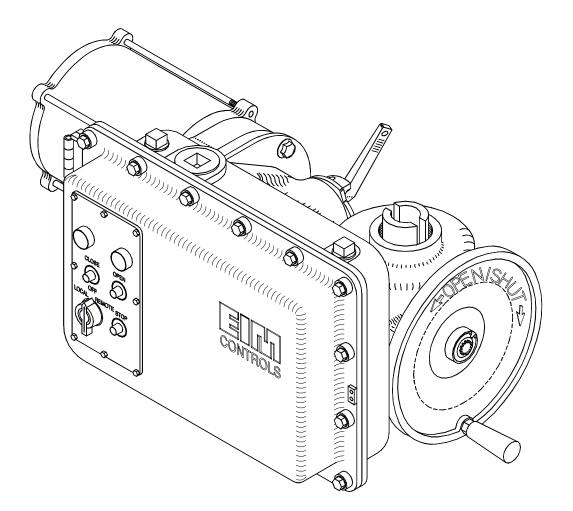
#### Installation and Maintenance Manual E2K-401-0918 Rev. 1 September 2018

# EIM 2000 Series E1195 MCP

(Product Discontinued)





# Table of Contents

### Section 1: Storage Instructions

| 1.1 | Short Term Storage | 1 |
|-----|--------------------|---|
| 1.2 | Long Term Storage  | 1 |
|     | Do                 |   |
| 1.4 | Don't              | 2 |
|     | Lubrication        |   |
|     | Maintenance        |   |
|     | Pressure Relief    |   |

### Section 2: Assembly to Valves

| 2.1 | Threaded Valve Stem                          | 4 |
|-----|--|---|
|     | 2.1.1 Thrust Spool Installation (Multi-Turn) |   |
|     | 2.1.2 Spline Bushing (Quarter-Turn)          |   |
| 2.2 | Quarter Turn Valve                           |   |
|     | 2.2.1 Stop Setting Procedure (Quarter-Turn)  |   |

### Section 3: MCP and Electrical Hook Up

| 3.1 | Modular Control Package - MCP 8 |
|-----|---------------------------------|
| 3.2 | Electrical Hook Up9             |

### Section 4: Geared Rotary Limit Switch Setting Instructions

| 4.1 | Before making any switch setting:       | 10 |
|-----|---|----|
|     | To set Open Limit Switch (LSO)          |    |
| 4.3 | To set Close Lmit Switch (LSC)          | 12 |
|     | To set Intermediate Switch (LSA or LSB) |    |
|     | Torque Seated Valves                    |    |

### Section 5: Torque Switch TSC and TSO Setting

| 5.1 | Description                            | 13 |
|-----|--|----|
| 5.2 | Adjust with Screwdriver                | 14 |
| 5.3 | Approximate Torque Spring Chart        | 14 |
| 5.4 | Torque Switch Calibration              | 14 |
|     | 5.4.1 To set CLOSE Torque Switch (TSC) | 14 |
|     | 5.4.2 To Set OPEN Torque Switch (TSO)  | 15 |
| 5.5 | Switch Rotation Limit                  | 15 |

### Section 6: MDPI and Potentiometer Gear Box P/N 1030

| 6.1 | Description                       |      |
|-----|-----------------------------------|------|
| 6.2 | N Number                          | .16  |
| 6.3 | Calibration                       | .16  |
| 6.4 | MDPI and POT                      | .17  |
| 6.5 | Potentiometer Only                | .17  |
| 6.6 | Gear System to Field Mount MDPI   | .17  |
| 6.7 | Part No. 1030 - CHANGE            | .18  |
|     | Wiring Diagram<br>Symbols for MCP | . 19 |

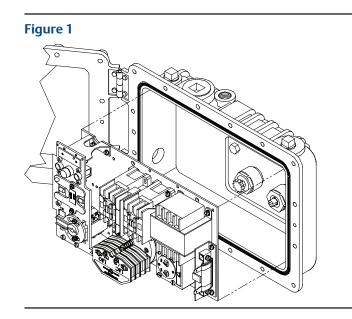
| Section 8: | Troubleshooting |  | 4 |
|------------|-----------------|--|---|
|------------|-----------------|--|---|

# Section 1: Storage Instructions

## 1.1 Short Term Storage

(Stored at job site less than one year from shipment)

1. Actuator should be stored in the recommended mounting position. The motor should be horizontal and Electrical Enclosure either horizontal or vertical.



