the active tag appears on the status bar. To open an instrument tag, double click the instrument symbol in the explorer view.

address
One or more integers arranged to identify the location of an instrument or multiplexer.

alert point
The values set to trigger an alert.

alphanumeric
Consisting of letters and numbers.

ANSI
American National Standards Institute.

ANSI Class
Valve pressure/temperature rating.

baud rate
Data transmission speed

boot or boot up
The process of initializing software to hardware to bring the software to a known state.

bus
A general term for a group of signal lines to be considered together, as in a data bus or address bus.

byte
A unit of binary digits (bits). A byte consists of eight bits.

configuration (CONFIG)
Giving instructions and supplying operating parameters for a FIELDVUE Instrument.

control signal
The voltage or current provided by ValveLink software to control the valve during testing.

CPU
Central Processing Unit

database
A collection of data stored in a systematic way so that searches and sorts can be rapid and that retrieval of items is simple.

deadband
The range through which an input signal can be varied without initiating observable output response.

device
A piece of electronic hardware that performs one or more prescribed functions.

device id
A unique identifier embedded in the instrument at the factory. ValveLink software uses this identifier to ensure it is communicating with the correct instrument.

download
Sending configuration instructions and calibration information from the ValveLink software database to a FIELDVUE Instrument.

DTM
Device Type Manager

EU
Acronym: Engineering Units

FDT
Field Device Type

firmware revision
The revision number of the instrument firmware.

hardware revision
Revision number of the Fisher instrument hardware. The physical components of the instrument are defined as the hardware.

HART
Acronym: Highway Addressable Remote Transducer.

Input current
The current signal from the control system that serves as the analog input to the instrument.

Input signal
The current (or voltage) signal from the control system.

Instrument Society of America (ISA)
A professional organization of designers, manufacturers, and users of process control instrumentation.

Instrument level
Determines the functions available for the FIELDVUE instrument.

ISA
Acronym: Instrument Society of America

Long Address
A unique identifier that includes the manufacturer ID, device type, and device ID embedded in the instrument at the factory. ValveLink software uses this unique identifier to send messages to the instrument.

memory
A computer's storage for programs and data. Most computers and microprocessors have both internal and external memories: use of internal memories is faster, but the capacity of internal memories is more limited.

operating system
The software that controls and supervises all the internal operations of a computer.

parallel
Simultaneous: said of data transmission on two or more channels at the same time.

PCI
Peripheral Component Interconnect - a computer bus standard

primary master
Masters are communicating devices. A primary master is a communicating device typically permanently wired into the instrument in the field. You can establish either a communicating device in the control room or a PC running ValveLink software as the primary master for an instrument. In contrast, a hand-held communicator is a secondary master because it is not permanently wired into the instrument.

RAM
Acronym: Random Access Memory

random access memory (RAM)
A type of semiconductor memory. A user can read from and write to a RAM, electrically, as often as desired.

read-only memory (ROM)
A memory in which information is stored permanently. A user can examine ROM contents as often as desired but cannot change the contents.

ROM
Acronym: Read-Only Memory

Secondary Master
See Primary Master

tag

A unique identifying mnemonic or label for a controller or point of a process control system.

temperature sensor

A device within the FIELDVUE instrument that measures the instrument's internal temperature.

travel sensor

A device within the FIELDVUE instrument that senses valve stem or shaft movement.

tuning set

Preset values that identify the gain and rate settings for a FIELDVUE instrument. The tuning set and supply pressure together determine an instruments response to input signal changes

upload

The movement of configuration instructions from a FIELDVUE Instrument to a PC running ValveLink software. An upload lets the current values of parameters be incorporated into the software, eliminating the need for user entry. Uploads also may be used to verify that configuration is correct.

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