- 2. Actuator should be stored indoors free from job site dirt, mud, moisture and temperature changes.
- 3. If indoor storage is not possible, the actuator must be stored off the ground, above possible water or snow level. Remove MCP and store with other electrical and electronic equipment in protected warehouse. If MCP is not removed, Space Heater MUST be energized to protect Electrical and Electronic Controls.
- 4. EIM supplies plugs in each conduit entry. Do not remove until electrical hook-up.
- 5. Cover units loosely with a plastic sheet. This serves as partial protection from rain.

### 1.2 Long Term Storage

(Stored more than one year from shipment)

1. Store indoors or MCP must be removed and stored in protected area. Follow procedures of short term storage.

### **A** WARNING:

Failure to store actuator properly will void warranty of electrical & electronic components.

## 1.3 Do

- 1. Do follow proper storage procedures. Improper storage will void warranty.
- 2. DANGER: Do check for proper motor rotation. If valve goes wrong direction when button is pushed, you have no torque or limit protection. Either incoming power or motor wiring must be reversed.
- 3. Do read and follow procedures before attempting to energize actuator.
- 4. Do cut off electric power before opening switch compartment.
- 5. Do install pressure relief vent in highest point of gearbox.
- 6. Do use stem covers of sufficient length to protect valve stem.
- 7. Do clean Electrical Enclosure flange thoroughly & lightly grease before closing.
- 8. Do secure all Electrical bolts.
- 9. Do follow an annual maintenance procedure.
- 10. Do use caution when working on, with, or around valves and actuators. You are dealing with high pressures, forces, voltages and flammable or toxic media.

### **1.4 Don't**

- 1. Start-up without reading this manual.
- 2. Don't stack actuators.
- 3. Don't store actuator on the ground unprotected.
- 4. Don't lift the unit by clutch lever or handwheel.
- 5. Don't lift a valve assembly by electric actuator.
- 6. Don't operate electrically without first checking for proper phase rotation, valve position, torque and limit switch adjustments.
- 7. Don't plug the motor by starting and stopping repeatedly to move a valve that is too stiff. Check for cause.
- 8. Don't jumper torque switches except as recommended by Wiring Diagram or Valve Manufacturer.
- 9. Don't use oversize thermal motor overloads to eliminate a tripping problem. Find the cause and correct.
- 10. Don't use a cheater to try to force the handwheel. You can damage gearing and shafting. Find the cause and correct.
- 11. Don't torque seat valve, sluice gate or damper unless the valve manufacturer recommends.

### 1.5 Lubrication

EIM Actuators are factory filled with a high quality lubricant carefully selected to insure actuator performance under specified operating conditions. Refer to EIM JOB SPEC SHEET to identify the lubricant provided. Normal operation of actuator will not require replacement of lubricant.

### 1.6 Maintenance

At least once a year a check should be made of your EIM actuator.

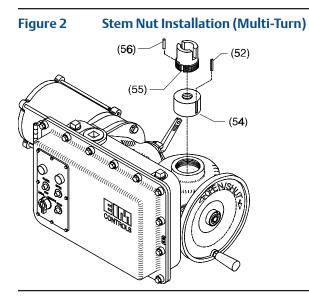
- a. Disconnect all electrical power to actuator.
- b. Open Electrical Enclosure. Inspect and tighten all electrical connections.
- c. Visually inspect for any electrical or mechanical damage. Replace worn or damaged components.
- d. Check lubrication consistency and level. Fill or replace if required.

### 1.7 Pressure Relief

During normal operation of Electric Actuator, gear temperature increase in combination with outdoor temperature variations will cause a small pressure build-up. EIM furnishes a Pressure Relief Vent Fitting P/N 83385. Placement on Actuator can be determined only after field location and position of valve has been determined. Select the highest 1/2 NPT vent location in the Gear Box, remove 1/2 NPT Plug and replace with P/N 83385. Possible locations of the Plugs are shown on EIM Outline Drawing.

# Section 2: Assembly to Valves

### 2.1 Threaded Valve Stem



- 1. Unscrew Locknut (55) holding Bronze Stem Nut (54) and remove Stem Nut and Key (52).
- 2. Lubricate Stem and run Stem Nut down Stem to check acme thread fit, then remove Stem Nut and set aside.
- 3. Lower actuator over Stem onto valve flange. The screws thru valve flange into actuator must engage a minimum of one full screw diameter deep into bottom base and be tightened to a preload. See assembly drawing for screw size and torque to tighten properly.
- 4. Screw Stem Nut on Valve Stem until it enters Drive Sleeve. Line Nut Key with Drive Sleeve keyway and insert Stem Nut Key (52).
- 5. Turn handwheel in Open direction, pulling the Stem Nut into Drive Sleeve until it bottoms out (valve will begin to open).

### **A** CAUTION:

Locknut must be tight against stem nut.

6. Lower Locknut (55) over Valve Stem and screw into place firmly against top of Stem Nut. Tap Locknut ears using brass drift.

### 2.1.0.1 Mounting Screws

If EIM supplied adaption, the mounting screws are included. If the adaption to the valve was the responsibility of others, the mounting screws are not furnished by EIM. Screws thru adapter MUST engage a minimum of one screw diameter deep into EIM actuator base.

### 2.1.0.2 Locknut Lockpin Installation

- 1. With the actuator in place on the valve, ensure proper flange mating and valve actuator orientation.
- 2. Use a number 30 (.1285) drill bit to drill a hole 3/4 inch deep into the Drive Sleeve assembly threads for the Locknut Lockpin(56). Use the groove in the Stem Nut Locknut threads as a guide.
- 3. Install the Locknut Lockpin (56) into the drilled hole to prevent the Stem Nut Locknut from working loose and turning.

#### NOTE:

When installing, the Locknut Lockpin should extend 1/4 inch above the Drive Sleeve assembly to allow for easy removal.

### 2.1.1 Thrust Spool Installation (Multi-Turn)

- 1. Locate Thrust Mounting bolts.
- 2. Remove the eight mounting bolts and separate the Spool from the actuator.
- 3. Position the Spool over the Valve Stem. Thread the Spool onto the Valve Stem until it meets the valve plate.
- 4. Bolt and secure the Spool onto valve.
- 5. Position actuator above Spool. Lower actuator onto Spool while manually rotating the unit until ears on the Stem Nut and ears on the main Drive Sleeve mesh.
- 6. Grease the flange face before securing unit to Spool.
- 7. Re-install thrust plate mounting bolts. Tighten to proper torque.

#### NOTE:

Reverse procedure if the Stem Nut needs to be replaced. Actuator does not need to be returned to factory for this procedure.

### 2.1.2 Spline Bushing (Quarter-Turn)

EIM removable Spline Bushing allows easy adaption to valve shaft diameter and Key. Actuator may be rotated with respect to the valve shaft for unexpected or awkward field installations.

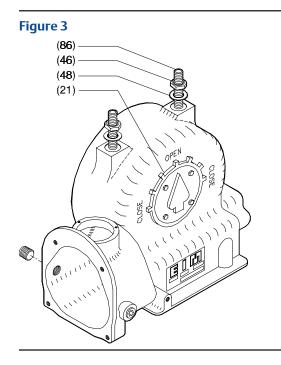
- 1. Move valve to full Open or Close.
- 2. Place Spline Bushing on valve shaft with Key and tighten set screw.
- 3. Using the handwheel on actuator, move the Gear Position Indicator Arrow (21) to full Open or Close (duplicating the position in Step 1).
- 4. Position actuator so the spline bore is correctly aligned with the Spline Bushing on stem shaft.
- 5. Move the actuator onto the shaft until the flange faces properly mate. Secure with screws thru the adapter flange into the base of the actuator.

### 2.2 Quarter Turn Valve

### 2.2.1 Stop Setting Procedure (Quarter-Turn)

Built-in mechanical stops are provided to prevent handwheel operation beyond total valve travel (90°  $\pm$  6°).

Positive mechanical stops are in full accordance with AWWA 250% rim pull overload requirement. End of travel stops are independently adjusted, locked in place and sealed.



Loosen both Locknuts (46) and back out the two Stopbolts (86) to allow the valve to close and open fully. Insure Electrical Travel Limit Switches have been properly adjusted (see appropriate section of this manual), proceed as follows:

- 1. Run the actuator electrically to the full Closed position.
- 2. Screw the Close Stopbolt (86) in until it seats, then back off 1/2 turn. Install Washer (48) and tighten Locknut (46).
- 3. Run the actuator electrically to the full Open position.
- 4. Screw the Open Stopbolt (86) in until it seats, then back off 1/2 turn. Install Washer (48) and tighten Locknut (46).

### **A** CAUTION:

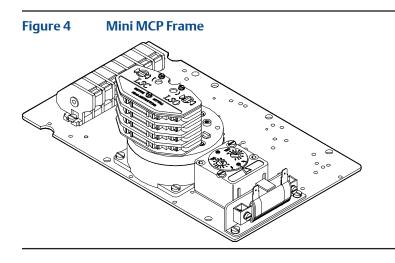
Do not set Actuator Position Limit Switches to drive into mechanical stops. Damage can occur if electric unit is allowed to repeatedly stall into end stops.

# Section 3: MCP and Electrical Hook Up

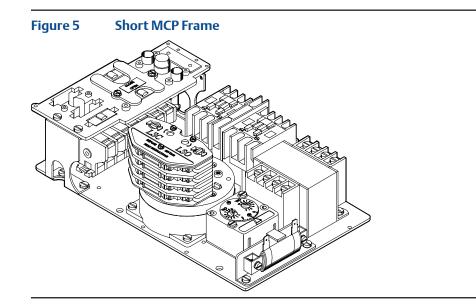
### 3.1 Modular Control Package - MCP

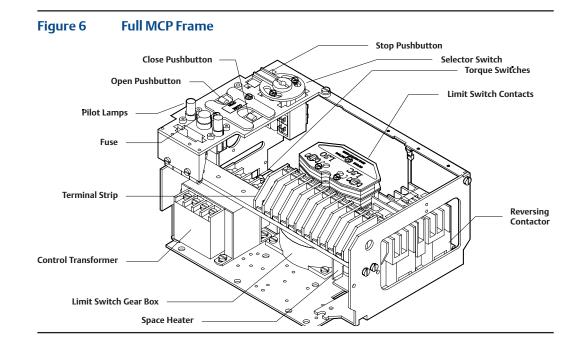
Electrical components are EIM factory assembled, wired and tested as a module, with three possible MCP configurations.

1. MINI FRAME – Position LimitSwitches, Torque Limit Switches, and Terminal Strip. (No Controls).



2. SHORT FRAME – Furnished when Reversing Contactor or additional electrical controls are supplied.





3. FULL FRAME – Reversing Contactor with the addition of electronic plugin modules.

EIM Modular Control Package (MCP) is available configured in thousands of possible combinations of electrical and electronic parts. Refer to WIRING DIAGRAM and EIM JOB SPEC SHEET provided by EIM with each actuator.

# 3.2 Electrical Hook Up

- Step 1. Move valve to mid-position by handwheel. This will allow sufficient time to stop actuator in case of improper hookup or reversed power phases.
- Step 2. Identify a means of removing power from actuator during check out.
- Step 3. Be sure no erroneous remote control signal can be received causing actuator to energize.
- Step 4. Energize Open control to check operation of contactor and push buttons. Open controls must move valve in Open direction. If valve Closes, actuator must be stopped and the power leads reversed to correct voltage phasing or improper field wiring.

### **A**CAUTION:

If voltage is improperly phased, Torque and Limit Switches are not in circuit to protect valve.

Step 5. Seal all field conduit entries in accordance with National Electric Code requirements

# Section 4: Geared Rotary Limit Switch Setting Instructions

### 4.1 Before making any switch setting:

- 1. Move valve to mid-position using handwheel.
- 2. Phase the power (motor) voltage and make sure that open contactor moves valve Open and Close contactor moves valve Closed.

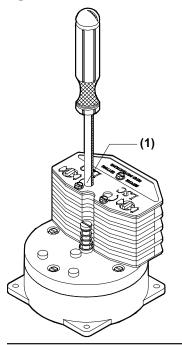
#### **A** DANGER:

Improper power voltage phasing eliminates protection of both geared limit switch and torque switch, risking valve damage.

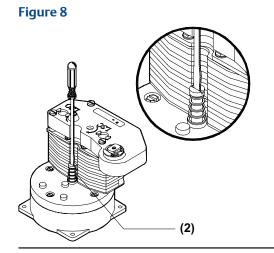
### 4.2 To set Open Limit Switch (LSO)

1. Open valve — During handwheel operation note direction of rotation of LSO Adjusting Shaft (1) Fig. 7. After the valve is fully Open, Close it three handwheel turns to allow for coast.

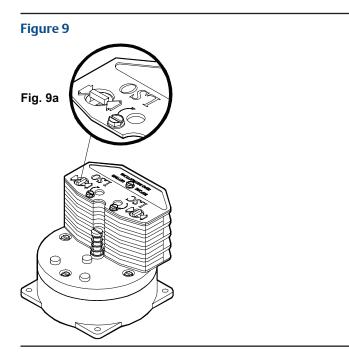
#### Figure 7



2. Disengage spring loaded spur gear — Push Disengage Shaft (2) in Fig. 8 down, then rotate 90° so that shaft is captured in down position. This disengages limit switch gears from the spring loaded gear pinion assembly.



3. Line up LSO indicator: If switch rotor does not line with arrows on instruction plate as shown in fig. 9, rotate screwdriver in same direction noted in Step 1 until switch just rotates. If indicators line up as shown in fig. 9a, rotate screwdriver in the opposite direction until switch just rotates, then slowly reverse direction to match fig. 9a.



Re-engage spring loaded spur gear by turning Disengage Shaft (2) in Figure 8. Disengage Shaft (2) will rise.

#### **IMPORTANT:**

To insure that spur gears have engaged properly, lightly jiggle all adjusting shafts (1) with screwdriver back and forth; proper engagement has been made if all shafts will not turn. If all shafts do not lock in place, the limit switch setting will be lost when valve is moved.

#### NOTE:

Since many turns may be required to set limit switches, it may be convenient to use a reversible variable speed drill to rotate Adjusting Shaft (1) instead of screwdriver.

Limit Switch Gear Box is gear driven by the gear limit pinion assembly. The gear limit pinion is driven by the actuator output worm and is always mechanucally in step with valve position. N is the total number of turns of spring loaded gear limit pinion assembly for full valve stroke.

### 4.3 To set Close Lmit Switch (LSC)

- 1. Close valve, using handwheel. During handwheel operation note direction of LSC adjusting shaft. After valve is fully Closed, Open it several handwheel turns to allow for coasting.
- 2. Repeat steps 2 through 5 of LSO setting instructions with screwdriver in LSC cavity.

### 4.4 To set Intermediate Switch (LSA or LSB)

1. Open Valve to desired position, then repeat steps 2 through 5 of LSO.

### 4.5 Torque Seated Valves

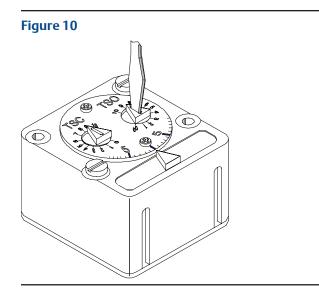
If valve is a torque seating valve, and the geared limit contacts are used for pilot light indication only, the LSC switch should be set several handwheel turns ahead of torque switch contact action. This gives proper valve position Pilot Lamp indication in spite of minor position variations which might occur due to torque seating.

# Section 5: Torque Switch TSC and TSO Setting

# 5.1 Description

EIM Torque Switch senses mechanical over load in Close (TSC) or Open (TSO) direction. Worm is supported with bi-directional disc spring stack. As worm and gear torque increases, the worm moves axially against spring allowing Torque Limit Gear Assembly to rotate Part No. 1050, Torque Switch.

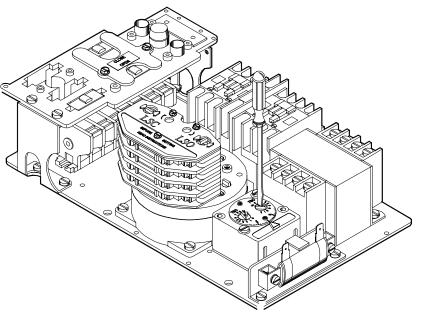
Part Number 1050 has N.C. contact for (LSC) and (LSO). Part number 1050-1, in addition to N.C. also provides a N.O. contact.



## 5.2 Adjust with Screwdriver

The only tool required for torque adjustment is a screwdriver. To change setting: push screwdriver down about 1/16" and rotate.

#### Figure 11



## 5.3 Approximate Torque Spring Chart

See EIM supplied specification sheet for approximate torque spring settings. Manufacturing tolerances affect the torque at a specific torque switch setting. If exact torque curve is required; at an additional charge, EIM will test and plot curve for specific actuator.

### 5.4 Torque Switch Calibration

### 5.4.1 To set CLOSE Torque Switch (TSC)

- a. Close valve using handwheel. Set valve to the desired torque. Observe rotating dial for number that corresponds to desired Valve Close Torque.
- b. Insert screwdriver in slot of TSC dial. Press down to disengage and turn the arrow to the setting determined in a). Release at this point and it will re-engage and remain set automatically.
- c. Back the valve away from Close position and reseat by handwheel to verify the trip point is at desired setting. The trip point of switch is distinctive as it makes or breaks contact.

#### **A** DANGER:

Reverse voltage phasing removes torque switch protection from reversing contractor valve damage could occur.

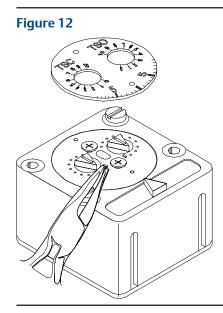
If phasing has not been checked, do so before proceeding. Back valve away from Close position with handwheel and test electrically, using Close controls. Readjust as required.

### 5.4.2 To Set OPEN Torque Switch (TSO)

a. Follow the procedure as for the TSC in open position.

### 5.5 Switch Rotation Limit

Torque Switch adjustment rotation may be limited. Remove switch cover to expose anti-rotation pins at Open and Close positions. Remove pin from position 10 and insert into desired number. Torque may be roughly estimated from Table on EIM Spec Sheet or determined by production or actual field test.

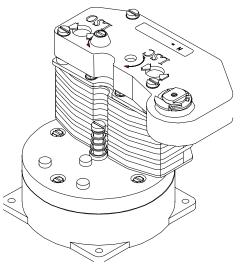


# Section 6: MDPI and Potentiometer Gear Box P/N 1030

### 6.1 Description

Mechanical Dial Position Indicator, MDPI, Part No. 1030 is a precision assembly of gears, shafts, bearings and slip-clutch designed to drive Position Indication arrow and/or Potentiometers. The MDPI is geared to actuator mechanism and is "in-step" with the valve position at all times, whether operation is by motor or handwheel. MDPI is mounted to the top of Limit Switches; this allows addition of potentiometer to valve actuators that are determined later to require process control. Top mounting allows for moving valve actuator from one valve to another.

#### Figure 13



# 6.2 N Number

N is the total number of Gear Limit Pinion turns for full valve travel. Pinion is Part No. (17) on assembly drawings.

### 6.3 Calibration

MDPI & POT Drive is calibrated after LSC and LSO are properly set. See Section 4 - Geared Rotary Limit Switch Setting Instructions.

## 6.4 MDPI and POT

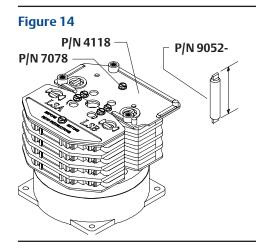
Move valve to Close position. Manually rotate MDPI arrow to indicate Close. Calibration is complete. Open valve to check that MDPI arrow goes to Open, indicating that N is correct for full valve travel. Potentiometer, if included, has also been calibrated. Mechanical dial travel is 270°. Approximately 5% of total resistance is left on each end of Pot for total valve travel. 10-Turn Pot is driven 8.89 turns; 5% resistance of element is left on each end of Pot for total travel travel. This may be adjusted to a specific minimum resistance value at Open or Close by using a screwdriver in slot on 10 turn pot.

## 6.5 Potentiometer Only

Potentiometer shaft is rotated by grasping flats of P/N 1031 slip-clutch and turning to desired resistance. 1-turn Pot is rotated 270° by P/N 1030 gear box.

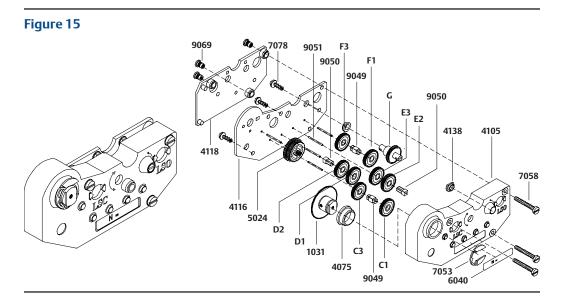
## 6.6 Gear System to Field Mount MDPI

- 1. Remove (3) P/N 7078 mounting screws holding P/N 4106 Instruction Plate to Limit Switch Modules.
- 2. Using same (3) P/N 7078 screws, attach P/N 4118 MDPI Adapter to top of Limit Switch Modules.
- Insert MDPI Input Shaft, (P/N 9052-) making sure blade drops into slot. Input Shaft is different length for combination of limit switches and gear boxes.
  - 3 gear-2 switch uses P/N 9052-5 (0.8")
  - 3 gear-4 switch uses P/N 9052-1 (1.8")
  - 3 gear-5 switch uses P/N 9052-2 (2.3")



- 4. Install the 1030 assembly on top of the P/N 4118 plate, making sure that the P/N 9052- engages in the slot in bottom of the 1030 assembly.
- 5. Secure the P/N 1030 with the (3) P/N 7058 screws.

# 6.7 Part No. 1030 - CHANGE



# Section 7: Wiring Diagram

# 7.1 Symbols for MCP

| Figure 16   | Potentiometer |  |  |
|---|---------------|--|--|
|   |               |  |  |
| Pot. Slider is geared to Valve Position and "In-step" at all times. |               |  |  |
| Figure 17   | Transformer   |  |  |

| i igure i /  |  |
|--|--|
| 1 3 • 2 4 •<br><u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> <u>1</u> |  |

230 or 460 Voltage: 460V: 2 to 3 | 230V: 1 to 3 & 2 to 4 Outputs: 120 & 12 VAC.



Actuated by position limit switches.



<sup>7</sup> <sup>LSC</sup> <sup>8</sup> <sup>17</sup> <sup>LSO</sup> <sup>18</sup> <sup>17</sup> <sup>D</sup> <sup>D</sup> <sup>D</sup> <sup>O</sup> <sup>18</sup>

Wiping action double break. LSC shown open. LSO shown made.

#### Figure 20 Fuse

| - | 5 | $\mathbf{r}$ |
|---|---|--------------|
| _ |   | _            |

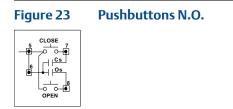
Fuse trip in amps.

#### Figure 21 Torque Limit Switch

TSC TSO

N.C. Double Break Contact Opens when overload occurs.

| Figure 22 | Registor-Fixed |
|-----------|----------------|
|           |                |

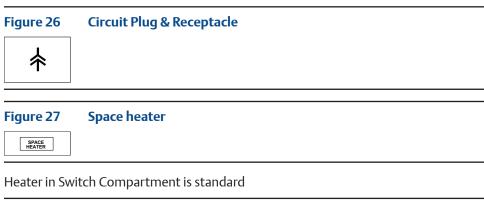


Momentary N.O. Contact connects control voltage to reversing contactor coils. Seal-in contacts Cs and Os on contactor allow actuator to go to extremes of travel without continued holding down of button.

| Figure 24            | Pushbuttons N.C. |  |  |
|----------------------|------------------|--|--|
| STOP<br><u>0   0</u> |                  |  |  |
| Momentary            | N.C. Contact     |  |  |
| Figure 25            | Terminal Points  |  |  |

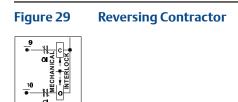


Factory wired by EIM





Contact made only when Power Voltage phase is proper to L1, L2, & L3. Damage to valve is prevented if Voltage is improperly field connected.

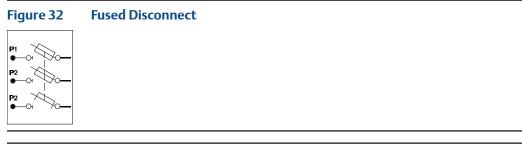


Showing Open and Close coils, Mechanical Interlock, and Electrical Interlock Contacts Oi & Ci.



To prevent (TSO) contact tripping when valve has been jammed closed – LSC contact allows valve to open slightly. Contact then open, ensuring torque protection for remaining travel.





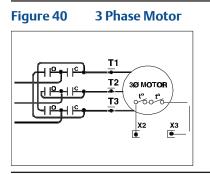




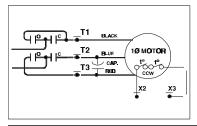
| Figure 34  | Grounds                                    |
|--|--|
| Earth Chassis  |  |
| Figure 35  | Overload Heater                            |
| _x_  |  |
| Figure 36  | Contact N.C.                               |
|  |  |
|  |  |
| Figure 37  | Contact N.O.                               |
|  |  |
|  |  |
| Figure 38  | Selector Switch N.C. and N.O. Double Break |
| Hand Off Auto<br>Local V Remote<br>STOP<br>Q Q<br>Q TO<br>Q TO<br>Q TO<br>Q TO<br>Q TO<br>Q TO<br>Q TO |  |

#### Figure 39 Truth Table Selector Switch

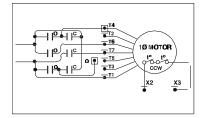
|--|











Motor Thermal Overload Protection Shown.

# Section 8: Troubleshooting

| Symptom  | Probable Cause                               | Corrective Action  |
|--|--|--|
|  | Blown Control Fuse                           | Check Fuse and Replace<br>as necessary                             |
| Motor will not Run                                   | Open in Control Circuit                      | Refer to appropriate wiring<br>diagram and check<br>for continuity |
|  | Insulation Resistance<br>Breakdown in Motor  | Perform Megger Test  |
| No Power available<br>to Actuator                    | Tripped Circuit Breaker                      | Reset Circuit Breaker  |
|  | Valve Stem improperly<br>Lubricated          | Lubricate with Grease  |
| Handwheel Hard to Turn                               | Actuator Lubrication has<br>broken down      | Clean out old grease and<br>replace with recommended<br>lubricant  |
|  | Valve packing gland<br>too tight             | Loosen packing gland nuts<br>as necessary                          |
|  | Drive Sleeve Bearing Failure                 | Replace Bearing  |
|  | Jammed Valve                                 | Refer to Valve Maintenance   |
| Valve only opens or closes                           | Torque Switch Setting<br>too low             | Check Setting and Reset<br>if necessary                            |
| partially with motor                                 | Limit Switch Improperly Set                  | Check Switch Actuation and recalibrate if necessary                |
| Torque switch is properly                            | Damaged or bent valve stem                   | Refer to Valve Maintenance   |
| set, but actuator                                    | Valve packing too tight                      | Refer to Valve Maintenance   |
| Torque's out in mid-travel, open or closed direction | Jammed Valve<br>(obstruction in line)        | Refer to Valve Maintenance   |
|  | Handwheel shaft bearing assembly malfunction | Repair or replace as necessary                                     |
| Handwheel will not                                   | Sheared gear key or Stripped<br>Gearing      | Replace as necessary   |
| operate valve  | PS Shifter Position or<br>Malfunction        | Replace Gear(s)  |
|  | Broken Handwheel Shaft                       | Repair or replace as necessary                                     |
|  | Broken Valve Stem or<br>Stripped Stem Nut    | Repair or replace as necessary                                     |
|  | Motor Bearing Assembly<br>Malfunction        | Repair or replace as necessary                                     |
| Motor runs but will not                              | Sheared gear key<br>(fastener pin)           | Replace  |
| operate the valve                                    | Stripped Gearing                             | Replace  |
|  | Broken Valve Stem or<br>Stripped Stem Nut    | Repair or replace as necessary                                     |

|                                     | Leakage through Conduit<br>Entry               | Replace Packing (O-ring,<br>neoprene grommet, etc.)<br>as necessary |
|-------------------------------------|--|---|
| Moisture in Electrical<br>Enclosure | Electrical Enclosure is not<br>properly sealed | Inspect and replace O-ring<br>if necessary                          |
|                                     | Space Heater Inoperable                        | Check Circuit continuity<br>for Heater                              |
| Gear (Oil) in Electrical            | Pressure Relief Fitting not<br>installed       | Install Pressure Relief Fitting                                     |
| Enclosures                          | Bad Seal on T/L or G/L<br>Assembly             | Replace Stat-O-Seals or O-Rings                                     |
|                                     |  | Rotate Actuator Mounting  |

World Area Configuration Centers (WACC) offer sales support, service, inventory and commissioning to our global customers. Choose the WACC or sales office nearest you:

#### **NORTH & SOUTH AMERICA**

19200 Northwest Freeway Houston TX 77065 USA T +1 281 477 4100

Av. Hollingsworth 325 Iporanga Sorocaba SP 18087-105 Brazil T +55 15 3413 8888

#### ASIA PACIFIC

No. 9 Gul Road #01-02 Singapore 629361 T +65 6777 8211

No. 1 Lai Yuan Road Wuqing Development Area Tianjin 301700 P. R. China T +86 22 8212 3300

#### **MIDDLE EAST & AFRICA**

P. O. Box 17033 Jebel Ali Free Zone Dubai T +971 4 811 8100

P. O. Box 10305 Jubail 31961 Saudi Arabia T +966 3 340 8650

24 Angus Crescent Longmeadow Business Estate East P.O. Box 6908 Greenstone 1616 Modderfontein Extension 5 South Africa T +27 11 451 3700

#### **EUROPE**

Holland Fasor 6 Székesfehérvár 8000 Hungary T +36 22 53 09 50

Strada Biffi 165 29017 Fiorenzuola d'Arda (PC) Italy T +39 0523 944 411

For complete list of sales and manufacturing sites, please visit www.emerson.com/actuationtechnologieslocations or contact us at info.actuationtechnologies@emerson.com

#### www.emerson.com/eim

©2018 Emerson. All rights reserved.

The Emerson logo is a trademark and service mark of Emerson Electric Co. EIM™ is a mark of one of the Emerson family of companies. All other marks are property of their respective owners.

The contents of this publication are presented for information purposes only, and while every effort has been made to ensure their accuracy, they are not to be construed as warranties or guarantees, express or implied, regarding the products or services described herein or their use or applicability. All sales are governed by our terms and conditions, which are available on request. We reserve the right to modify or improve the designs or specifications of our products at any time without notice.



